

Delta Health

Community Health Needs Assessment and Implementation Plan

November 2022





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Section 1:Community Health Needs Assessment

EXECUTIVE SUMMARY



Executive Summary

A comprehensive, six-step community health needs assessment ("CHNA") was conducted for Montrose Regional Health (MRH) and Delta Health (DH) by Community Hospital Consulting (CHC Consulting). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Montrose and Delta Counties, Colorado.

The CHNA Team, consisting of leadership from MRH and DH, met with staff from CHC Consulting on August 5, 2022 to review the research findings and prioritize the community health needs. Six significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input. The CHNA Team participated in a prioritization process using a structured matrix to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and their capacity to address the need. Based on the unique capabilities of the facilities, DH prioritized separately from MRH in order to tailor their list of identified needs to their specific patient population and resources. Once this prioritization process was complete, DH leadership voted on what needs to address five of the six prioritized needs in various capacities through a hospital specific implementation plan.

The six most significant needs, as discussed during the August 5th prioritization meeting, are listed below:

- 1.) Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2.) Continued Focus on the Aging Population & Services
- 3.) Access to Primary & Specialty Care Services and Providers
- 4.) Access to Mental and Behavioral Health Care Services and Providers
- 5.) Access to Affordable Care and Reducing Health Disparities Among Specific Populations
- 6.) Need for Increased Emphasis on Housing & Transportation

While DH acknowledges that this is a significant need in the community, "Need for Increased Emphasis on Housing & Transportation" is not addressed largely due to the fact that it is not a core business function of the facility and the limited capacity of the hospital to address this need. DH will continue to support local organizations and efforts to address this need in the community.

DH leadership has developed an implementation plan to identify specific activities and services which directly address the remaining identified priorities. The objectives were identified by studying the prioritized health needs, within the context of the hospital's overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, annual status and progress updates (as appropriate).

The DH Board reviewed and adopted the 2022 Community Health Needs Assessment and Implementation Plan on November 21, 2022.



Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrant a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Montrose and Delta Counties and the state. Montrose and Delta Counties have higher mortality rates than Colorado for the following causes of death: heart disease; cancer; accidents (unintentional injuries); intentional self-harm (suicide); chronic liver disease and cirrhosis; influenza and pneumonia; lung and bronchus cancer, female breast cancer; and prostate cancer. Delta County has a higher rate of chronic lower respiratory diseases; cerebrovascular diseases; diabetes mellitus; and colon and rectum cancer mortality than the state.

Both Montrose and Delta Counties have higher prevalence rates of chronic conditions, such as adult diabetes, arthritis, adult asthma, and fair or poor health than the state. Delta County has higher prevalence rates of obesity than the state. Both counties have higher percentages of residents participating in unhealthy lifestyle behaviors, such as physical inactivity and tobacco use than the state. With regards to maternal and child health, Montrose and Delta Counties have higher low birth weight births, higher teen (age 0-19 years) birth rates, and higher rates of women who reported they received inadequate prenatal care than the state.

Data suggests that Montrose and Delta County residents are not appropriately seeking preventive care services, such as timely prostate screenings. Montrose County has higher percentages of residents not appropriately seeking preventive care services like mammography and pap tests. Additionally, Delta County has a lower rate of dentists per 100,000 than the state. Both Montrose and Delta Counties have a lower percentage of its population vaccinated with the first dose and second dose than the state (information as of August 2, 2022).

For Montrose and Delta Counties, interviewees noted conflicting statements on knowledge of healthy lifestyle programs in the community. Additionally, interviewees in both counties discussed the need for additional education on healthy behavior choices, particularly for the youth. One Montrose County interviewee stated: "There's not enough access to healthy lifestyle programs or counseling. It's not easy for a low income family to access healthy lifestyle classes." One Delta County interviewee stated: "At the 10,000 foot level we are not [doing too well nutrition wise]. You still see children utilizing the quick stop for their nutrition."

Several interviewees noted limited access to healthy lifestyle resources in the community due to potential geographical barriers for some groups in accessing healthy lifestyle resources; perceived requirements/limited hours for food banks leading to barriers for certain groups accessing food, particularly the Latin and Asian population; as well as limited access to healthy lifestyle classes, in Montrose County, particularly for the low income. One Delta County interviewee stated: "There's a recreation center and we are expanding our parks. But they aren't in the low income areas. There are no parks in the mobile homes areas." Another Delta County interviewee stated: "We have meals on wheels. We have a couple of food banks. However, it's not very accessible for agricultural workers in the Latin and Asian communities. It's not very accessible because of the hours they are open and most of them require a Colorado ID to get food." In Delta County, a couple of interviewees discussed the higher rate of diabetes in the Spanish-speaking population. One interviewee stated: "The Latin community has higher numbers of pre-diabetes. We have a dietician but we can't help everyone because we don't have the capacity."

Priority #2: Continued Focus on the Aging Population & Services

Montrose and Delta Counties have a larger age 65 and older population than the state. Additionally, Montrose and Delta Counties have lower percentages of those ages 65+ who received their flu vaccine in the past 12 months as well as those ages 65+ who received their pneumonia vaccine in the past 12 months than the state.

For both Montrose and Delta Counties, interviewees discussed a perceived lack of home health, nursing homes and long term care facilities due to staffing and insurance barriers. For Delta County specifically, interviewees discussed the lack of geriatric mental health services which is leading to outmigration. This Delta County interviewee stated: "I can rarely get someone placed in a long term [facility] here. If they...

Priority #2: Continued Focus on the Aging Population & Services (continued)

...need geriatric psych, they have to go out of the area." It was mentioned that there is a perceived need for affordable dental care as well as potential barriers to accessing health services due to insurance, specifically for those with Medicare insurance. A Delta County interviewee stated: "The quality of care for the [elderly] is very hard. Because they are on Medicare, they don't have insurance to cover other services like dentists." One Montrose County interviewee stated: "There's only one assisted living facility that'll take Medicaid [patients]." A few interviewees brought up the need for more education on insurance coverage and benefits and interviewees expressed concern for the affordability of services and overall financial needs. A Montrose County interviewee stated: "People don't understand Medicare benefits. People are banking on that their medical benefits will place them in a nursing home." One Delta County interviewee stated: "Affordability is difficult. We have quite a large percentage of the population over 65 that don't qualify for Medicare but struggle to meet their monthly financial needs. They can't afford health services on their own."

Furthermore, a few interviewees discussed the lack of affordable housing options resulting in increased homelessness among seniors. One Delta County interviewee stated: "We have seen a larger number of seniors fall into the homeless category. Rentals are high. There isn't enough affordable housing for seniors." There is a need for senior services in the community to better meet the needs of the elderly and one Montrose County interviewee specifically stated: "We're starting to turn into a retirement community. Really focusing on the [elderly], the services and access to them [is a need]." Lastly, a couple of interviewees expressed a desire for increased use of telemedicine for seniors for their healthcare needs. One Montrose County interviewee stated: "There's a lack of resources for the elderly. It would be awesome if telemedicine was done more with the elderly. They would have a better quality of life."

Priority #3: Access to Primary & Specialty Care Services and Providers

Montrose and Delta Counties have a lower rate of primary care providers per 100,000 than the state. Additionally, Montrose and Delta Counties have several Health Professional Shortage Area and Medically Underserved Area/Population designations as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA).

Interviewees in both counties discussed the difficulty recruiting to the healthcare workforce due to the lack of affordable housing, the lack of clinical support staff, limited professional development programs and the lack of nearby schools to serve as a staffing pipeline (Delta County). One Montrose County interviewee stated: "We've run into barriers recently with recruiting for professional administration positions. There's a lack of affordable housing, lack of clinical support staff and not that many training programs that develop professionals." One Delta County interviewee stated: "Recruiting healthcare professionals is a need. Physicians, nurses, and therapists of all types and mental health providers. We closed the nursing school because of a lack of funding. It was affordable for local students and that was a pipeline for nurses."

In Delta County, a few interviewees mentioned the lack of staffing at home health companies which is leading to difficulties in patients receiving care. A couple of interviewees noted the lack of healthcare workforce staff, particularly bilingual providers and nurses. Lastly, a few interviewees expressed concern surrounding high provider turnover rates and frustration with inconsistency. One Delta County interviewee stated: "Inconsistency in providers [is a concern]. There's a lot of turnover. You tell a doctor about what's going on with you and the next time you go, it's a different provider so you have to tell your story all over again."

With regards to primary care access, interviewees had conflicting statements regarding the availability of primary care services in both counties. Interviewees in both counties also noted challenges in accessing primary care services due to long wait times, the limited number of providers and the limited schedules to accommodate provider work/life balance. One Delta County interviewee stated: "One clinic is not accepting any new patients. They are about a month out. It's not that they don't want to see people, they just don't have the capacity because there are not enough providers." One Montrose County interviewee stated: "We have a number of doctors who live here for the lifestyle. They don't necessarily work full time." Interviewees in both counties discussed the perceived patient preference in seeking a physician versus seeing an advanced practice...



Priority #3: Access to Primary and Specialty Care Services and Providers (continued)

...provider and the perceived difficulty in accessing pediatric primary care.

In Montrose County, a few interviewees expressed a desire for additional urgent cares in the community to increase access. One interviewee stated: "It's very difficult for patients to get seen. I would like to see another urgent care here because they can't get in to see their doctor." A couple of interviewees noted the difficulty for certain groups to access primary care services, particularly those on Medicare/Medicaid. Lastly, challenges in using telemedicine for primary care were discussed by interviewees due to the lack of knowledge by certain groups in the community. One Montrose County interviewee stated: "There's a lot of people who don't know how to use telemedicine. Whether you are talking about seniors, low income, or areas that don't have broadband access."

In regards to specialty care, Montrose County residents had conflicting statements about the accessibility of specialty care services. One interviewee stated: "Access to specialty care is really tight. There are long wait items. Orthopedics is 3-4 months out to have a surgery. Cardiology has been out really far." Another interviewee stated: "[Specialty care] for adults is pretty easy. For pediatrics, like pediatric cardiology, it's accessible if the family can drive to Denver." For both Montrose and Delta Counties, interviewees discussed the limited access to local specialty care which is leading to long wait times, potential transportation barriers due to the rural nature of the community and outmigration to Grand Junction, Denver, and for rural Delta County residents specifically to Montrose. One Delta County interviewee stated: "A lot of patients that need specialists leave the community. They come to Montrose for dialysis. For rural parts of Delta County, that's very difficult." For Montrose County, a couple of interviewees mentioned the need to look at available resources in the community instead of referring out. Interviewees in Delta County had conflicting statements regarding the accessibility of OB/GYN services. One interviewee stated: "OB/GYN is a big need. Women's care could use some beefing up." Another interviewee stated: We have dissolved our OBGYN clinic but we have an OBGYN surgeon who comes in from Montrose."

Insurance barriers were discussed by both counties and how that is leading to certain groups lacking access to specialty care services, particularly those on Medicaid and the un/underinsured. One Montrose County interviewee stated: "There are some [providers] who take limited insurances or there are gaps on how many Medicaid patients they can take or how many people that are without insurance. Rheumatology, endocrinology and gastroenterology services are the three biggies that we don't see here or are not allowing Medicaid patients in." Specific specialties mentioned that are needed in both counties include Gastroenterology, Orthopedics, Rheumatology, Endocrinology, Cardiology, Urology, General Surgery, Neurology/Spine, Dermatology and Internal Medicine. Specific specialties mentioned that are needed in Montrose County include Infectious Disease and for Delta County, specific specialties mentioned that are needed include OB/GYN, Dialysis, Pulmonology and Geri-psych.

Priority #4: Access to Mental and Behavioral Health Care Services and Providers

Data suggests that residents in Montrose and Delta Counties do not have adequate access to mental and behavioral health care services and providers. Montrose County has higher rates of days of poor mental health per month than the state. Montrose and Delta Counties have a lower rate of mental health care providers per 100,000 than the state. Additionally, Montrose and Delta Counties have a Health Professional Shortage Area designation for mental health as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA). Delta County has higher prevalence rates of adults with depression than the state.

Many interviewees mentioned the high turnover rates for mental health providers in both Montrose and Delta Counties. The youth population were brought up by the interviewees as facing challenges in regard to mental health care, such as the impact of COVID-19, lack of facilities to handle higher acuity cases, which is leading to outmigration and lack of providers, particularly psychiatrists. One Montrose County interviewee stated: "Youth mental health has always been an issue. The behaviors and trends that we're seeing have been exacerbated since the pandemic. The youth that we are serving are really in need of a higher level of care." Another Montrose County interviewee stated: "There are not enough providers. We have kids who have really serious needs and there are no day treatment facilities that are equipped to handle kids with severe mental and behavioral...

Priority #4: Access to Mental and Behavioral Health Care Services and Providers (continued)

...challenges. We have to send them to Grand Junction or Denver. I am not aware of any inpatient facilities."

It was mentioned several times that the limited accessibility of mental and behavioral health services is leading to outmigration such as a lack of available rooms in the crisis stabilization unit, in Montrose County, due to staffing; local facilities/organizations at capacity in both counties; lack of any crisis system to deal with higher acuity cases in Delta County; limited availability of a local detox center for both counties; limited local inpatient facilities leading to outmigration to Colorado Springs and Denver; and limited hours of operation for local facilities. One Montrose County interviewee stated: "We have a crisis stabilization unit but honestly it's not accessible and it's not available. They don't have staffing so they transfer to Grand Junction." One Delta County interviewee stated: "Mental health is a huge issue when we get people into the emergency room and we have no place to send them. We simply don't have a crisis system."

Several interviewees expressed concern about the high suicide rates in both counties. One Montrose County interviewee stated: "[We have] extraordinarily high suicide rates per capita compared to other parts of the county. The lack of availability for psychiatry services and other mental [services] is always a tough referral for us." A Delta County interviewee stated: "Our suicide rate in Delta County is close to Mesa County, which is triple the national rate." Interviewees also discussed limitations in accessing care due to insurance coverage and comfort with telemedicine services.

A few interviewees discussed the challenges with the accessibility of services due to requirements to be admitted/seen, particularly patients with mental and behavioral health issues in both counties. One Montrose County interviewee stated: "The mental health resource center doesn't take anybody that has dementia or any kind of psychiatric need. If they need an inpatient facility or help with Dementia, Parkinson's, or a secondary diagnosis, they can't be seen here." One Delta County interviewee stated: "If you have someone who is dually diagnosed and has bipolar disorder or gets dementia, our local mental health service will not see them. A lot of the facilities won't take them or take them for only 5-6 days which is not really resolving any medication management issues."

A couple of interviewees discussed the need for geriatric psychiatric services. Lastly, interviewees discussed the greater difficulty in accessing care for minority populations due to the need for bilingual counselors and the insurance/cost of mental and behavioral health services. One Montrose County interviewee stated: "There are practically no counselors who speak Spanish." One Delta County interviewee stated: "They can get in but Mind Spring doesn't accept self-pay. The patient has to have Medicaid or insurance. Of course, the minority population does not have access to this [due to lack of insurance]."

Priority #5: Access to Affordable Care and Reducing Health Disparities Among Specific Populations

Data suggests that some residents in the study area face significant cost barriers when accessing the healthcare system. Montrose and Delta Counties have higher percentages of children eligible for free or reduced price school lunches, recipients who qualified for Supplemental Nutrition Assistance Program (SNAP) benefits, child food insecurity, and overall food insecurity than the state. Montrose and Delta Counties have lower educational attainment rates than the state and higher percentages of families and children living below poverty. Montrose County, specifically, has a higher average meal cost than the state.

Montrose and Delta Counties have higher rates of adults (age 18-64) who are uninsured as compared to the state, and Delta County has a higher percentage of residents that experienced a medical cost barrier to care within the past 12 months than the state. When analyzing economic status, Delta County is in more economic distress than Montrose County and other counties in the state. Delta County has a higher percentage of people who reported that they had no motor vehicle as compared to the state.

In both Montrose and Delta Counties, interviewees noted the potential overuse of the emergency room due to no upfront payment required, no personal doctor, generational knowledge of the emergency room and the lack of insurance/payment options. One Montrose County interviewee stated: "A lot of people rely on the emergency department for routine care whether or not they understand when to use it. It's all free...

Priority #5: Access to Affordable Care and Reducing Health Disparities Among Specific Populations (continued)

...to them since they are on Medicaid." One Delta County interviewee stated: "You have people who don't know the difference between the emergency room and their doctor because they were raised that way. Or that is the only way because they don't have insurance or payment options." Interviewees expressed concern surrounding the low income, underserved population regarding access to care in both counties.

For Delta County, a few interviewees discussed barriers in attracting providers to the area due to the community payer mix. One interviewee stated: "When we look across the county we are [majority] Medicare/Medicaid. The difference between Medicare/Medicaid vs. private insurance impacts our reimbursement rates not only for the hospital but for our physicians as well. When you have that disparity in the community, it's not easy to attract providers to the community to serve that many people." In both counties, interviewees noted the community payer mix of the community is resulting in the need for more private providers in the community, the acknowledgment that the payor mix is a barrier to keeping healthcare facilities running due to overhead costs and concern for rising health insurance costs and medications costs. One Delta County interviewee stated: "Our payor mix is so heavily Medicaid/Medicare that we have trouble keeping all of the kinds of facilities and clinics available for people to utilize." One Montrose County interviewee stated: "The cost of drugs and the cost of the pharmacy [is an issue]. Not only for the patient first and foremost but also for the hospital."

In Montrose County, interviewees discussed potential barriers for accessing care due to changes in the public health department. One interviewee stated: "We use to have a health department that covered vaccines, women's health, and undocumented people. All that is basically gone." Transportation barriers were discussed in both counties and the resulting barriers were due to the patient's geographical location, long wait times and lack of a mass transportation system in the county. One Delta County interviewee stated: "There's a large percentage of the population who live 40-50 miles from the hospital. There are no mass public transportation options." In Delta County, interviewees noted the limited affordable housing for certain populations, particularly the elderly and low income populations. Additionally, a few interviewees discuss the limited internet access in some areas of the county. One interviewee stated: "There are some areas where there's no internet access or cellular access. That's challenging for some people. The cost of internet access is another [issue]."

Several interviewees in both counties mentioned the need for greater community collaboration towards addressing the unmet needs of vulnerable populations. One Delta County interviewee stated: "\$A 600 medical bill is not affordable for people around here. We have undocumented children who don't have health care insurance. How are families going to afford healthcare if they are making \$12.50 an hour? We need to open the conversation about how we are taking care of the population." Lastly, interviewees in both counties acknowledged the growth of drug related use/abuse in the community and in child welfare cases. One Montrose County interviewee stated: "Drug addiction is a growing problem. Alcoholism is always a big issue but particularly here we have a meth problem and that launches into a growing fentanyl problem. Meth has always sort of been a big issue and we see it in our child welfare cases – children with drug addiction." One Delta County interviewee stated: "Alcohol is a big thing where we live but recreational drugs as well. There's really poor alcohol treatment and limited resources. There was a detox facility in the county but it closed due to staffing shortages and lack of trained staff."

When asked about which specific groups are at risk for inadequate care, interviewees spoke about the elderly, pediatrics, teenagers/adolescents, homeless, low income/working poor, racial/ethnic, and veterans. With regards to the elderly population, interviewees discussed an increasing need for staffing of senior care facilities like nursing homes and assisted living facilities, food insecurity, need for more transportation options and operational hours, education on telehealth services and benefits, access to internet services, access to affordable dental care, need for comprehensive home health, affordable housing options, medical/insurance education, mental and behavioral health services, affordability of care and for Delta County specifically, a need for equipment/resource needs, particularly oxygen tank refills. With regards to the pediatric population, interviewees discussed the limited availability of child day care and potential language barriers between parents and providers for Delta County. Teenagers/adolescent residents were discussed as being disproportionately challenged by limited transportation options, hesitancy to go to the doctor, need for mental health...

Community Hospital Consulting

Priority #5: Access to Affordable Care and Reducing Health Disparities Among Specific Populations (continued)

...services, particularly psychologists, need for local providers with the ability to prescribe appropriate mental and behavioral health medications, substance drug misuse/abuse, vaping, e-cigarette use, suicide rates, need for younger parent family planning/education/Planned Parenthood and limited local OB/GYN services.

The homeless residents were brought up as a subgroup of the population that may be disproportionately affected by limited operational hours for local shelters, the growing population of homeless individuals in both counties, mental and behavioral health concerns, substance misuse/abuse and a need for safe/affordable housing for Delta County. Low income and working poor residents were discussed as facing cost barriers to care, transportation barriers, limited internet access, a need for healthy lifestyle education and a need for affordable housing. Racial/ethnic groups were discussed as facing language barriers, insurance/affordability issues and hesitancy to seek care regarding potential documentation concerns for Montrose County and potential cultural mistrust for Delta County. Lastly, for the veterans, interviewees discussed the limited local VA services, limited access to mental and behavioral health services, affordable housing and access to dental care specifically in Montrose County.



PROCESS AND METHODOLOGY



Background & Objectives

- This CHNA is designed in accordance with CHNA requirements identified in the Patient Protection and Affordable Care Act and further addressed in the Internal Revenue Service final regulations released in December 29, 2014. The objectives of the CHNA are to:
 - Meet federal government and regulatory requirements
 - Research and report on the demographics and health status of the study area, including a review of state and local data
 - Gather input, data and opinions from persons who represent the broad interest of the community
 - Analyze the quantitative and qualitative data gathered and communicate results via a final comprehensive report on the needs of the communities served by DH
 - Document the progress of previous implementation plan activities
 - Prioritize the needs of the community served by the hospital
 - Create an implementation plan that addresses the prioritized needs for the hospital



Scope

- The CHNA components include:
 - A description of the process and methods used to conduct this CHNA, including a summary of data sources used in this report
 - A biography of DH
 - A description of the hospital's defined study area
 - Definition and analysis of the communities served, including demographic and health data analyses
 - Findings from phone interviews collecting input from community representatives, including:
 - State, local, tribal or regional governmental public health department (or equivalent department or agency) with knowledge, information or expertise relevant to the health needs of the community;
 - Members of a medically underserved, low-income or minority populations in the community, or individuals or organizations serving or representing the interests of such populations
 - Community leaders
 - A description of the progress and/or completion of community benefit activities documented in the previous implementation plan
 - The prioritized community needs and separate implementation plan, which intend to address the community needs identified
 - Documentation and rationalization of priorities not addressed by the implementation plan
 - A description of additional health services and resources available in the community
 - A list of information gaps that impact the hospital's ability to assess the health needs of the community served

Methodology

- DH worked with CHC Consulting in the development of its CHNA. DH provided essential data and resources necessary to initiate and complete the process, including the definition of the hospital's study area and the identification of key community stakeholders to be interviewed.
- CHC Consulting conducted the following research:
 - A demographic analysis of the study area, utilizing demographic data from Stratasan
 - A study of the most recent health data available
 - Conducted one-on-one phone interviews with individuals who have special knowledge of the communities, and analyzed results
 - Facilitated the prioritization process during the CHNA Team meeting in August 2022. The CHNA Team included:

Montrose Regional Health

- Jeff Mengenhausen, Chief Executive Officer
- CoralAnn Hackett, Chief Nursing Officer
- Dr. Rhonda Parker, Chief Medical Officer
- Leann Tobin, Chief Marketing and Philanthropy Officer
- Sally O'Connor, Case Management Director
- Katheryn Mattoon, Director of Quality, Risk and Compliance
- Brad Wiersma, Marketing Director
- Sonya Hawkins, Director of Emergency Department
- Jesse Bielak, Director of ICU/Med/Surg
- Megan Quinn, Infection Preventionist/Quality Data Manager

Delta Health

- Matt Heyn, Chief Executive Officer
- Jody Roeber, Chief Clinical Officer
- Melissa Palmer, Executive Director of Nursing
- Vickie Moore, Executive Director of Clinic Operations
- Janel Webb, Quality Director
- Jacqueline Davis, Director of Marketing/Communications/PR
 Public Information Officer
- Rhonda Katzdorn, Human Resources Director
- Brandi Vela, Nurse
- The methodology for each component of this study is summarized in the following section. In certain cases methodology is elaborated in the body of the report.

Methodology (continued)

DH Biography

 Background information about DH, mission, vision and services were provided by the hospital or taken from its website

Study Area Definition

The study area for DH is based on hospital inpatient discharge data from October 1, 2020 - September 30,
 2021 and discussions with hospital staff

Demographics of the Study Area

- Population demographics include population change by race, ethnicity, age, median income analysis, unemployment and economic statistics in the study area
- Demographic data sources include, but are not limited to, Stratasan, SparkMap, the U.S. Census Bureau and the United States Bureau of Labor Statistics

Health Data Collection Process

- A variety of sources (also listed in the reference section) were utilized in the health data collection process
- Health data sources include, but are not limited to, Centers for Disease Control and Prevention (CDC)
 WONDER Tool, the Robert Wood Johnson Foundation, Colorado Department of Public Health &
 Environment, SparkMap, and United States Census Bureau



Methodology (continued)

Interview Methodology

- MRH and DH provided CHC Consulting with a list of persons with special knowledge of public health in Montrose and Delta Counties, including public health representatives and other individuals who focus specifically on underrepresented groups
- From that list, 39 in depth phone interviews were conducted using a structured interview guide
- Extensive notes were taken during each interview and then quantified based on responses, communities and populations (minority, elderly, un/underinsured, etc.) served, and priorities identified by respondents. Qualitative data from the interviews was also analyzed and reported.

- Evaluation of Hospital's Impact

- A description of the progress and/or completion of community benefit activities documented in the previous implementation plan
- DH provided CHC Consulting with a report of community benefit activity progress since the previous CHNA report

Prioritization Strategy

- Five significant needs were determined by assessing the prevalence of the issues identified in the health data findings, combined with the frequency and severity of mentions in the interviews
- Three factors were used to rank those needs during the prioritization process
- See the prioritization section for a more detailed description of the prioritization methodology



HOSPITAL BIOGRAPHY



Hospital Biography

About Delta Health & Mission and Vision

About Us

Delta Health, is a county-wide healthcare system that has been serving the Western Slope for over 100 years. We have grown to a 49-bed hospital with locations throughout Delta County. We proudly provide a wide range of medical services that meet the diverse needs of our community members. At all stages of life, we are here to provide remarkable care in a healing environment.

From Cardiac Rehabilitation to Emergency Services, our dedicated, professional team is committed to delivering extraordinary care. Delta Health is here to provide compassionate, quality healthcare that our community will trust.

Mission

To inspire hope by providing remarkable care in a healing environment.

Vision

To provide compassionate, quality healthcare that our community will trust.



Hospital Biography

Hospital Services

- Cardiac and Pulmonary Rehab
- Cardiopulmonary
- Diagnostic Imaging
- Dietitians and Diabetes Education
- Education
- Emergency Services
- Food Services
- Foundation
- Home Health
- Hospital
- Hospital Concierge
- Infusion Services
- Integrated Behavioral Health
- Laboratory Services

- Medical Records
- Oncology and Hematology
- Orthopedics & Sports Medicine
- Outpatient Therapies and Sports Performance
- Pain Center
- Pediatrics
- Pharmacy
- Stork's Landing
- Surgical
- Telehealth Visits
- Urology
- Volunteers
- Wound Care



STUDY AREA



Montrose Regional Health & Delta Health

Study Area

Montrose County comprises of 76.6% of SY 2021 MRH Inpatient Discharges and Delta County comprises of 89.7% of SY 2021 DH Inpatient Discharges

Indicates the hospital

Montrose Regional Health Patient Origin by County

October 1, 2020 - September 30, 2021

County	State	SY21 Inpatient Discharges	% of Total	Cumulative % of Total
Montrose	СО	1,898	76.6%	76.6%
All Others		579	23.4%	100.0%
Total		2,477	100.0%	

Source: Hospital inpatient discharge data from Colorado Hospital Association (CHA), accessed from Stratasan for Montrose Regional Health, public use data files; Study Year 2021 (October 2020 - September 2021); inpatient discharges. Normal Newborns removed.

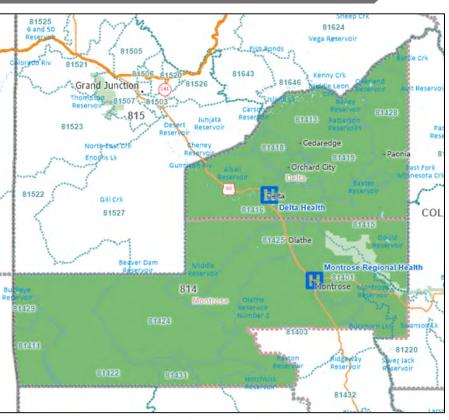
Delta Health Patient Origin by County

October 1, 2020 - September 30, 2021

County	State	SY21 Inpatient Discharges	% of Total	Cumulative % of Total
Delta	СО	1,146	89.7%	89.7%
All Others		131	10.3%	100.0%
Total		1,277	100.0%	

Source: Hospital inpatient discharge data from Colorado Hospital Association (CHA), accessed from Stratasan for Delta Health, public use data files; Study Year 2021 (October 2020 - September 2021); inpatient discharges.

Normal Newborns removed.



Note: the 2019 MRH CHNA and Implementation Plan report studied Montrose County, Colorado, which comprised 74.8% of 2017 Medicare inpatients from IBM Watson Health MEDPAR patient origin data for the hospital.

Note: the 2019 DH CHNA and Implementation Plan report studied Delta County, Colorado, which comprised 89.0% of 2017 Medicare inpatients from IBM Watson Health MEDPAR patient origin data for the hospital.

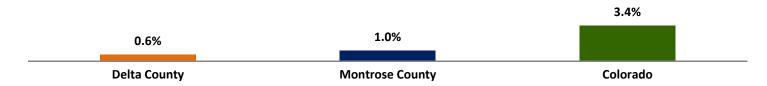


DEMOGRAPHIC OVERVIEW



Population Growth

Projected 5-Year Population Growth 2022-2027



Overall Population Growth				
Geographic Location	2022	2027	2022-2027 Change	2022-2027 % Change
Delta County	31,197	31,399	202	0.6%
Montrose County	42,907	43,336	429	1.0%
Colorado	5,937,082	6,138,077	200,995	3.4%



Population Composition by Race/Ethnicity

All Others

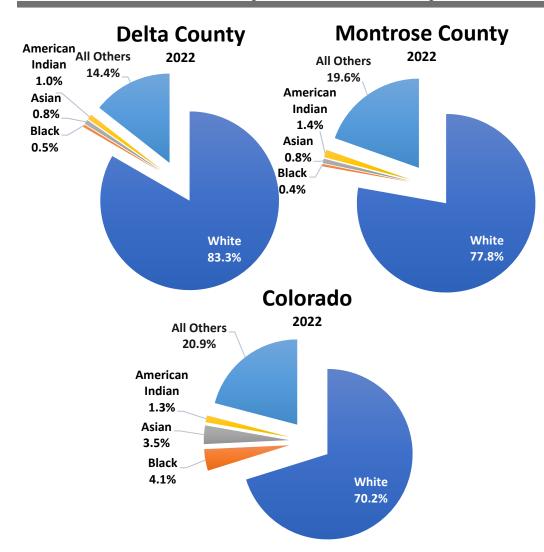
Hispanic*

Total

1,242,278

5,937,082

1,305,279



Delta County				
Race/Ethnicity	2022	2027	2022-2027 Change	2022-2027 % Change
White	26,002	25,889	-113	-0.4%
Black	145	145	0	0.0%
Asian	252	283	31	12.3%
American Indian	299	316	17	5.7%
All Others	4,499	4,766	267	5.9%
Total	31,197	31,399	202	0.6%
Hispanic*	4,324	4,288	-36	-0.8%
		Montrose County	,	
Race/Ethnicity	2022	2007	2022-2027	2022-2027 %
Race/Ethnicity	2022	2027	Change	Change
White	33,383	33,210	-173	-0.5%
Black	184	194	10	5.4%
Asian	349	383	34	9.7%
American Indian	587	621	34	5.8%
All Others	8,404	8,928	524	6.2%
Total	42,907	43,336	429	1.0%
Hispanic*	9,115	9,241	126	1.4%
		Colorado		
Race/Ethnicity	2022	2027	2022-2027 Change	2022-2027 % Change
White	4,166,683	4,227,480	60,797	1.5%
Black	242,292	252,196	9,904	4.1%
Asian	209,087	226,596	17,509	8.4%
American Indian	76,742	81,945	5,203	6.8%

1,349,860

6,138,077

1,354,005

Source: Stratasan, Canvas Demographic Report, 2022.

Note: A green highlighted row in the table represents the biggest change in true numbers in the population for each county and state.

Note: "All Others" is a category for people who do not identify with 'White', 'Black', 'American Indian or Alaska Native', or 'Asian'.



107,582

200,995

48.726

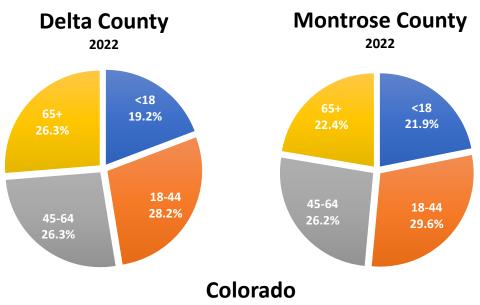
8.7%

3.4%

3.7%

^{*}Hispanic numbers and percentages are calculated separately since it is classified as an ethnicity.

Population Composition by Age Group



Colorado ²⁰²²		
65+	<18	
15.6%	22.4%	
45-64	18-44	
24.8%	37.1%	

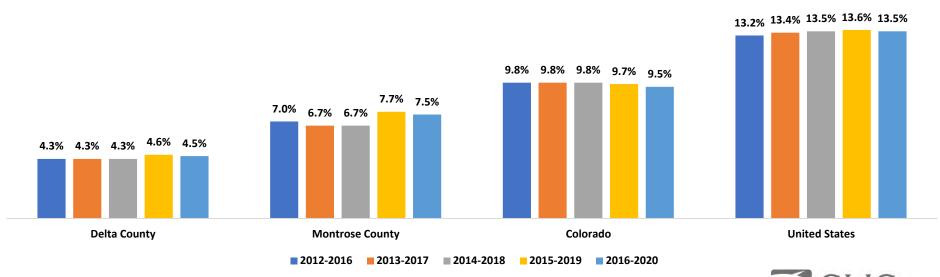
		Delta County		
Age Cohort	2022	2027	2022-2027 Change	2022-2027 % Change
<18	6,000	6,166	166	2.8%
18-44	8,797	8,712	-85	-1.0%
45-64	8,200	7,509	-691	-8.4%
65+	8,200	9,012	812	9.9%
Total	31,197	31,399	202	0.6%
	N	Montrose Count	у	
Ann Calant	2022	2027	2022-2027	2022-2027 %
Age Cohort	2022	2027	Change	Change
<18	9,377	9,416	39	0.4%
18-44	12,708	12,555	-153	-1.2%
45-64	11,232	10,695	-537	-4.8%
65+	9,590	10,670	1,080	11.3%
Total	42,907	43,336	429	1.0%
		Colorado		
Ago Cobort	2022	2027	2022-2027	2022-2027 %
Age Cohort	2022	2027	Change	Change
<18	1,330,700	1,355,956	25,256	1.9%
18-44	2,204,444	2,275,531	71,087	3.2%
45-64	1,475,080	1,429,007	-46,073	-3.1%
65+	926,858	1,077,583	150,725	16.3%
Total	5,937,082	6,138,077	200,995	3.4%



Subpopulation Composition

- Between 2012 and 2020, the percent of foreign-born residents slightly increased in Delta County, Montrose County and the nation, while the percent decreased in the state.
- Between 2012 and 2020, Delta County maintained a lower percentage of foreign-born residents than Montrose County, the state, and the nation.
- In 2016-2020, Delta County (4.5%) had a lower percent of foreign-born residents than Montrose County (7.5%), the state (9.5%) and the nation (13.5%).

Foreign-Born Population

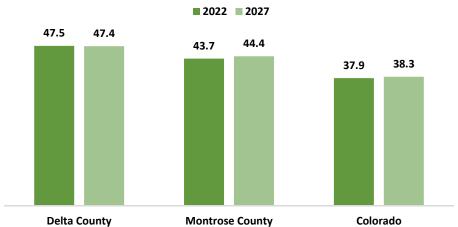


Source: United States Census Bureau, filtered for Delta and Montrose Counties, CO, https://data.census.gov/cedsci/table?q=foreign%20born&tid=ACSDP1Y2019.DP02; data accessed April 20, 2022. Note: Foreign-born means an individual who was born outside of the United States but lives in the United States currently.

Median Age

- The median age in Montrose County and the state is expected to slightly increase while Delta County is expected to slightly decrease over the next five years (2022-2027).
- As of 2022, Delta County (47.5 years) has an older median age than Montrose County (43.7 years) and the state (37.9 years).

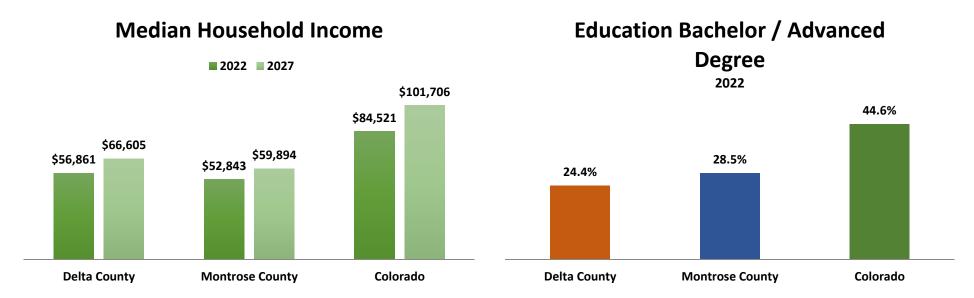






Median Household Income & Educational Attainment

- Between 2022 and 2027, the median household incomes in Delta and Montrose Counties and the state are expected to increase.
- The median household income in Delta (\$56,861) and Montrose (\$52,843) Counties are lower than the state (\$84,521) (2022).
- Delta County (24.4%) and Montrose County (28.5%) have a lower percentage of residents with a bachelor or advanced degree than the state (44.6%) (2022).

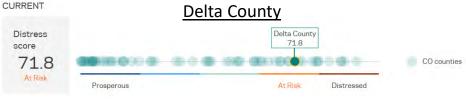


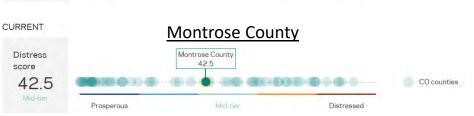


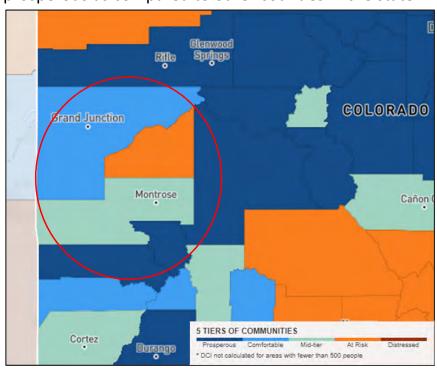
Distressed Communities Index

- In 2014-2018, 16% of the nation lived in a distressed community, as compared to 26.0% of the nation that lived in a prosperous community.
- In 2014-2018, 4.2% of the population in Colorado lived in a distressed community, as compared to 47.0% of the population that lived in a prosperous community.
- In 2014-2018, the distress score in Delta County (71.8) falls within the at risk economic category, while Montrose
 County (42.5) falls within the mid tear category and is more prosperous as compared to other counties in the state.

	Colorado	United States
Lives in a Distressed Community	4.2%	16.0%
Lives in a Prosperous Community	47.0%	26.0%







Source: Economic Innovation Group, 2020 DCI Interactive Map, filtered for Delta and Montrose Counties, CO, https://eig.org/distressed-communities/2020-dci-interactive-map/; data accessed April 22, 2022

Definition: 'Prosperous' has a final score of 0 all the way up to 'Distressed' which has a final score of 100.

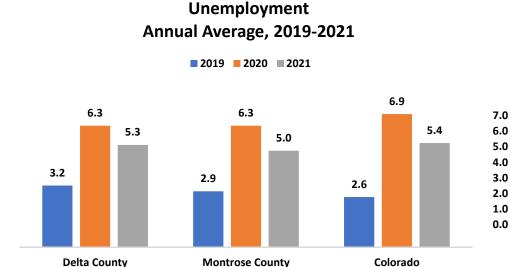
Note: 2020 DCI edition used U.S. Census Bureau's American Community Survey (ACS) 5 – Year Estimates covering 2014 -2018.

Note: Distressed Communities Index (DCI) combines seven complementary economic indicators: no high school diploma, housing vacancy rate, adults not working, poverty rate, median income ratio, change in employment and change in establishments. Full definition for each economic indicator can be found in the appendix.

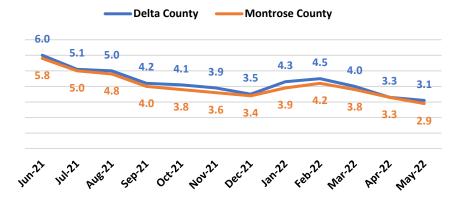


Unemployment

- Unemployment rates in Delta and Montrose Counties and the state increased between 2019 and 2021.
- In 2021, Delta County (5.3) had a higher unemployment rate than Montrose County (5.0) but a lower rate than the state (5.4).
- Over the most recent 12-month time period, monthly unemployment rates in Delta and Montrose Counties decreased. May of 2022 had the lowest unemployment rate for both counties (3.1 and 2.9, respectively) as compared to June 2021 with the highest rate (6.0 and 5.8, respectively).



Monthly Unemployment Rates by Month Most Recent 12-Month Period



Source: Bureau of Labor Statistics, Local Area Unemployment Statistics, www.bls.gov/lau/#tables; data accessed July 21, 2022.

Definition: Unemployed persons include are all persons who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment some time during the 4 week-period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.



Industry Workforce Categories

 As of 2019, the majority of employed persons in Delta County are within Management Occupations and Office & Administrative Support Occupations for Montrose County. The most common employed groupings are as follows:

Delta County

- Management Occupations-(12.8%)
- Construction & Extraction Occupations (11.4%)
- Sales & Related Occupations (11.0%)
- Office & Administrative Support Occupations (8.3%)
- Healthcare Support Occupations (6.57%)

Montrose County

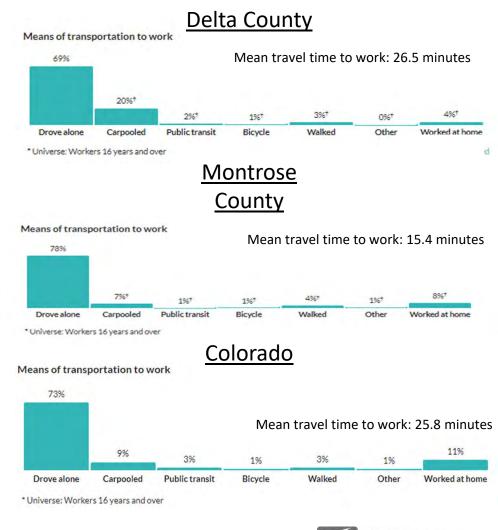
- Office & Administrative Support Occupations (11.7%)
- Sales & Related Occupations (10.3%)
- Management Occupations (10.2%)
- Construction & Extraction Occupations (9.21%)
- Production Occupations (6.17%)



Means of Transportation

- In 2016-2020, driving alone was the most frequent means of transportation to work for both **Delta and Montrose Counties** and the state.
- Between 2016 and 2020, Delta County (20%) had a higher percent of people carpooling to work than Montrose County (7%) and the state (9%).
- Delta County (26.5 minutes) had a longer mean travel time to work than Montrose County (15.4 minutes) and the state (25.8 minutes) (2016–2020).

 Source: U.S. Census Bureau (2016-2020). Sex of Workers by Means of Transportation to Work American Community Survey 5-year estimates, filtered for Delta and Montrose Counties, CO,

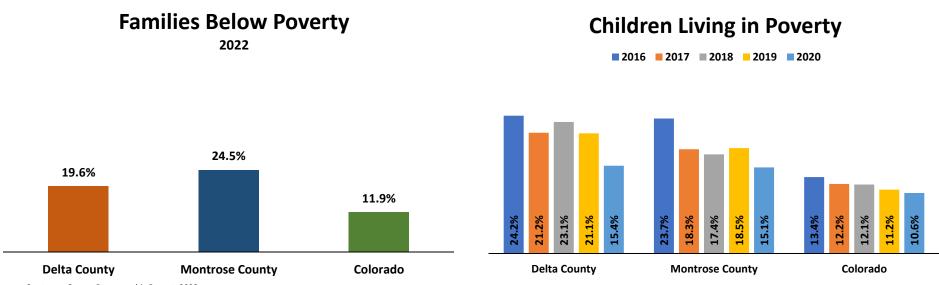


https://censusreporter.org/search/; data accessed July 29, 2022.



Poverty

- Montrose County (24.5%) has the highest percentage of families living below the poverty level as compared to Delta County (19.6%) and the state (11.9%) (2022).
- Between 2016 and 2020, the percentage of children (<18 years) living below poverty in Delta County, Montrose County and the state decreased.
- In 2020, Delta County (15.4%) had a higher percentage of children (<18 years) living below poverty than Montrose County (15.1%) and the state (10.6%).



Source: Stratasan, Canvas Demographic Report, 2022. Source: The Annie E. Casey Foundation, Kids Count Data Center, filtered for Delta and

Source: The Annie E. Casey Foundation, Kids Count Data Center, filtered for Delta and Montrose Counties, CO, www.datacenter.kidscount.org; data accessed April 19, 2022. Children Living Below Poverty Definition: Estimated percentage of related children under age 18 living in families with incomes less than the federal poverty threshold.

Note: The 2022 Federal Poverty Guidelines define a household size of 4 as living below 100% of the federal poverty level if the household income is less than \$27,750, and less than 200% of the federal poverty level if the household income is less than \$55,500. Please see the appendix for the full 2022 Federal Poverty Guidelines.



Food Insecurity

- According to Feeding America, Delta County (14.1%) had the highest estimated percent of residents who are food insecure as compared to Montrose County (10.8%) and the state (8.3%) (2020).
- Additionally, 20.2% of the youth population (under 18 years of age) in Delta County are food insecure, as compared to 15.6% in Montrose County and 11.2% in Colorado (2020).
- The average meal cost for a Delta County resident is \$3.31, as compared to \$3.59 in Montrose County and \$3.36 in Colorado (2020).

Location	Overall Food Insecurity	Child Food Insecurity	Average Meal Cost
Delta County	14.1%	20.2%	\$3.31
Montrose County	10.8%	15.6%	\$3.59
Colorado	8.3%	11.2%	\$3.36

Source: Feeding America, Map The Meal Gap: Data by County in Each State, filtered for Delta and Montrose Counties, CO, https://www.feedingamerica.org/research/map-the-meal-gap/by-county?_ga=2.33638371.33636223.1555016137-1895576297.1555016137&s_src=W194ORGSC; information accessed July 28, 2022.

Food Insecure Definition (Adult): Lack of access, at times, to enough food for an active, healthy life for all household members and limited or uncertain availability of nutritionally adequate foods. Food Insecure Definition (Child): Those children living in households experiencing food insecurity.

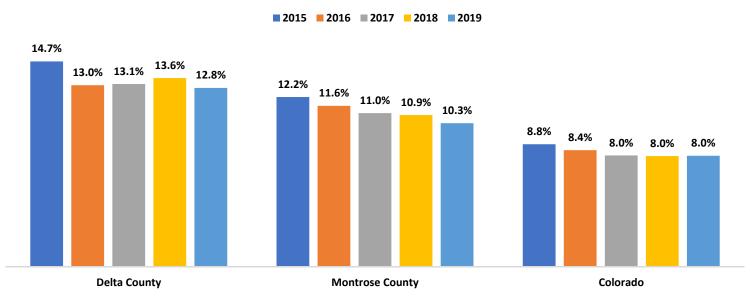
Average Meal Cost Definition: The average weekly dollar amount food-secure individuals report spending on food, as estimated in the Current Population Survey, divided by 21 (assuming three meals a day, seven days a week).



Supplemental Nutrition Assistance Program (SNAP) Benefits

- Between 2015 and 2019, Delta County maintained a higher percentage of recipients who
 qualified for Supplemental Nutrition Assistance Program (SNAP) benefits than Montrose
 County and the state. Additionally, the percentage of SNAP Benefit recipients in both
 counties overall decreased between 2015 and 2019.
- In 2019, Delta County (12.8%) had a higher percentage of recipients who qualified for SNAP benefits than both Montrose County (10.3%) and the state (8.0%).





Source: SAIPE Model, United States Census Bureau, https://www.census.gov/data/datasets/time-series/demo/saipe/model-tables.html; data accessed April 20, 2022.

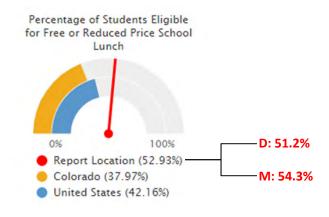
Source: County Population Totals: 2010-2019, United States Census Bureau, filtered for Delta and Montrose Counties, CO, https://www.census.gov/programs-surveys/popest/technical-documentation/research/evaluation-estimates/2020-evaluation-estimates/2010s-counties-total.html; data access April 20, 2022.

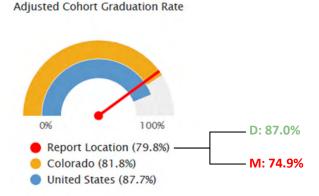
*Percentage manually calculated based on estimated population numbers by county and state between 2014 and 2018 as provided by the United States Census Bureau.



Children in the Study Area

- In 2020-2021, the report area (52.9%) had a higher percentage of public school students eligible for free or reduced price lunch as compared to the state (38.0%) and the nation (42.2%).
- The report area (79.8%) had a lower high school graduation rate as compared to Colorado (81.8%) and the nation (87.7%) (2018-2019).





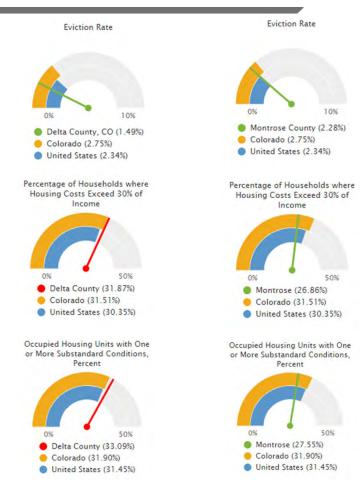
Note: a green dial indicates that the county (D=Delta, M=Montrose) has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Delta and Montrose Counties, CO, https://sparkmap.org/report/; data accessed April 7, 2022.
Eligible for Free/Reduced Price Lunch definition: Free or reduced price lunches are served to qualifying students in families with income between under 185 percent (reduced price) or under 130% (free lunch) of the US federal poverty threshold as part of the federal National School Lunch Program (NSLP).
Cohort Graduation Rate definition: Students receiving a high school diploma within four years.



Housing

- The percent of homes that received an eviction judgment in which renters were ordered to leave in Delta County (1.5%) is lower than Montrose County (2.3%), the state (2.8%) and the nation (2.3%) (2016).
- Delta County (31.9%) has the highest percentage of households where housing costs exceed 30% of total household income as compared to Montrose County (26.9%), the state (31.5%) and the nation (30.4%) (2016-2020).
- Delta County (33.1%) had the highest percentage of occupied housing units with one or more substandard conditions as compared to Montrose County (27.6%), the state (31.9%) and the nation (31.5%) (2016-2020).



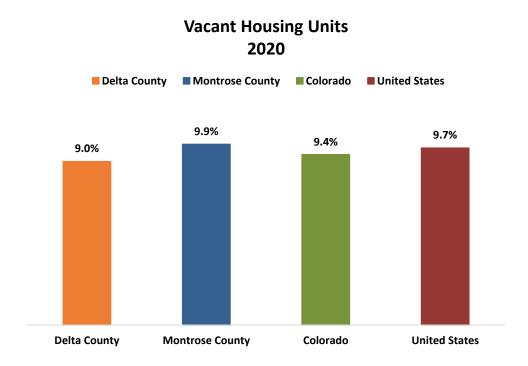
Note: a green dial indicates that the county (D=Delta, M=Montrose) has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Delta and Montrose Counties, CO, https://sparkmap.org/report/; data accessed July 21, 2022. Eviction Rate Definition: An "eviction rate" is the subset of those homes that received an eviction judgment in which renters were ordered to leave. Housing Costs Exceeds 30% of Income Definition: The percentage of the households where housing costs are 30% or more of total household income. Substandard Housing Definition: The percentage of owner- and renter-occupied housing units having at least one of the following conditions: 1) lacking complete plumbing facilities, 2) lacking complete kitchen facilities, 3) with 1 or more occupants per room, 4) selected monthly owner costs as a percentage of household income greater than 30%, and 5) gross rent as a percentage of household income greater than 30%.



Housing – Housing Vacancy Rates

 Montrose County (9.9%) had the highest percent of vacant housing units as compared to Delta County (9.0%), the state (9.4%) and the nation (9.7%) (2020).

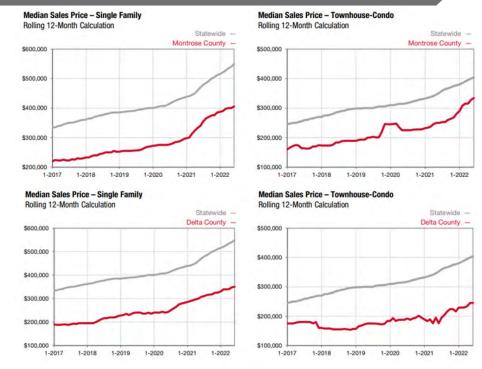




Source: United States Census Bureau, filtered for Delta and Montrose Counties, CO, https://data.census.gov/cedsci/table?g=0100000US_0400000US08_0500000US08029,08085&d=DEC%20Redistricting%20Data%20%28PL%2094-171%29&tid=DECENNIALPL2020.H1; data accessed July 21, 2022.

Housing – Median Home Sales

- In 2017-2022, Delta and Montrose Counties have seen an increase in median sales price for single family homes and townhouse/condo homes.
- As of June 2022, both Delta and Montrose Counties have seen an increase in median sales price for single family and townhouse/condo homes as compared to June 2021.
- As of June 2022, Montrose County (\$411,900, \$347,500 respectfully) had the highest median sales price for single family and townhouse/condo homes as compared to Delta County (\$385,000, \$347,500 respectfully).



Median Sales Price*

	Year to Date Through 06/2021	Year to Date Through 06/2022	Percent Change from Previous Year		
Single Family - Delta County	\$325,000	\$385,000	+ 18.5%		
Single Family - Montrose County	\$370,000	\$411,900	+ 11.3%		
Townhouse/Condo - Delta County	\$175,250	\$245,000	+ 39.8%		
Townhouse/Condo – Montrose County	\$260,000	\$347,500	+ 33.7%		

Source: Colorado Association of Realtors, filtered for Delta and Montrose Counties, CO, https://www.coloradorealtors.com/market-trends/regional-and-statewide-statistics/; data accessed July 21, 2022. Note: * does not account for seller concessions and/or down payment assistance

HEALTH DATA OVERVIEW



Data Methodology

- The following information outlines specific health data:
 - Mortality, chronic diseases and conditions, health behaviors, natality, mental health and health care access
- Data Sources include, but are not limited to:
 - Colorado Department of Public Health & Environment
 - Small Area Health Insurance Estimates (SAHIE)
 - SparkMap
 - The Behavioral Risk Factor Surveillance System (BRFSS)
 - The Behavioral Risk Factor Surveillance System (BRFSS) is the world's largest, on-going telephone health survey system, tracking health conditions and risk behaviors in the United States yearly since 1984. Currently, information is collected monthly in all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and Guam.
 - It is a state-based system of health surveys that collects information on health risk behaviors, preventive health practices, and health care access primarily related to chronic disease and injury. For many states, the BRFSS is the only available source of timely, accurate data on health-related behaviors.
 - States use BRFSS data to identify emerging health problems, establish and track health objectives, and develop and evaluate public health policies and programs. Many states also use BRFSS data to support health-related legislative efforts.
 - The Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute
 - United States Census Bureau
- Data Levels: Nationwide, state, and county level data



County Health Rankings & Roadmaps - Delta and Montrose Counties, Colorado

- The County Health Rankings rank 59 counties in Colorado (1 being the best, 59 being the worst).
- Many factors go into these rankings.
 A few examples include:
 - Length of Life:
 - Premature death
 - Health Behaviors:
 - Adult smoking
 - Adult obesity
 - Physical inactivity
 - Teen births
 - Clinical Care:
 - Primary care physicians
 - Mental health providers
 - Preventable hospital stays
 - Social & Economic Factors:
 - High school completion
 - Some college
 - Children in poverty
 - Injury deaths

2022 County Health Rankings	Delta County	Montrose County
Health Outcomes	48	31
LENGTH OF LIFE	47	26
QUALITY OF LIFE	47	35
Health Factors	44	35
HEALTH BEHAVIORS	56	33
CLINICAL CARE	27	30
SOCIAL & ECONOMIC FACTORS	41	36
PHYSICAL ENVIRONMENT	44	34

Note: Green represents the best ranking for the county, and red represents the worst ranking.



Mortality – Leading Causes of Death (2016-2020)

Rank	Delta County	Montrose County	Colorado
1	Malignant neoplasms (C00-C97)	Diseases of heart (I00-I09,I11,I13,I20-I51)	Malignant neoplasms (C00-C97)
2	Diseases of heart (I00-I09,I11,I13,I20-I51)	Malignant neoplasms (C00-C97)	Diseases of heart (I00-I09,I11,I13,I20- I51)
3	Accidents (unintentional injuries) (V01- X59,Y85-Y86)	Accidents (unintentional injuries) (V01- X59,Y85-Y86)	Accidents (unintentional injuries) (V01- X59,Y85-Y86)
4	Chronic lower respiratory diseases (J40- J47)	Chronic lower respiratory diseases (J40- J47)	Chronic lower respiratory diseases (J40- J47)
5	Cerebrovascular diseases (160-169)	Cerebrovascular diseases (160-169)	Cerebrovascular diseases (160-169)
6	Intentional self-harm (suicide) (*U03,X60-X84,Y87.0)	Intentional self-harm (suicide) (*U03,X60-X84,Y87.0)	Alzheimer's disease (G30)
7	Alzheimer's disease (G30)	Alzheimer's disease (G30)	Intentional self-harm (suicide) (*U03,X60-X84,Y87.0)
8	Diabetes mellitus (E10-E14)	Chronic liver disease and cirrhosis (K70,K73-K74)	Diabetes mellitus (E10-E14)
9	Chronic liver disease and cirrhosis (K70,K73-K74)	Influenza and pneumonia (J09-J18)	COVID-19 (U07.1)
10	Influenza and pneumonia (J09-J18)	Diabetes mellitus (E10-E14)	Chronic liver disease and cirrhosis (K70,K73-K74)



Mortality – Leading Causes of Death (2016-2020)

Disease	Delta County	ontrose ounty	Colorado
Diseases of heart (100-109,111,113,120-151)	163.5	149.0	126.5
Malignant neoplasms (C00-C97)	163.8	133.4	129.6
Accidents (unintentional injuries) (V01-X59,Y85-Y86)	73.2	72.7	53.9
Chronic lower respiratory diseases (J40-J47)	59.7	41.3	43.1
Cerebrovascular diseases (160-169)	42.5	32.0	35.1
Intentional self-harm (suicide) (*U03,X60-X84,Y87.0)	29.6	30.3	21.3
Alzheimer's disease (G30)	28.3	21.3	33.8
Chronic liver disease and cirrhosis (K70,K73-K74)	20.5	16.3	14.5
Influenza and pneumonia (J09-J18)	15.6	11.1	8.9
Diabetes mellitus (E10-E14)	23.1	11.0	16.8

indicates that the county's rate is lower than the state's rate for that disease category.

indicates that the county's rate is higher than the state's rate for that disease category.

Note: Mortality charts and tables on the following slides are in descending order based on 2016-2020 age-adjusted death rates for Montrose County.

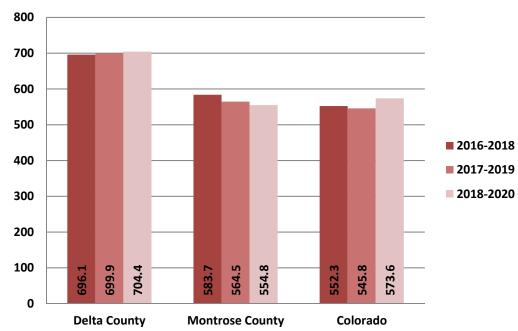


Mortality - Overall

- Overall mortality rates in Delta and Montrose Counties remained higher than the state rate between 2016 and 2020.
- Between 2016 and 2020, the overall mortality rates in Delta County and the state increased, while rates in Montrose County decreased.
- In 2018-2020, the overall mortality rate in Delta County (704.4 per 100,000) was higher than Montrose County (554.8 per 100,000) and the state (573.6 per 100,000).

Overall Mortality

Age-adjusted Death Rates per 100,000, 2016-2020



LOCATION	2016-2018		2017-2019		2018-2020		2016-2020	
	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	1,063	696.1	1,072	699.9	1,084	704.4	1,788	702.1
Montrose County	1,135	583.7	1,120	564.5	1,146	554.8	1,929	575.9
Colorado	95,509	552.3	96,986	545.8	104,627	573.6	168,076	567.6

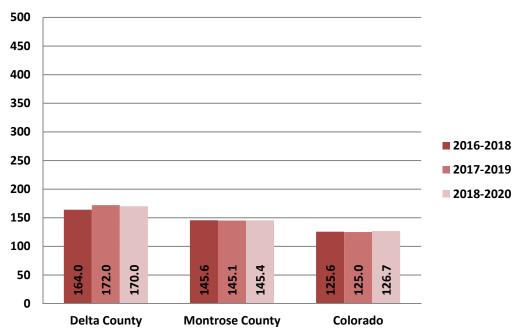
CHC Community Hospital Consulting

Mortality - Diseases of the Heart

- Heart disease is the leading cause of death in Montrose County and the second leading cause of death in both Delta County and the state (2016-2020).
- Between 2016 and 2020, heart disease mortality rates overall increased in Delta County, remained flat in Montrose County, and slightly increased in the state.
- In 2018-2020, the heart disease mortality rate in Delta County (170.0 per 100,000) was higher than Montrose County (145.4 per 100,000) and the state (126.7 per 100,000).

Diseases of the Heart

Age-adjusted Death Rates per 100,000, 2016-2020



	2016-2018		2017-2019		2018-2020		2016-2020	
LOCATION	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	268	164.0	283	172.0	286	170.0	452	163.5
Montrose County	307	145.6	314	145.1	327	145.4	539	149.0
Colorado	21,707	125.6	22,192	125.0	23,155	126.7	37,492	126.5



Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed April 11, 2022. Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

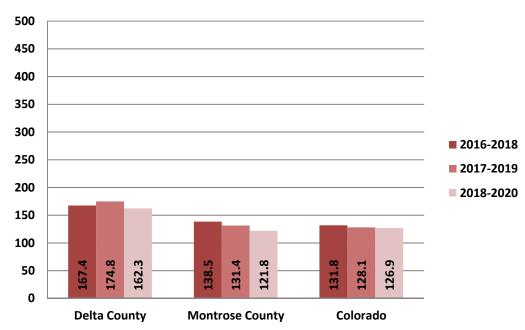
Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

Mortality - Malignant Neoplasms

- Cancer is the second leading cause of death in Montrose County and is the leading cause of death in Delta County and the state (2016-2020).
- Between 2016 and 2020, cancer mortality rates decreased in Delta and Montrose Counties and in the state.
- In 2018-2020, the cancer mortality rate in Delta County (162.3 per 100,000) was higher than the rate in Montrose County (121.8 per 100,000) and in the state (126.9 per 100,000).

Malignant Neoplasms

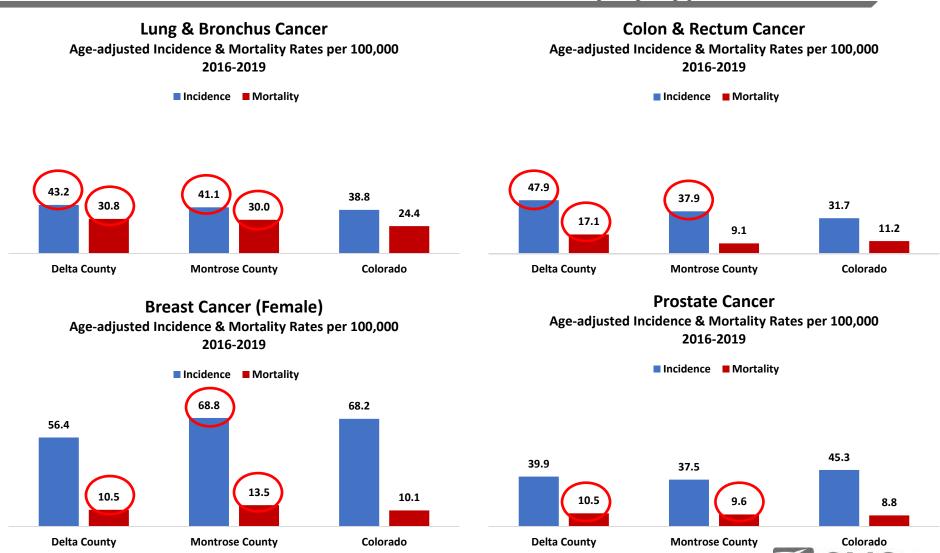
Age-adjusted Death Rates per 100,000, 2016-2020



	2016-2018		2017-2019		2018-2020		2016-2020	
LOCATION	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	266	167.4	275	174.8	269	162.3	441	163.8
Montrose County	280	138.5	274	131.4	264	121.8	463	133.4
Colorado	23,569	131.8	23,627	128.1	24,050	126.9	39,807	129.6



Cancer Incidence & Mortality by Type



Source: Colorado Department of Public Health & Environment, Colorado Health Information Dataset,

https://cohealthviz.dphe.state.co.us/t/HealthInformaticsPublic/views/CoHIDLandingPage/LandingPage?iframeSizedToWindow=true&,:embed=y&,:showAppBanner=false&,:display_count=no&,:showVizHome=no; data accessed April 26, 2022.

Note: All rates are per 100,000. Rates are age-adjusted to the 2000 U.S. Standard Population.

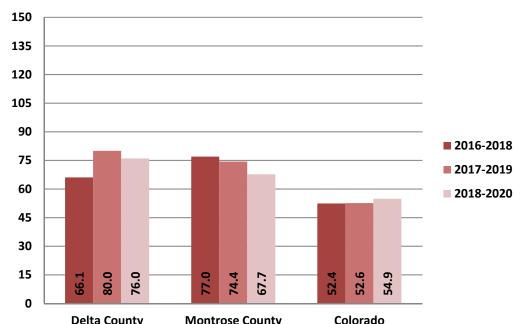
Community Hospital Consulting

Mortality - Accidents

- Fatal accidents are the third leading cause of death in Montrose and Delta Counties as well as the state (2016-2020).
- Between 2016 and 2020, accident mortality rates increased in both Delta County and the state but decreased in Montrose County.
- In 2018-2020, the accident mortality rate in Delta County (76.0 per 100,000) was higher than the rate in Montrose County (67.7 per 100,000) the state (54.9 per 100,000).
- The leading cause of fatal accidents in Delta County is due to motor vehicle accidents and the leading cause of fatal accidents for Montrose County is falls (2018-2020).

Accidents (unintentional injuries)

Age-adjusted Death Rates per 100,000, 2016-2020



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LOCATION	2016	2016-2018		2017-2019		2018-2020		2016-2020	
	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	
Delta County	80	66.1	94	80.0	86	76.0	139	73.2	
Montrose County	130	77.0	125	74.4	111	67.7	204	72.7	
Colorado	8,966	52.4	9,171	52.6	9,781	54.9	15,698	53.9	

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed April 11, 2022. Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

Accident mortality rates include: motor vehicle crashes, other land transport accidents, water transport accidents, air and space transport accidents, falls, accidental shootings, drownings, fire and smoke exposures, poisonings, suffocations, and all other unintentional injuries.



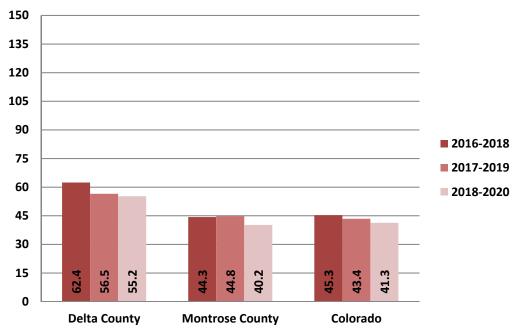


Mortality - Chronic Lower Respiratory Disease

- Chronic lower respiratory disease (CLRD) is the fourth leading cause of death in Montrose and Delta Counties as well as the state (2016-2020).
- Between 2016 and 2020, CLRD mortality rates decreased in Delta and Montrose Counties as well as the state.
- In 2018-2020, the CLRD mortality rate in Delta County (55.2 per 100,000) was higher than the rate in Montrose County (40.2 per 100,000) and the state (41.3 per 100,000).

Chronic Lower Respiratory Diseases





LOCATION	2016-2018		2017-2019		2018-2020		2016-2020	
	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	104	62.4	98	56.5	94	55.2	168	59.7
Montrose County	92	44.3	96	44.8	90	40.2	149	41.3
Colorado	7,815	45.3	7,756	43.4	7,642	41.3	12,821	43.1

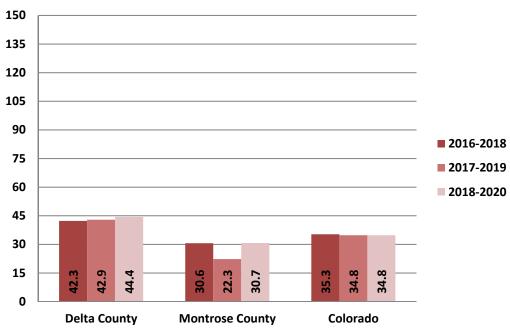
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Mortality - Cerebrovascular Disease

- Cerebrovascular disease is the fifth leading cause of death in Montrose and Delta Counties and the state (2016-2020).
- Between 2016 and 2020, cerebrovascular disease mortality rates slightly increased in Delta County, slightly decreased in the state and fluctuated in Montrose County.
- In 2018-2020, the cerebrovascular disease mortality rate in Delta County (44.4 per 100,000) was higher than the rate in Montrose County (30.7 per 100,000) and the state (34.8 per 100,000).

Cerebrovascular Diseases

Age-adjusted Death Rates per 100,000, 2016-2020



LOCATION	2016-2018		2017	2017-2019		2018-2020		2016-2020	
	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	
Delta County	70	42.3	72	42.9	74	44.4	117	42.5	
Montrose County	62	30.6	50	22.3	72	30.7	116	32.0	
Colorado	5,911	35.3	5,974	34.8	6,177	34.8	10,092	35.1	

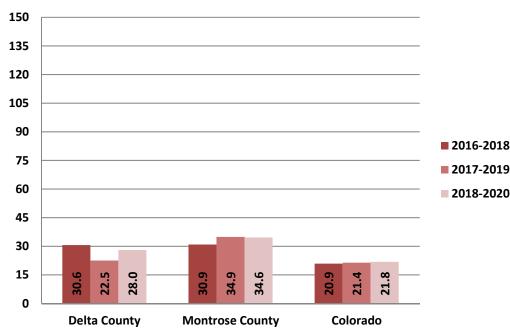


Mortality - Intentional Self-Harm (Suicide)

- Intentional self-harm (suicide) is the sixth leading cause of death in Montrose and Delta Counties and the seventh leading cause of death in the state (2016-2020).
- Between 2016 and 2020, intentional self-harm (suicide) mortality rates decreased in Delta County while they increased in Montrose County and the state.
- In 2018-2020, the intentional self-harm (suicide) mortality rate in Montrose County (34.6 per 100,000) was higher than the rate in Delta County (28.0 per 100,000) and the state (21.8 per 100,000).

Intentional Self-Harm (Suicide)

Age-adjusted Death Rates per 100,000, 2016-2020



LOCATION	2016-2018		2017-2019		2018-2020		2016-2020	
	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	31	30.6	27	22.5	32	28.0	54	29.6
Montrose County	39	30.9	45	34.9	47	34.6	68	30.3
Colorado	3,631	20.9	3,775	21.4	3,896	21.8	6,245	21.3

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Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed April 11, 2022. Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

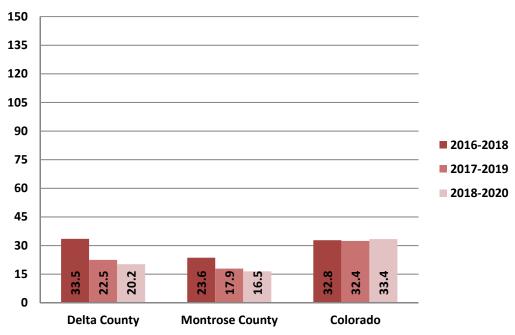
Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

Mortality - Alzheimer's Disease

- Alzheimer's disease is the seventh leading cause of death in both Montrose and Delta Counties and the sixth leading cause of death in the state (2016-2020).
- Between 2016 and 2020,
 Alzheimer's disease mortality rates decreased in Delta and Montrose Counties, while the state rate increased.
- In 2018-2020, the Alzheimer's disease mortality rate in Delta County (20.2 per 100,000) was higher than the rate in Montrose County (16.5 per 100,000) but lower than the state (33.4 per 100,000).

Alzheimer's Disease





	2016-2018		2017-2019		2018-2020		2016-2020	
LOCATION	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	56	33.5	38	22.5	35	20.2	80	28.3
Montrose County	52	23.6	42	17.9	39	16.5	81	21.3
Colorado	5,314	32.8	5,388	32.4	5,722	33.4	9,387	33.8

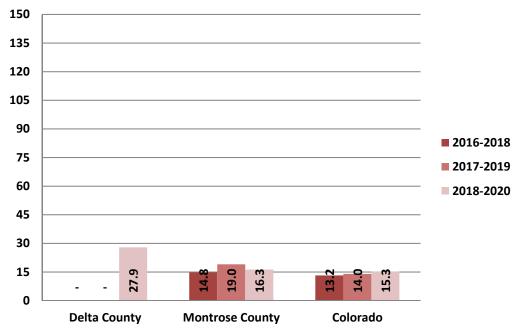
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Mortality - Chronic Liver Disease and Cirrhosis

- Chronic liver disease and cirrhosis is the eighth leading cause of death in Montrose County, the ninth leading cause of death in Delta County and the tenth leading cause of death in the state (2016-2020).
- Between 2016 and 2020, chronic liver disease and cirrhosis mortality rates increased in Montrose County and the state.
- In 2018-2020, the chronic liver disease and cirrhosis mortality rate in Delta County (27.9 per 100,000) was higher than the rate in Montrose County (16.3) and the state rate (15.3 per 100,000).

Chronic Liver Disease and Cirrhosis





	2016-2018		2017-2019		2018-2020		2016-2020	
LOCATION	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	13	Unreliable	18	Unreliable	28	27.9	35	20.5
Montrose County	23	14.8	27	19.0	25	16.3	42	16.3
Colorado	2,448	13.2	2,657	14.0	2,933	15.3	4,549	14.5

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed April 11, 2022.

Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously. "-" indicates that the numerator is too small for rate calculation.

Rates are marked as "unreliable" when the death count is less than 20. All sub-national data representing zero to nine (0-9) deaths or births are "suppressed".

Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

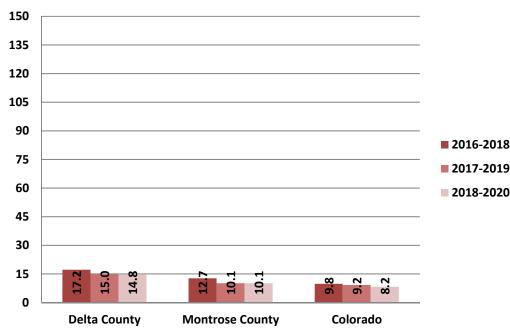


Mortality - Influenza and Pneumonia

- Influenza and pneumonia is the the ninth leading cause of death in Montrose County, the tenth leading cause of death in Delta County, and is not a leading cause of death in the state (2016-2020).
- Between 2016 and 2020, influenza and pneumonia mortality rates in Delta and Montrose Counties and the state decreased.
- In 2018-2020, the influenza and pneumonia rate in Delta County (14.8 per 100,000) was higher than the rate in Montrose County (10.1 per 100,000) and the state rate (8.2 per 100,000).

Influenza and Pneumonia





	2016-2018		2017-2019		2018-2020		2016-2020	
LOCATION	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	28	17.2	26	15.0	23	14.8	41	15.6
Montrose County	26	12.7	21	10.1	21	10.1	37	11.1
Colorado	1,678	9.8	1,613	9.2	1,484	8.2	2,594	8.9

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Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed April 11, 2022. Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

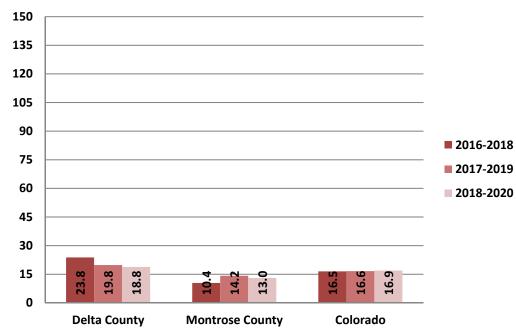
Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

Mortality - Diabetes Mellitus

- Diabetes mellitus is the tenth leading cause of death in Montrose County and the eighth leading cause of death in Delta County and the state (2016-2020).
- Between 2016 and 2020, diabetes mortality rates decreased in Delta County, increased in Montrose County and slightly increased in the state.
- In 2018-2020, the diabetes mortality rate in Delta County (18.8 per 100,000) was higher than the rate in Montrose County (13.0 per 100,000) and the state (16.9 per 100,000).

Diabetes Mellitus





	2016-2018		2017-2019		2018-2020		2016-2020	
LOCATION	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE	DEATHS	AGE- ADJUSTED DEATH RATE
Delta County	36	23.8	33	19.8	32	18.8	61	23.1
Montrose County	21	10.4	30	14.2	28	13.0	39	11.0
Colorado	2,929	16.5	3,037	16.6	3,188	16.9	5,143	16.8

CHC Community Hospital Consulting

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, http://wonder.cdc.gov/ucd-icd10.html; data accessed April 11, 2022. Note: Age Adjustment Uses 2000 Standard Population. Rates calculated with small numbers are unreliable and should be used cautiously.

Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

COVID-19

• As of August 2, 2022, Montrose County had a higher percent of its population that is fully vaccinated (56.7%) as compared to Delta County (55.0%) and lower percent than the state (75.1%).

Location	Total % of First Doses Reported as Administered (age 12+)*	Total % of Fully Vaccinated Population (age 12+)*
Delta County	59.9%	55.0%
Montrose County	62.4%	56.7%
Colorado	83.3%	75.1%

Source: Colorado Department of Public Health & Environment, Colorado COVID-19 Data, https://covid19.colorado.gov/data; information accessed August 4, 2022. Data updated as of August 2, 2022 at 11:59:59 p.m. MST.

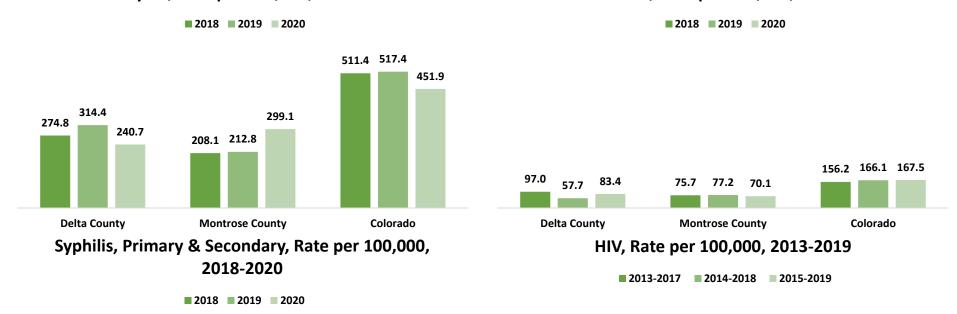




Communicable Diseases – Chlamydia, Gonorrhea, Syphilis, HIV



Gonorrhea, Rate per 100,000, 2018-2020





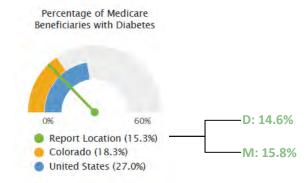
Source: Colorado Department of Public Health & Environment, STI and HIV/AIDS epidemiology report; https://cdphe.colorado.gov/sti-and-hivaids-epidemiology-reports; information accessed August 3, 2022

Note: New HIV Diagnosis rates per 100,000 population is calculated by dividing the sum of the 2013-2017 HIV diagnoses by the sum of 2013-2017 total population. 2013-2017 population estimate from the Colorado State Demography Office. New HIV Diagnosis rates per 100,000 population is calculated by dividing the sum of the 2014-2018 HIV diagnoses by the sum of 2014-2018 total population estimate from the Colorado State Demography Office. New HIV Diagnosis rates per 100,000 population is calculated by dividing the sum of the 2015-2019 HIV diagnoses by the sum of 2015-2019 total population. 2015-2019 population estimate from the Colorado State Demography Office.



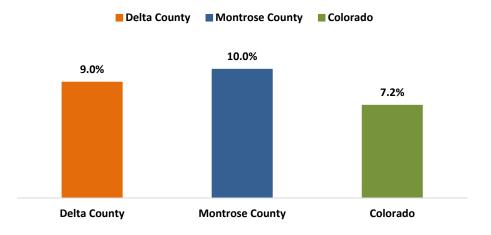
Chronic Conditions - Diabetes

- In 2018, the percentage of Medicare Beneficiaries with diabetes in the report area (15.3%) was lower than both the state (18.3%) and national rate (27.0%).
- In 2018-2020, Montrose County (10.0%) had a higher percent of adults (age 18+) who had ever been diagnosed with diabetes compared to Delta County (9.0%) and the state (7.2%).



Note: a green dial indicates that the county (D=Delta, M=Montrose) has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Diabetes, Percentage, Adults (age 18+), 2018-2020



Source: SparkMap, Health Indicator Report: logged in and filtered for Delta and Montrose Counties, CO, https://sparkmap.org/report/; data accessed April 7, 2022.

Source: Colorado Department of Public Health & Environment, Colorado Health Information Dataset; https://cdphe.colorado.gov/colorado-health-indicators; data accessed May 4, 2022.

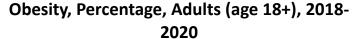
Definition: Has a doctor, nurse, or other health professional ever told you that you have diabetes?

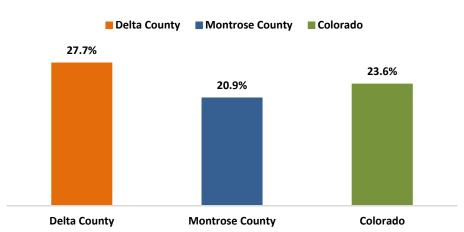
Note: Data has been pulled in a 3-year set for purposes of statistical reliability.



Chronic Conditions - Obesity

• In 2018-2020, Delta County (27.7%) had a higher percent of obese adults (age 18+) than Montrose County (20.9%) and the state (23.6%).

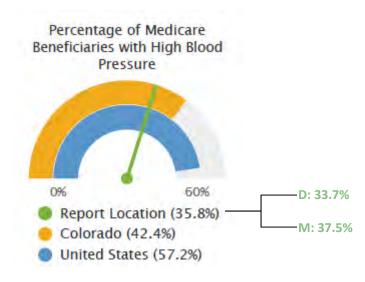






Chronic Conditions - High Blood Pressure

 The report area (35.8%) has a lower rate of Medicare fee-forservice residents with hypertension as compared to the state (42.4%) and the nation (57.2%) (2018).

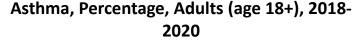


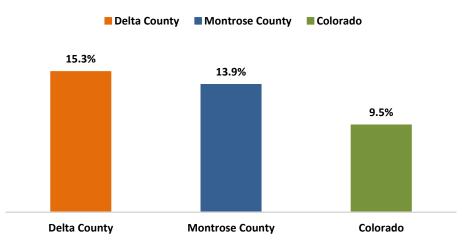
Note: a green dial indicates that the county (D=Delta, M=Montrose) has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.



Chronic Conditions - Asthma

 In 2018-2020, the percent of adults (age 18+) in Delta County (15.3%) that had ever been told by a health professional that they had asthma was higher than Montrose County (13.9%) and the state (9.5%).

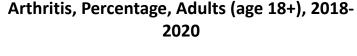


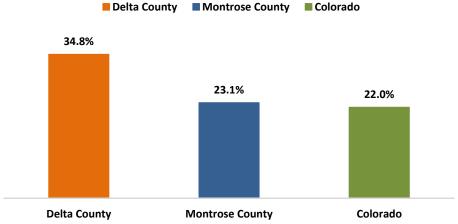




Chronic Conditions - Arthritis

 In 2018-2020, the percentage of adults (age 18+) ever diagnosed with arthritis in Delta County (34.8%) was higher than Montrose County (23.1%) and the state (22.0%).

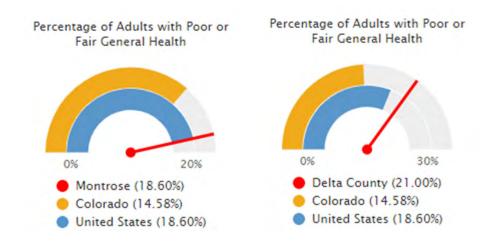






Health Behaviors – Fair or Poor Health

• In 2019, the percent of the adult population (age 18+) that self-reported their general health status as "fair" or "poor" was highest in Delta County (21.0%) as compared to Montrose County (18.6%), the state (14.6%) and the nation (18.6%).

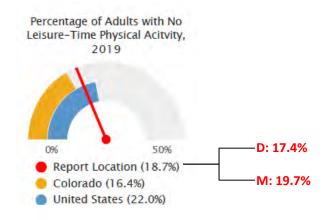


Note: a green dial indicates that the county (D=Delta, M=Montrose) has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.



Health Behaviors - Physical Inactivity

• In 2019, the percent of the adult population (age 20+) in the report area (18.7%) that self-reported **no leisure time for physical activity** was higher than the state (16.4%) and lower than the national rate (22.0%).

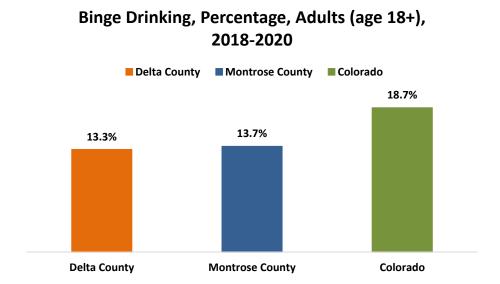


Note: a green dial indicates that the county (D=Delta, M=Montrose) has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.



Health Behaviors - Binge Drinking

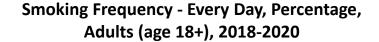
• In 2018-2020, the percentage of adults (age 18+) at risk of binge drinking in Delta County (13.3%) was lower than Montrose County (13.7%) and the state (18.7%).

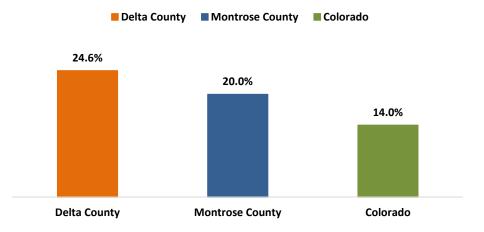




Health Behaviors - Smoking

• In 2018-2020, the prevalence of current, *every day* smokers in Delta County (24.6%) was higher than Montrose County (20.0%) and the state (14.0%).





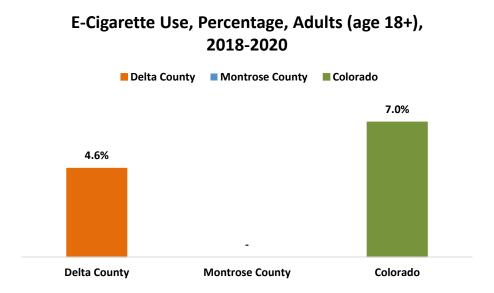
Source: Colorado Department of Public Health & Environment, Colorado Health Information Dataset; https://cdphe.colorado.gov/colorado-health-indicators; data accessed May 4, 2022. Frequency of Smoking Definition: Do you now smoke cigarettes every day, some days, or not at all? (Respondents that reported smoking 'Every Day' are included in this chart)

Note: Smoking refers to cigarettes, and does not include electronic cigarettes (e-cigarettes, NJOY, Bluetip), herbal cigarettes, cigars, cigarillos, little cigars, pipes, bidis, kreteks, water pipes (hookahs), marijuana, chewing tobacco, snuff, or snus.



Health Behaviors - E-Cigarette Use

• In 2018-2020, the percentage of adults (age 18+) that reported using an e-cigarette or other electronic vaping product in Delta County (4.6%) was lower than the state (7.0%).

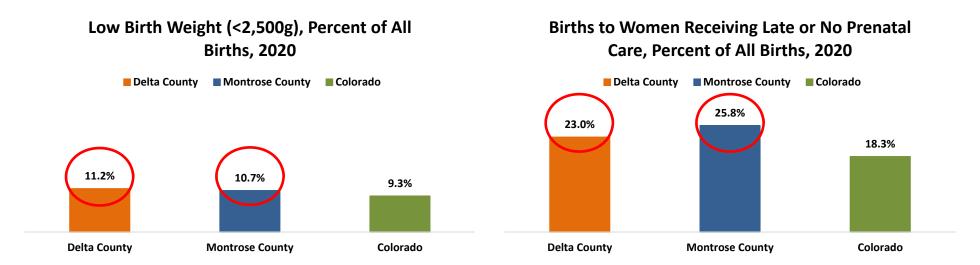




Source: Colorado Department of Public Health & Environment, Colorado Health Information Dataset; https://cdphe.colorado.gov/colorado-health-indicators; data accessed May 4, 2022. Definition: Do you currently use an e-cigarette or other electronic vaping product?

Note: "-" indicates a rate could not be calculated. Rates for sample sizes less than 50 or that yield a relative standard error greater than 30.0% are unreliable and will not be provided. Note: Data has been pulled in a 3-year set for purposes of statistical reliability.

Maternal & Child Health Indicators

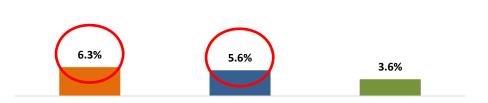


Teen Births (Age 10-19), Percent of All Births, 2020

■ Delta County ■ Montrose County

■ Colorado

Colorado



Montrose County

Source: Colorado Department of Public Health & Environment, Vital Statistics Program, https://cdphe.colorado.gov/center-for-health-and-environmental-data/registries-and-vital-statistics/vital-statistics-program; data accessed on May 3, 2022.

Delta County

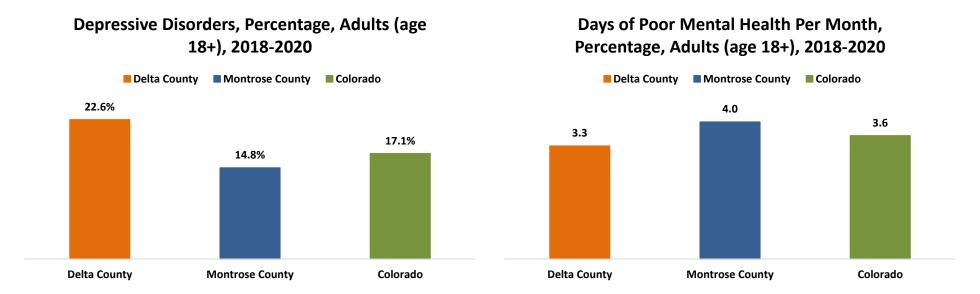
Note: Percentages are of total births, excluding cases with specific characteristics unknown. Rates are not calculated if number of cases are too low for statistical reliability. A "-" indicates one or two events in the category.



^{*}Percentage manually calculated based on total population numbers by county and state 2020 as provided by the Vital Statistics Program, Colorado.

Mental Health - Depressive Disorders & Poor Mental Health

- In 2018-2020, the percentage of adults (age 18+) in Delta County (22.6%) with depression was highest as compared to Montrose County (14.8%) and the state (17.1%).
- In 2018-2020, Montrose County (4.0 days) had a higher number of days where adults (age 18+) experienced poor mental health than Delta County (3.3 days) and the state (3.6 days).



Source: Colorado Department of Public Health & Environment, Colorado Health Information Dataset; information received May 2022.

Source: Colorado Department of Public Health & Environment, Colorado Health Information Dataset; https://cdphe.colorado.gov/colorado-health-indicators; data accessed May 4, 2022.

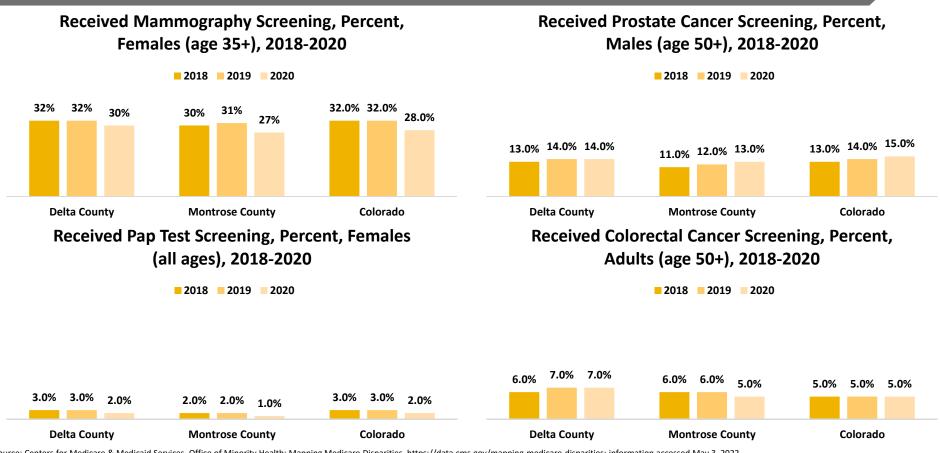
Definition: Has a doctor, nurse, or other health professional ever told you that you have a depressive disorder including depression, major depression, dysthymia, or minor depression?

Definition: Days mental health not good per 30 days.

Note: Data has been pulled in a 3-year set for purposes of statistical reliability.



Screenings – Mammography, Prostate Screening, Pap Test, Colorectal (Medicare)



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, https://data.cms.gov/mapping-medicare-disparities; information accessed May 3, 2022.

Mammography Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for mammography services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for mammography services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; male beneficiaries; and female beneficiaries aged less than 35.

Colorectal Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for colorectal cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month: beneficiaries with enrollment in Medicare Advantage; and beneficiaries aged less than 50.

Pap Test Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for pap test services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; and male beneficiaries.

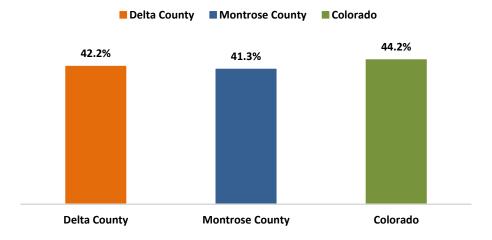
Prostate Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for prostate cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for colorectal cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; female beneficiaries; and male beneficiaries aged less than 50.



Preventive Care - Influenza Vaccine (ages 18+)

• In 2018-2020, the percent of adults (age 18+) that **did** receive a flu shot in the past year in Delta County (42.2%) was slightly higher than Montrose County (41.3%) and lower than the state (44.2%).

Received Flu Shot in the Past Year, Percentage, Adults (age 18+), 2018-2020

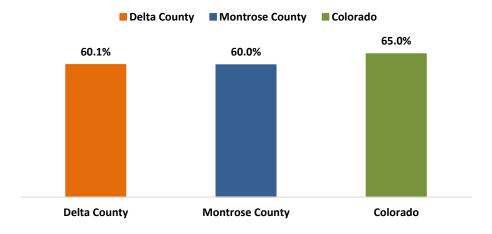




Preventive Care – Influenza Vaccine (age 65+)

• In 2018-2020, the percent of adults (age 65+) in Montrose County (60.0%) that *did* receive a flu shot in the past year was comparable to Delta County (60.1%) and lower than the state (65.0%).

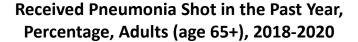
Received Flu Shot in the Past Year, Percentage, Adults (age 65+), 2018-2020

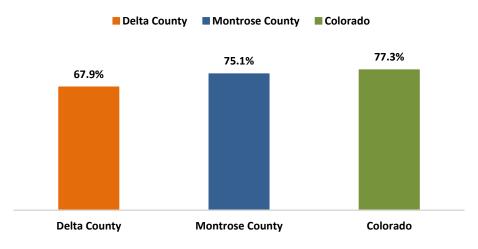




Preventive Care - Pneumococcal Vaccine (age 65+)

• In 2018-2020, the percent of adults (age 65+) in Delta County (67.9%) that *did* receive a pneumonia shot in the past year was lower than Montrose County (75.1%) and the state (77.3%).



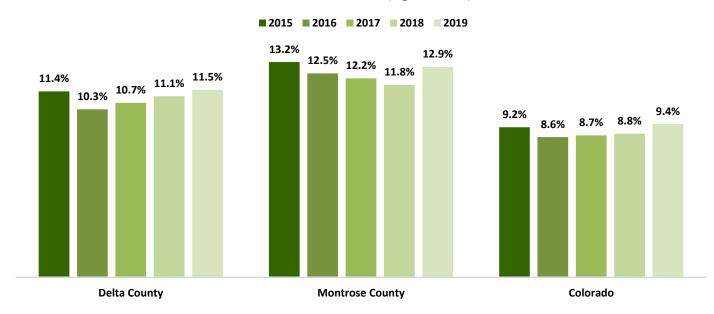




Health Care Access - Uninsured

- Both Delta County and the state experienced slight increases in the percentage of uninsured adults (age 18-64) between 2015 and 2019, while Montrose County experienced a decrease.
- As of 2019, Delta (11.5%) and Montrose (12.9%) Counties have higher rates of uninsured adults (age 18-64) as compared to the state (9.4%).

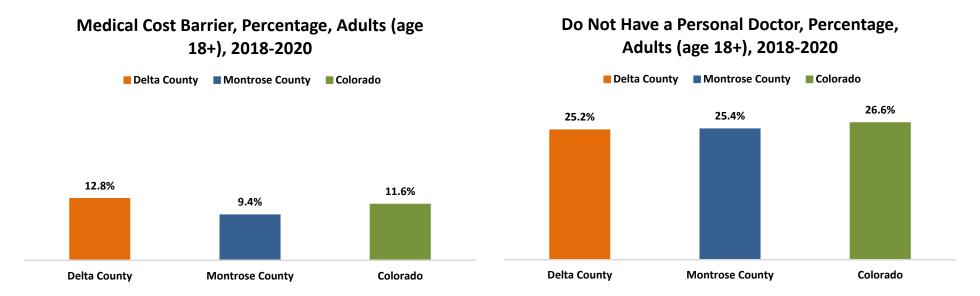
Uninsured, Percent of Adults (age 18-64), 2015-2019



CHC Community Hospital Consulting

Health Care Access - Medical Cost Barriers & No Personal Doctor

- In 2018-2020, the percent of adults (age 18+) that needed medical care but could not receive it due to cost was highest in Delta County (12.8%) compared to Montrose County (9.4%) and the state (11.6%).
- In 2018-2020, the percent of adults (age 18+) in Delta County that reported they **did not** have a personal doctor was lowest in Delta County (25.2%) as compared to Montrose County (25.4%) and the state (26.6%).

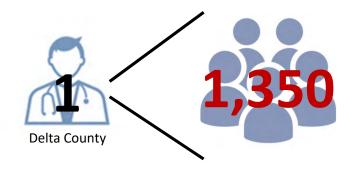


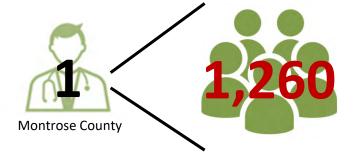
Source: Colorado Department of Public Health & Environment, Colorado Health Information Dataset; information received May 2022. Definition: Was there a time in the past 12 months when you needed to see a doctor but could not because of the cost? Definition: Do you have one person you think of as your personal doctor or health care provider? Note: Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

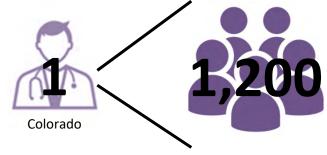


Health Care Access - Primary Care Providers

- Sufficient availability of primary care physicians is essential for preventive and primary care.
 - In 2019, the population to primary care provider ratio in Delta County (1,350:1) was the highest as compared to Montrose County (1,260:1) and the state (1,200:1).







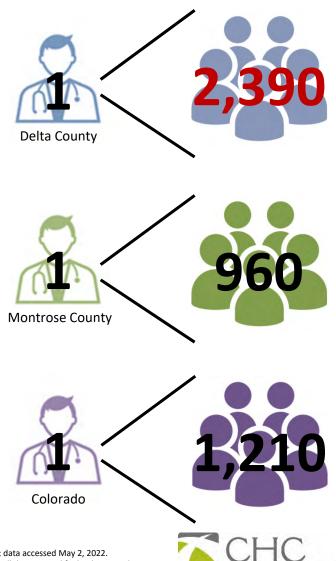
Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Delta and Montrose Counties, CO, https://www.countyhealthrankings.org/; data accessed May 2, 2022.

Definition: The ratio represents the number of individuals served by one physician in a county, if the population was equally distributed across physicians. "Primary care physicians" classified by the AMA include: General Family Medicine MDs and DOs, General Practice MDs and DOs, General Internal Medicine MDs and General Pediatrics MDs. Physicians age 75 and over and physicians practicing subspecialties within the listed specialties are excluded.



Health Care Access - Dental Care Providers

- Lack of sufficient dental providers is a barrier to accessing oral health care.
 Untreated dental disease can lead to serious health effects including pain, infection, and tooth loss.
 - In 2020, the population to dental provider ratio in Delta County (2,390:1) was significantly higher than Montrose County (960:1) and the state (1,210:1).

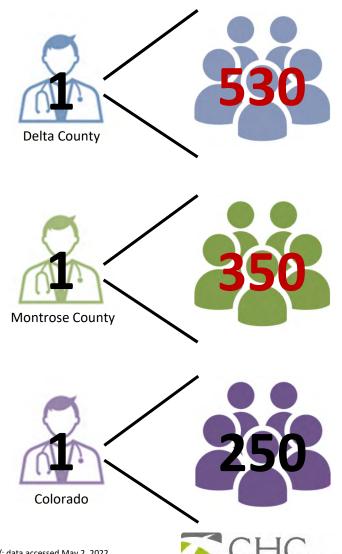


Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Delta and Montrose Counties, CO, https://www.countyhealthrankings.org/; data accessed May 2, 2022.

Definition: The ratio represents the population served by one dentist if the entire population of a county was distributed equally across all practicing dentists. All dentists qualified as having a doctorate in dental surgery (D.D.S.) or dental medicine (D.M.D.) licensed by the state to practice dentistry and who practice within the scope of that license.

Health Care Access - Mental Health Care Providers

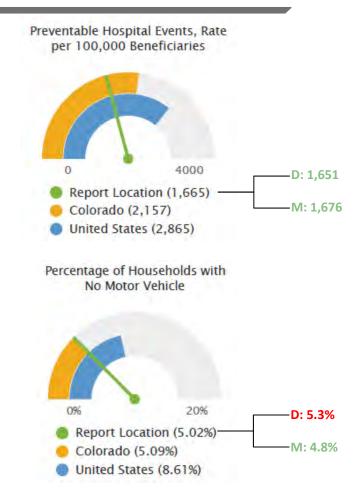
- Lack of access to mental health care providers not only effects overall individual wellness but also impacts the health of a community.
 - In 2021, the population to mental health provider ratio in Delta County (530:1) was the highest as compared to Montrose County (350:1) and the state (250:1).





Health Care Access - Common Barriers to Care

- Lack of adequate and available primary care resources for patients to access may lead to increased preventable hospitalizations.
 - In 2020, the rate of preventable hospital events in the report area (1,665 per 100,000 Medicare Enrollees) was significantly lower than the state (2,157 per 100,000 Medicare Enrollees) and the nation (2,865 per 100,000 Medicare Enrollees).
- Lack of transportation is frequently noted as a potential barrier to accessing and receiving care.
 - In 2015-2019, the report area (5.0%) had a similar percentage of households that had no motor vehicles as compared to the state (5.1%) but lower than the nation (8.6%).



Note: a green dial indicates that the county (D=Delta, M=Montrose) has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Delta and Montrose Counties, CO, https://sparkmap.org/report/; data accessed April 7, 2022. Note: Preventable Hospital Events is compared to the state average only.





PHONE INTERVIEW FINDINGS



Overview

- Conducted 39 interviews with the two groups outlined in the IRS final regulations
 - Interviewees identified by representatives at Montrose Regional Health (MRH) and Delta Health (DH)
 - CHC Consulting contacted other individuals in the community to participate in the interview process, but some were unable to complete an interview due to a variety of reasons
- Discussed the health needs of the community, access issues, barriers and issues related to specific populations
- Gathered background information on each interviewee



Methodology

- Individuals interviewed for the CHNA were identified by the hospital and are known to be supportive of ensuring community needs are met. CHC Consulting did not verify any comments or depictions made by any individuals interviewed. Interviewees expressed their perception of the health of the community based on their professional and/or personal experiences, as well as the experiences of others around them. It is important to note that individual perceptions may highlight opportunities to increase awareness of local resources available in the community.
- This analysis is developed from interview notes, and the CHC Consulting team attempted to identify and address themes from these interviews and share them within this report. None of the comments within this analysis represent any opinion of CHC Consulting or the CHC Consulting professionals associated with this engagement. Some information may be paraphrased comments. The comments included within the analysis are considered to have been common themes from interviews defined as our interpretation of having the same or close meaning as other interviewees.



Interviewee Information

- Josie Anders-Mize: Director of Regional Services, Hilltop Family Resource Center
- Jim Austin: Public Health Director, Montrose County Department of Health and Human Services
- Lynn Borup: Executive Director, Tri County Health Network
- Mike Brezinsky, MD: Internal Medicine, Montrose Regional Health; Board Member, Montrose Regional Health
- Barbara Bynum: City Councilor, City of Montrose
- **Jean Ceriani:** Board Member, Delta Health
- Kurt Clay: Assistant Superintendent of School, Delta County School District 50J
- Kjersten Davis: Board Chair, Montrose Regional Health
- Holly Duensing: Clinical Manager, HopeWest Hospice
- Rebecca Ela, LCSW: Behavioral Health Director, Delta Health
- Caryn Gibson: Superintendent, Delta County School District 50J
- Sue Hansen: County Commissioner, Montrose County
- *Michelle Haynes:* Executive Director, Colorado Region 10
- Cara Helmick: Delta County Director, VOANS Senior Community Care
- Matt Heyn: Chief Executive Officer, Delta Health
- Kaye Hotsenpiller: Chief Executive Officer, River Valley Health Center
- Wendell Koontz: County Commissioner, Delta County
- Laura Lenihan: Registered Nurse, Montrose County Department of Health and Human Services
- Robbie LeValley: County Administrator, Delta County
- Gary Martinez: President, The Shepherd's Hand
- Angel Mendez: Representative, Western Colorado Migrant and Rural Coalition

- Jeff Mengenhausen: Chief Executive Officer, Montrose Regional Health
- Karen O'Brien: Director, Delta County Health Department
- Sally O'Connor: Case Management Director, Montrose Regional Health
- Cheryl Oeltjenbruns: Executive Director, The Abraham Connection
- Dorothy Pew: Delta Program Director, HopeWest Hospice
- Corey Phillips: Chief Executive Officer, Cedar Point Health
- *Greg Rajnowski:* Director of Environmental Health, Delta County Health Department
- Pat Riddell: Individual Practice Association/Physician Hospital
 Organization Director, Western Colorado Individual Practice Association
- *Tad Rowan:* Chief, Montrose Fire Department
- Katherine Smith: Readiness & Response Coordinator, West Region Healthcare Coalition
- Carrie Stephenson, PhD: Superintendent, Montrose County School District
- Jennifer Suchon: Nurse Practitioner, Northside Child Health Center
- *Greg Suchon, MD:* Pediatrician, The Pediatric Associates
- Mark Taylor: Sheriff, Delta County
- Kelly Thompson: Director, HopeWest Hospice
- Mary Vader, MD: Pediatrician, Montrose Regional Health, Board Member, Montrose Regional Health
- Eva Veitch: Area Agency on Aging Director, Colorado Region 10
- Sandy Walker: Ombudsman, Colorado Region 10



Interviewee Characteristics

 Work for a State, local, tribal, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community

17.9%

 Member of a medically underserved, low-income, and minority populations in the community, or individuals or organizations serving or representing the interests of such populations

66.7%

Community leaders

15.4%

Note: Interviewees may provide information for several required groups.



Community Needs Summary

- Interviewees discussed the following as the most significant health issues:
 - Access to Mental & Behavioral Health Care
 - Access to Specialty Care
 - Access to Primary Care
 - Insurance Coverage & Affordability of Care
 - Recruitment & Staffing of Healthcare Workforce
 - Healthy Lifestyle Education & Management
 - Aging Population
 - Community Concerns



Access to Mental & Behavioral Health

• <u>Issues/Themes</u>:

- Perceived high turnover rates for mental health providers
- Challenges for the youth population in regards to mental health care, such as:
 - Impact of COVID-19
 - Lack of facilities to handle higher acuity cases leading to outmigration
 - Lack of providers, particularly psychiatrists
- Limited accessibility of services leading to outmigration such as:
 - Lack of available rooms in the crisis stabilization unit due to staffing (Montrose County)
 - Local facilities/organizations at capacity
 - Perceived lack of any crisis system to deal with higher acuity cases (Delta County)
 - Perceived limited availability of a local detox center leading to outmigration for patients (both counties)
 - Limited local inpatient facilities leading to outmigration to Colorado Springs, Denver
 - Limited hours of operation

"Some days you can receive immediate care if you are in crisis and other times it might take 72-96 hours. It's a rotating door of psychologists and psychiatrists.

There's no consistency." – MCI

"Youth mental health has always been an issue. The behaviors and trends that we're seeing have been exacerbated since the pandemic. The youth that we are serving are really in need of a higher level of care." – MCI

"There are not enough providers. We have kids who have really serious needs and there are no day treatment facilities that are equipped to handle kids with severe mental and behavioral challenges. We have to send them Grand Junction or Denver. I am not aware of any inpatient facilities." – MCI

"We don't have many psychiatrists, let alone psychiatrists who specialize in children." – MCI

"It is incredibly difficult [for mental health services]. We have a crisis stabilization unit but honestly it's not accessible and it's not available. They don't have staffing so they transfer to Grand Junction." – MCI

"For the Center for Mental Health, it's two weeks for anything like needing a psychologist. For psychiatry, it's longer [than that]. In the whole county there are 12 psychologists. We have a crisis stabilization center in Montrose, it's for 1-3 days, not for hold. The closest one is in Grand Junction. There's no inpatient [facility] for detox. The closest one is in Durango. The one in Montrose is pretty good but they don't currently have the staffing for the detox piece." – DCI

"Mental health is a huge issue when we get people into the emergency room and we have no place to send them. We simply don't have a crisis system." – DCI

"We don't have an inpatient facility to send [patients] to except in Colorado Springs or Denver." – MCI

"Mental health care access is extremely difficult. We've heard that a client calls or goes down to the agency and they aren't able to get same day service." – DCI

Source: Montrose Regional Health & Delta Health Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; May 13, 2022 – June 6, 2022.

Note: "- MCI" indicates that the quote is from a Montrose County Interviewee Note: "- DCI" indicates that the quote is from a Delta County Interviewee

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Access to Mental & Behavioral Health

continued

Issues/Themes:

- Concern surrounding high suicide rates in both counties
- Limitations in accessing care due to insurance coverage, comfort with telemedicine services
- Challenges with accessibility of services due to requirements to be admitted/seen, particularly patients with mental and behavioral health issues
- Need for geriatric psych services
- Greater difficulty in accessing care for minority populations due to:
 - Need for bilingual counselors
 - Insurance/costs

"[We have] extraordinarily high suicide rates per capita compared to other parts of the county. The lack of availability for psychiatry services and other mental [services] is always a tough referral for us." – MCI

"If you do not have insurance or coverage through your work, it's impossible to get mental health care. Our suicide rate in Delta County is close to Mesa County, which is triple the national rate. Telemedicine has increased but I don't think people are super comfortable with it." – DCI

"It's very difficult for people to come in and get seen. These people need a psychiatrist or counselor. The Center of Mental Health is booked so we send them to Mind Springs Health in Grand Junction." – MCI

"The mental health resource center doesn't take anybody that has dementia or any kind of psychiatric need. If they need an inpatient facility or help with Dementia, Parkinson's, or a secondary diagnosis, they can't be seen here." – MCI

"If you have someone who is dually diagnosed and has bipolar disorder or gets dementia, our local mental health service will not see them. A lot of the facilities won't take them or take them for only 5-6 days which is not really resolving any medication management issues. There are no geriatric psych services." – DCI

"There are practically no counselors who speak Spanish." - MCI

"When a patient needs a certain specialist, they need to be seen at Mind Spring Rehab Center or somewhere like that. They can get in but Mind Spring doesn't accept self-pay. The patient has to have Medicaid or insurance. Of course, the minority population does not have access to this [due to lack of insurance]." – DCI



Access to Specialty Care

• Issues/Themes:

- Conflicting statements about accessibility of specialty care services (Montrose County)
- Limited access to local specialty care leading to:
 - Long wait times
 - Potential transportation barriers due to rural nature of the community
 - Outmigration to Grand Junction, Montrose (for Delta County residents, particularly rural), Denver
- Perceived need to look at available resources in the community instead of referring out (Montrose County)
- Conflicting statements regarding accessibility of OB/GYN services for Delta County
- Insurance barriers leading to certain groups lacking access to specialty care services, particularly Medicaid, un/underinsured
- Specialties mentioned as needed include (in descending order based on number of times mentioned):

Both Counties

Montrose County

Infectious Disease

- Gastroenterology
- Orthopedics
- Rheumatology
- Endocrinology
- Cardiology
- Urology
- General Surgery
- Neurology/Spine
- Dermatology
- Internal Medicine

Delta County

- OBGYN
- Dialysis
- Pulmonology
- Geri-psych

Source: Montrose Regional Health & Delta Health Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; May 13, 2022 – June 6, 2022.

Note: "- $\mbox{MCI"}$ indicates that the quote is from a Montrose County Interviewee

Note: "- DCI" indicates that the quote is from a Delta County Interviewee

"Access to specialty care is really tight. There are long wait items. Orthopedics is 3-4 months out to have a surgery. Cardiology has been out really far." – MCI

"[Specialty care] for adults is pretty easy. For pediatrics, like pediatric cardiology, it's accessible if the family can drive to Denver. There's no endocrinology on the western slope as far as I know." – MCI

"Being in a rural community, having to travel to the Front Range [for specialty care] is a huge barrier for some." – MCI

"It's pretty difficult [to see a specialist]. It can be several weeks to months. Unless you want to drive to Grand Junction or Montrose." – DCI

"A lot of patients that need specialists leave the community. They come to Montrose for dialysis. For rural parts of Delta County, that's very difficult." – DCI

"We have some really good doctors but people still leave. People get sent to Denver and Grand Junction for neurology. There's a lot of outward referring instead of trying to figure things out with the resources we have here." – MCI

"OB/GYN is a big need. Women's care could use some beefing up." - DCI

"It's fairly quick to get in to see a specialist. Delta County now has cardiology, pulmonology, and oncology. We have dissolved our OBGYN clinic but we have an OBGYN surgeon who comes in from Montrose." – DCI

"There are some [providers] who take limited insurances or there are gaps on how many Medicaid patients they can take or how many people that are without insurance. Rheumatology, endocrinology and gastroenterology services are the three biggies that we don't see here or are not allowing Medicaid patients in." —

MCI



Access to Primary Care

• <u>Issues/Themes</u>:

- Conflicting statements regarding availability of primary care services
- Challenges in accessing primary care services due to:
 - Long wait times
 - Limited number of providers
 - Limited schedules to accommodate provider work/life balance
- Perceived patient preference in seeking physicians vs. Advanced Professional Practitioners
- Perceived difficulty in accessing pediatric primary care in both counties
- Desire for additional urgent cares in the community to increase access to care (Montrose County)
- Difficulty for certain groups to access primary care services, particularly Medicare/Medicaid
- Challenge in using telemedicine for primary care services due to lack of knowledge by certain groups

"There is significant availability for primary care. There are at least 3 group practices that are accepting new patients of all payor types." – MCI

"I believe primary care and internal medicine is pretty well covered in Delta proper. I'm not so sure about the outlying areas." – DCI

"One clinic is not accepting any new patients. They are about a month out. It's not that they don't want to see people, they just don't have the capacity because there are not enough providers." – DCI

"It was 5 weeks for an appointment. I could have gotten in quicker with a midlevel provider. My provider is the only physician accepting new patients." – MCI

"It's a long wait [to see a provider]. It's a 6-8 week to see a doctor for a new patient. You can get in quickly to see a midlevel but that is 3-4 weeks." – DCI

"It's difficult to make an appointment and get in in a timely manner." - DCI

"We have a number of doctors who live here for the lifestyle. They don't necessarily work full time." – MCI

"We are good for primary care. I do hear that we only have one practice for pediatrics and they serve Montrose and Delta. They're booked." – MCI

"It's very difficult for patients to get seen. I would like to see another urgent care here because they can't get in to see their doctor." – MCI

"Some of the physician offices have certain limitations on what insurances they will continue to accept. [Sometimes] they'll say, 'We aren't accepting any Medicare patients'. If you are on Medicaid, that is even more troublesome." – DCI

"There's a lot of people who don't know how to use telemedicine. Whether you are talking about seniors, low income, or areas that don't have broadband access." – MCI

Source: Montrose Regional Health & Delta Health Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; May 13, 2022 – June 6, 2022.

Note: "- MCI" indicates that the quote is from a Montrose County Interviewee Note: "- DCI" indicates that the quote is from a Delta County Interviewee

Insurance Coverage & Affordability of Care

Issues/Themes:

- Potential overuse of the emergency room due to:
 - No upfront payment required
 - No personal doctor
 - Generational knowledge
 - Lack of insurance/payment options
- Concern surrounding the low income, underserved population regarding access to care
- Perceived barrier in attracting providers to the area due to the community payer mix (Delta County)
- Community payer mix resulting in:
 - Need for more private providers in the community
 - Acknowledgment that payor mix is a barrier to keeping healthcare facilities running due to overhead costs
 - Concern for rising health insurance costs, medication costs

"A lot of people rely on the emergency department for routine care whether or not they understand when to use it. It's all free to them since they are on Medicaid." – MCI

"You have people who don't know the difference between the emergency room and their doctor because they were raised that way. Or that is the only way because they don't have insurance or payment options." – DCI

"I'm concerned about access of care for the lower income populations or anyone who is underserved." – MCI

"We have a lot of people who are uninsured/underinsured. That makes access to care a barrier. Most of their care is done through the emergency room." – DCI

"When we look across the county we are [majority] Medicare/Medicaid. The difference between Medicare/Medicaid vs. private insurance impacts our reimbursement rates not only for the hospital but for our physicians as well. When you have that disparity in the community, it's not easy to attract providers to the community to serve that many people. It's not just the issue with access [to care], we need more private providers to help our community become a stronger financially." – DCI

"Our payor mix is so heavily Medicaid/Medicare that we have trouble keeping all of the kinds of facilities and clinics available for people to utilize." – DCI

"We recently had to increase our premiums 10%. Seems like the cost [of things] is just increasing. Insurance and healthcare are going to be the downfall of the country. You can't afford to get sick anymore." – DCI

"The cost of drugs and the cost of the pharmacy [is an issue]. Not only for the patient first and foremost but also for the hospital. " – MCI



Source: Montrose Regional Health & Delta Health Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; May 13, 2022 – June 6, 2022.

Note: "- MCI" indicates that the quote is from a Montrose County Interviewee Note: "- DCI" indicates that the quote is from a Delta County Interviewee

Recruitment & Staffing of Healthcare Workforce

• <u>Issues/Themes</u>:

- Difficulty in recruiting healthcare workforce due to:
 - Lack of affordable housing
 - Lack of clinical support staff
 - Limited professional development programs
 - Lack of nearby schools to serve as a staffing pipeline (Delta County)
- Lack of staffing at home health companies leading to difficulties in patients receiving care (Delta County)
- Perceived lack of healthcare workforce staff, particularly bilingual providers and nurses
- Concern surrounding high provider turnover rates and frustration with inconsistency

"We've run into barriers recently with recruiting for professional administration positions. There's a lack of affordable housing, lack of clinical support staff and not that many training programs that develop professionals." – MCI

"Recruiting healthcare professionals is a need. Physicians, nurses, and therapists of all types and mental health providers. Our home health companies are having to turn away patients because they don't have enough staff. We closed the nursing school because of a lack of funding. It was affordable for local students and that was a pipeline for nurses." – DCI

"There are not enough bilingual providers here or staff nurses because [salaries are higher elsewhere]." – DCI

"Inconsistency in providers [is a concern]. There's a lot of turnover. You tell a doctor about what's going on with you and the next time you go, it's a different provider so you have to tell your story all over again." – DCI



Healthy Lifestyle Education & Management

Issues/Themes:

- Conflicting statements on knowledge of healthy lifestyle programs in the community
- Perceived need for additional education on healthy behavior choices, particularly for the youth
- Limited access to healthy lifestyle resources in the community do due:
 - Potential geographical barriers for some groups in accessing healthy lifestyle resources
 - Perceived requirements/limited hours for food bank leading to barriers for certain groups accessing food, particularly the Latin and Asian population
 - Limited access to healthy lifestyle classes, particularly for the low income (Montrose County)
- Higher rate of diabetes in Spanish-speaking population (Delta County)

"We have the rec center. The county is working on a bike and walking trail. We do have Shepherd's Hand. There are free meals during school." – MCI

"We have a few non-profit groups that support [healthy lifestyle] needs." – DCI

"There's not enough access to healthy lifestyle programs or counseling. It's not easy for a low income family to access healthy lifestyle classes." – MCI

"I don't know of any programs that promote healthy eating behaviors." - MCI

"There's opportunities for exercise. I think it's motivation. How do we motivate people to buy food at the market rather than using their SNAP benefits for Debbie cakes?" – MCI

"At the 10,000 foot level we are not [doing too well nutrition wise]. You still see children utilizing the quick stop for their nutrition." – DCI

"There's a recreation center and we are expanding our parks. But they aren't in the low income areas. There are no parks in the mobile homes areas." – DCI

"We have meals on wheels. We have a couple of food banks. However, it's not very accessible for agricultural workers in the Latin and Asian communities. It's not very accessible because of the hours they are open and most of them require a Colorado ID to get food." – DCI

"The food banks in Delta County aren't open very frequently." – DCI

"The Latin community has higher numbers of pre-diabetes. We have a dietician but we can't help everyone because we don't have the capacity." – DCI



Aging Population

• <u>Issues/Themes</u>:

- Perceived lack of home health, nursing home and long term care facilities due to staffing, insurance barriers
- Lack of geriatric mental health services leading to outmigration (Delta County)
- Perceived need for affordable dental care
- Potential barriers to access health services due to insurance, specifically Medicare
- Need for more education on insurance coverage and benefits
- Concern for affordability of services and overall financial needs
- Lack of affordable housing options resulting in increased homelessness amongst seniors
- Need for senior services in the community to better meet the needs of the elderly
- Desire for increased use of telemedicine for seniors for their healthcare needs

"There's no home health care or nursing home that the hospital can transfer out into the community. There's lack of beds and lack of staff." – MCI

"I can rarely get someone placed in a long term [facility] here. If they need geriatric psych, they have to go out of the area. There are nursing home beds but they've reduced the number [of patients] they take due to staffing. There's only one assisted living facility that accepts Medicaid. The other is private pay." – DCI

"One challenge for seniors is dental care. There's a senior dental grant that helps some but not everyone. They struggle with being able to pay for care." – MCI

"The quality of care for the [elderly] is very hard. Because they are on Medicare, they don't have insurance to cover other services like dentists." – DCI

"There's only one assisted living facility that'll take Medicaid [patients]. Low income assisted housing for seniors is slim at best." – MCI

"People don't understand Medicare benefits. People are banking on that their medical benefits will place them in a nursing home." – MCI

"Affordability is difficult. We have quite a large percentage of the population over 65 that don't qualify for Medicare but struggle to meet their monthly financial needs. They can't afford health services on their own." – DCI

"We have seen a larger number of seniors fall into the homeless category. Rentals are high. There isn't enough affordable housing for seniors." – DCI

"We're starting to turn into a retirement community. Really focusing on the [elderly], the services and access to them [is a need]." – MCI

Source: Montrose Regional Health & Delta Health Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; May 13, 2022 – June 6, 2022.

Note: "- MCI" indicates that the quote is from a Montrose County Interviewee Note: "- DCI" indicates that the quote is from a Delta County Interviewee "There's a lack of resources for the elderly. It would be awesome if telemedicine was done more with the elderly. They would have a better quality of life." – MCI

Community Concerns

• <u>Issues/Themes</u>:

- Potential barriers for accessing care due to changes in the public health department (Montrose County)
- Transportation barriers due to:
 - Patient's geographical location
 - Long wait times
 - Lack of mass transportation system in the county
- Limited affordable housing for certain populations, particularly the elderly and low income populations (Delta County)
- Perceived limited internet access in some areas of the county (Delta County)
- Perceived need for greater community collaboration towards addressing unmet needs of vulnerable populations
- Acknowledgment of the growth of drug related use/abuse in the community and for child welfare cases

"We use to have a health department that covered vaccines, women's health, and undocumented people. All that is basically gone." – MCI

"Montrose County is rural. If you go to the western side of the county, it's a 60 mile [drive]. People from the west have a difficult time driving to the east." – MCI

"Transportation is better than it use to be but the West Elk has a long wait time. If someone is in Hotchkiss, there's no transport system for them. There's no ongoing public transportation up along the valley." – DCI

"There's a large percentage of the population who live 40-50 miles from the hospital. There are no mass public transportation options." – DCI

"We are a rural [county] that's quickly transforming into people retiring here. We don't have enough housing to house the people who are already here." – MCI

"Affordable housing and good paying jobs [is a need]. For low income housing, the wait list at the housing authority is 2 years." – DCI

"There are some areas where there's no internet access or cellular access. That's challenging for some people. The cost of internet access is another [issue]." – DCI

"\$600 is not affordable for people around here. We have undocumented children who don't have health care insurance. How are families going to afford healthcare if they are making \$12.50 an hour? We need to open the conversation about how we are taking care of the population." – DCI

"Drug addiction is a growing problem. Alcoholism is always a big issue but particularly here we have a meth problem and that launches into a growing fentanyl problem. Meth has always sort of been a big issue and we see it in our child welfare cases – children with drug addiction." – MCI

Source: Montrose Regional Health & Delta Health Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; May 13, 2022 – June 6, 2022.

Note: "- MCI" indicates that the quote is from a Montrose County Interviewee Note: "- DCI" indicates that the quote is from a Delta County Interviewee "Alcohol is a big thing where we live but recreational drugs as well. There's really poor alcohol treatment and limited resources. There was a detox facility in the county but it closed due to staffing shortages and lack of trained staff." – DCI

Populations Most at Risk

Interviewees expressed concern surrounding health disparities disproportionately affecting specific populations, including:

- <u>Elderly</u>
 - Staffing of senior care facilities (nursing homes/assisted living facilities)
 - Food insecurity
 - Transportation (limited options, limited hours)
 - Education on telehealth services and benefits
 - Access to internet services
 - Affordable dental care
 - Comprehensive home health
 - Affordable housing options
 - Medical/insurance education
 - Mental and behavioral health services
 - Affordability of care
 - Equipment/resource needs, particularly oxygen tank refills (Delta County)
- Pediatrics
 - Limited availability of child day care
 - Language barriers between parents and providers (Delta County)
- <u>Teenagers/Adolescents</u>
 - Limited transportation options
 - Hesitancy to go to the doctor (i.e. what's bothering them physically, mentally, etc.)
 - Need for mental health services, particularly psychologist
 - Need for local providers with ability to prescribe appropriate mental and behavioral health medications
 - Substance and drug misuse/abuse
 - Vaping, e-cigarette use

- Suicide rate
- Need for younger parent family planning/education/Planned Parenthood
- Limited local OB/GYN services
- Homeless
 - Limited operational hours for local shelters
 - Growing population
 - Mental and behavioral health concerns
 - Substance misuse/abuse
 - Need for safe/affordable housing (Delta County)
- Low Income/Working Poor
 - Cost barriers to care
 - Transportation barriers
 - Limited internet access
 - Healthy lifestyle education
 - Affordable housing
- Racial/Ethnic
 - Language barriers
 - Insurance/affordability issues
 - Hesitancy to seek care (documentation concerns (Montrose County), cultural mistrust (Delta County))
- Veterans
 - Limited local VA services
 - Limited access to mental and behavioral health services
 - Access to dental care (Montrose County)
 - Affordable housing

Source: Montrose Regional Health & Delta Health Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; May 13, 2022 – June 6, 2022.

HOSPITAL TRANSFORMATION PROGRAM: DELTA HEALTH PUBLIC ENGAGEMENT AND BENEFITS ACCOUNTABILITY UPDATE



Introduction

 DH is participating in the Hospital Transformation Program (HTP) through the Colorado Department of Health Care Policy & Financing, and collected community input during a recent stakeholder meeting. Input from stakeholders is included within this section.



Overview

- DH is participating in the Hospital Transformation Program (HTP) through the Colorado Department of Health Care Policy & Financing
 - Five year reform initiative
 - Supplemental payments tied to:
 - Quality based initiatives
 - Meaningful community engagement
 - Improvements in healthcare outcomes
- HTP goals:
 - 1. Improve patient outcomes
 - 2. Improve delivery systems
 - Appropriate care, time, setting
 - 3. Reduce Colorado Medicaid Program
 - 4. Value based payments Increase effectiveness, efficiency in care delivery for hospitals
 - 5. Increase collaboration between hospitals and providers



Role & Priorities

- The role of Colorado hospitals:
 - Engage community partners
 - Recognize, address social determinants of health
 - Prevent avoidable hospital utilization
 - Ensure access to appropriate care, treatment
 - Improve patient outcomes
 - Ultimately reduce costs, contribute to reductions total cost of care
- Priorities:
 - High Utilizers of Emergency Department
 - Vulnerable Populations; pregnant women, low income, end of life
 - Individuals; Behavioral Health Conditions, Substance Use Disorders
 - Hospital Clinical and Operational Efficiencies
 - Community Development Efforts:
 - Address Population Health
 - Total Cost of Care



Hospital HTP Activities



Partner with organizations broad interests of community.

Develop action plan for engagement, formalize. Plan reflects key community organizations. Host informationsharing, provide input, community needs and opportunities. Identify service gaps, resources.

Report to State, partners, public.
Submit midpoint report and final progress and findings report to the State.

Work with partners to prioritize community needs, identify target populations, initiatives.



Community Input

- 18 stakeholders attended the community input meeting on August
 2, 2022 at Delta Health
- Stakeholders assist in planning by:
 - Providing data/expertise
 - Providing information, connections
 - Providing ideas, support
- Discussed the health needs of the community, resources available/needed, opportunities, strengths and weaknesses
- Gathered background information on each interviewee



Stakeholder Information

- Danielle Angotti: Founder, The Arc of West
 Central Colorado
- Emily Ayers: Marketing Specialist, Delta Health
- Dean Burbank, RN: Surgery Nurse, Delta Health
- **Jean Ceriani:** Board Chairman, Delta Health
- Jacqueline Davis: Director of Marketing/Communications/PR Public Information Officer, Delta Health
- Kendra Dorr-Callahan: Marketing Manager,
 Delta Health
- Anne Gallegos: Director, Delta County Department of Human Services
- Matt Heyn: Chief Executive Officer, Delta Health
- Kaye Hotsenpiller: Chief Executive Officer, River Valley Health

- Julie Huffman: Chief Legal, Delta Health
- Vickie Moore, M. Ed: Executive Director of Clinic Operations, Delta Health
- Melissa Palmer: Executive Director of Nursing, Delta Health
- Jody Roeber: Chief Clinical Officer, Delta Health
- Katherine Smith: Readiness & Response Coordinator, West Region Healthcare Coalition
 - Brandi Vela, RN, BSN, RAC-CT: Nurse, Delta Health
- Larry Vincent: Chief Financial Officer, Delta Health
- Janel Webb: Quality Director, Delta Health
- Darnell Wise Place: Executive Director,
 Delta Health Foundation

Community Meeting Summary

- The Delta Health (DH) Hospital Transformation Program (HTP) team hosted an in person and virtual event to update and seek feedback from our community stakeholders and public regarding the hospital community benefit activities, HTP measures, costs and shortfalls from the preceding year
- Attendees included DH employees, West Region Healthcare Coalition, The Arc of West Central Colorado, River Valley Health and Delta County Department of Human Services.
- The event was organized by the DH
- To facility this dialog, an interactive presentation slide deck was utilized so that participants in the room and virtually could actively give feedback and ask real time questions.



Community Meeting Summary

Discussion Topics

• DH reviewed the top six significant health needs from their 2019 Community Health Needs Assessment (CHNA) report. Additionally, for the Hospital Transformation Program, DH reviewed the eight measures that they will focus on with a goal to have all milestones implemented by mid 2024. For both the CHNA and HTP, DH reviewed the reason why it was a significant need, the strategy DH plans to use to achieve the need/milestone and how they are measuring the need/milestone. DH then opened up the meeting for general feedback and questions. The top six significant needs and the top eight HTP measures include:

CHNA Significant Needs

- Affordability
- 2. Accessibility
- 3. Mental health
- Alcohol abuse
- 5. Drug/substance abuse
- 6. Social factor

HTP Measures

- Patients follow up with a clinician within 30 days of discharging home from the ED
- Screen obstetric patients for depression and anxiety and refer to resources when needed
- 3. Develop and implement a discharge planning and notification process with the RAE for eligible patients with a diagnosis of mental illness or substance use disorder discharging from the hospital or ED
- 4. Increase he use of alternatives to opioids (ALTOs) in the ED and decrease the use of opioids
- 5. Social needs screening will need to occur within the hospital with appropriate referrals made when needed
- 6. 30 day all cause risk adjusted hospital readmissions will be examined
- 7. Severity adjusted length of stay
- 8. Hospital index



LOCAL COMMUNITY HEALTH REPORTS



Tri-County Health Network

Community Health Needs Assessment - 2021

- TCHNetwork conducted a CHNA in late 2021, a regional survey designed to better understand the health-related needs of people who live or work in San Miguel, Ouray, the West End, and Delta counties. While we did not specifically target "east end" of Montrose County residents, we did receive some responses from Montrose and Olathe community members.
- The goals of the survey were to identify the health-related needs of our community members, learn more about the services community members are utilizing, and see if there are needs community members have that are not being met by existing resources.



Tri-County Health Network

Community Health Needs Assessment – 2021

- TCHNetwork received 1,178 surveys. Surveys stated they lived in Delta, Montrose, Ouray or San Miguel Counties.
- Surveyors expressed several needs that they believe need to be addressed:

2021 Needs Expressed

- Recreation Centers
- Mental Health Programs or Services
- Housing or Shelter Services
- Childcare Services
- Community Events to Improve Health
- Food or Nutrition Resources
- Wellness Screenings
- Transportation Resources
- Senior Services
- Employment or Unemployment Services
- Disability Services
- Medical Services

- Immigration Legal Services
- Public Assistance Benefits
- Domestic Violence Services
- Health Insurance Enrollment Assistance
- Care Coordination/Case Management Services
- Veterans' Services
- Community Resource Navigation Support in a Language other than English
- Assistance with Utilities
- Public Libraries
- Faith-based Resources
- Tri-County Health Network created an interactive tool which users can use to explore results by different categories. The link to the interactive tool can be found here: https://tchnetwork.org/chna-2021/

OSF St. Francis Hospital & Medical Group

Community Health Needs Assessment - 2019

 The Delta County Community Health-Needs Assessment is a collaborative undertaking by OSF Saint Francis Hospital and Medical Group to highlight the health needs and well-being of residents in Delta County.

<u>Methodology</u>

- To complete the comprehensive community health-needs assessment, multiple sources were examined. Secondary statistical data were used to assess the community profile, morbidity rates and causes of mortality. Additionally, a study was completed to examine perceptions of the community health-related issues, healthy behaviors, behavioral health, food security, social determinants of health and access to healthcare.
- A survey was distributed electronically and via paper copy. 570 usable responses were collected.



OSF St. Francis Hospital & Medical Group

Community Health Needs Assessment - 2019

Prioritization

- The collaborative team considered health needs based on: (1) magnitude of the issue (i.e., what percentage of the population was impacted by the issue); (2) severity of the issue in terms of its relationship with morbidities and mortalities; (3) potential impact through collaboration. Using a modified version of the Hanlon Method, three significant health needs were identified and determined to have equal priority:
 - 1. Healthy Behaviors defined as active living and healthy eating, and their impact on obesity
 - 2. Behavioral Health including mental health and substance abuse
 - 3. Aging Issues defined as population over 65



INPUT REGARDING THE HOSPITAL'S PREVIOUS CHNA



Consideration of Previous Input

- IRS Final Regulations require a hospital facility to consider written comments received on the hospital facility's most recently conducted CHNA and most recently adopted Implementation Strategy in the CHNA process.
- The hospital made every effort to solicit feedback from the community by providing a feedback mechanism on the hospital's website. However, at the time of this publication, written feedback has not been received on the hospital's most recently conducted CHNA and Implementation Strategy.
- To provide input on this CHNA please see details at the end of this report or respond via direct mail or email to the hospital.
 The physical address and email address can be found directly on the hospital's website at the site of this download.



EVALUATION OF HOSPITAL'S IMPACT



Evaluation of Hospital's Impact

- IRS Final Regulations require a hospital facility to conduct an evaluation of the impact of any actions that were taken, since the hospital facility finished conducting its immediately preceding CHNA, to address the significant health needs identified in the hospital's prior CHNA.
- This section includes activities completed based on the 2020 to 2022 Implementation Plan.



IMPLEMENTATION STRATEGY 2020-2022

Significant Health Needs

The methodology used the priority ranking of area health needs by the Local Expert Advisors to organize the search for locally available resources as well as the response to the needs by DCMH.²⁸ The following list:

- Identifies the rank order of each identified Significant Need
- Presents the factors considered in developing the ranking
- Establishes a Problem Statement to specify the problem indicated by use of the Significant Need term
- Identifies DCMH current efforts responding to the need including any written comments received regarding prior DCMH implementation actions
- Establishes the Implementation Strategy programs and resources DCMH will devote to attempt to achieve improvements
- Documents the Leading Indicators DCMH will use to measure progress
- Presents the Lagging Indicators DCMH believes the Leading Indicators will influence in a positive fashion, and
- Presents the locally available resources noted during the development of this report as believed to be currently available to respond to this need.

In general, DCMH is the major hospital in the service area. DCMH is a 49-bed, acute care medical facility located in Delta, Colorado. The next closest facilities are outside the service area and include:

- Montrose Memorial Hospital, Montrose, OC; 22.9 miles (30 minutes)
- St. Mary's Hospital and Regional Medical Center, Grand Junction, CO; 42.7 miles (56 minutes)
- Community Hospital, Grand Junction, CO; 45.2 miles (53 minutes)
- Gunnison Valley Health, Gunnison, CO; 87.4 miles (102 minutes)
- Valley View Hospital, Glenwood Springs, CO; 122 miles (121 minutes)

All statistics analyzed to determine significant needs are "Lagging Indicators," measures presenting results after a period of time, characterizing historical performance. Lagging Indicators tell you nothing about how the outcomes were achieved. In contrast, the DCMH Implementation Strategy uses "Leading Indicators." Leading Indicators anticipate change in the Lagging Indicator. Leading Indicators focus on short-term performance, and if accurately selected, anticipate the broader achievement of desired change in the Lagging Indicator. In the QHR application, Leading Indicators also must be within the ability of the hospital to influence and measure.

²⁸ Response to IRS Schedule H (Form 990) Part V B 3 e

- 1. AFFORDABILITY 2016 Significant Need; Delta County's uninsured rate is worse than the state average; Delta County's unemployment rate is worse than the state average; Most regions of Delta County have a higher vulnerability relating to socioeconomic status
- 4. ACCESSIBLITY 2016 Significant Need; Delta County's population to primary care ratio and mental health provider ratio is worse than the state average; Regions of Delta County have a higher vulnerability relating to housing/transportation

Due to the similar services, programs, and resources available to respond to these needs, only one implementation strategy is being created.

Public comments received on previously adopted implementation strategy:

•	See Append	ix A for full list of comments	
ИΗ	services, pro	grams, and resources available to respond to this need include: ²⁹	
•	Seven annual health fairs held in various locations (Paonia, Cedaredge, Delta) during February and March; provide health screenings/blood work including BMI, blood pressure, basic lung pressure (COPD), colon screening, A1C		
		Ongoing	
		Health Fair/Blood Draws were canceled in 2020 due to the pandemic. Offered again in 2021 in one large location in Delta. By 2022, it was back in other communities offered 5 days total.	
• To increase outpatient access, DCMH has purchased or built ten private clinics (mainly primary care and Oldover the past three years to serve new communities as well as opened Urgent Care – Delta across from the hospital			
		Ongoing	
		Delta Health had to close Urgent Care clinics and resume walk-in services and OB care through their primary care clinics. Partnerships were made in 2021 with Montrose Regional Health to offer GYN services weekly in Delta. Delta Health also opened up a Pediatric Primary Care Clinic. Delta Health also opened up a Pain Clinic with integrated behavioral health services offered.	
 Specialties available – OB/GYN, Rheumatology, Oncology, Pulmonology, Orthopedics, General Surgery, In Medicine, Ophthalmology, Pediatrics; Offered on rotation – ENT, Urology/Nephrology, Neurology, Cardi Psych, Physical Medicine 		phthalmology, Pediatrics; Offered on rotation – ENT, Urology/Nephrology, Neurology, Cardiology,	
		Ongoing	
		Delta Health no longer offers Rheumatology, ENT, Nephrology, Neurology or Physical Medicine within the health system as a result from right-sizing the organization.	
•	-	ers a variety of wellness programs including Tai Chi (fall prevention), smoking cessation, diabetes and diabetes cooking classes (active)	

		Ongoing
		Delta Health no longer offers Tai Chi or smoking cessation after the pandemic. Delta Health supports either through sponsorship and/or with clinician support of different departments, community and wellness programs in the past and ongoing such as Women and Weights, Youth Sports leagues, Asthma education in local schools, Prenatal and Breastfeeding Classes, and Diabetes Support Group. Delta Health will continue to support and provide different classes as needed in the communities of Delta County.
•	Oncology d	epartment offers a stress reduction class, and art/music therapy support for patients and families
		Discontinued
		Delta Health was not able to offer special Oncology programs during and after the pandemic.
•		epartment offers complementary massage, women's support group, two Oncology Nurse Navigators d coordinate throughout the patient's journey
		Discontinued
		Delta Health was not able to offer special Oncology programs during and after the pandemic.
•	patient pop	are Coordinators for ACO participants and three RN Care Coordinators in PCP clinics for remainder of pulation to help patients navigate through the healthcare system to get care in the most appropriate and the most cost-effective options
		Discontinued
		Delta Health was not able to continue the ACO program during and after the pandemic.
•		ound Care program available to diabetes patients to help them stay on top of their care; provides re close to home; includes a full-time wound nurse and currently training a full-time home health se
		Ongoing
		The outpatient wound care program has continued to grow. Home Health continues to provide home-based wound care services.
•		sistance Policy available with charity care program and prompt pay discount for people paying cash; CICP; financial counselor on staff to help patients sign up for Medicaid/Medicare
		Ongoing
		Financial Assistance Policy is available with charity care program and prompt pay discount for people paying cash. CICP is accepted and a financial counselor is on staff to help patients sign up for Medicaid/Medicare.

²⁹ This section in each need for which the hospital plans an implementation strategy responds to Schedule H (Form 990) Part V Section B 3 c

	optional; di	scounted otherwise
		Ongoing
		Delta Health continues to sponsor local transportation specifically for medical appointments; voluntary; 65+ optional and discounted otherwise.
•		lood draw centers in Hotchkiss and Cedaredge to better reach communities farther from the hospital patient drive time
		Ongoing
		Outreach blood draw centers continue to operatin in Hotchkiss and Cedaredge to better reach communities farther from the hospital to decrease patient drive time
•	Discounted	sports physicals for local student athletes
		Ongoing
		Delta Health continues to provide this service in primary care offices.
•	Flu clinics a	vailable with extended hours at primary care offices
		Ongoing
		Delta Health continues to provide this service in primary care offices.
•	Provide free	e breastfeeding support and birthing (prenatal) classes
		Ongoing
		Delta Health continues to provide this service. It was taken to zoom during the pandemic but has returned in 2022 to in-person.
•	OB provide	rs see health department undocumented patients for antenatal care
		Ongoing
		Delta Health OB providers continue to see health department undocumented patients for antenatal care.
•	Integrated	complementary therapies for primary care clinics such as massage and acupuncture
		Discontinued
		Delta Health was not able to offer special Oncology programs during and after the pandemic.
•	Providers w	rithin DCMH Community Clinics becoming Workman's Compensation Providers
		Ongoing
		Providers within DCMH Community Clinics continue to become Workman's Compensation Providers.
•	DCMH Phys	icians becoming Medical Directors for local Community Paramedic Program and local Mine to

Sponsor local public transportation ("All Points Transit") specifically for medical appointments; voluntary; 65+

increase accessibility for other populations within Delta County

		Ongoing
		DCMH physicians continue to become Medical Directors for local Community Paramedic Program and local Mine to increase accessibility for other populations within Delta County.
•	Continuing	to actively recruit specialists to increase accessibility of specialty care in the area
		Ongoing
		Delta Health is actively recruiting specialists to increase accessibility of specialty care in the area.
•	Hospital off	ers rehabilitation clinic in Hotchkiss and Cedaredge
		Ongoing
		Has moved services from Hotchkiss and relocated to Paonia.
•	Providing re	eproductive health classes to community high schools
		Discontinued
		Delta Health was not able to continue the program during and after the pandemic.
•	New Swing	bed program (TPAC) enables patients requiring additional care to stay closer to home
		On hold due to COVID-19
		Delta Health was not able to continue the program during and after the pandemic. The program is being reevaluated to potential bring back in 2023.
•	Increase ac	cess to mammograms by opening up early morning mammogram appointments outside of normal ours
		Ongoing
		Delta Health continues to offer early morning mammogram appointments outside of normal business hours to increase access. We open at 0700 and we do get women scheduled early, before their work day stats but we are not open for walk-ins.
•	New 3D bre	east imaging and high quality breast biopsy machines for high quality imaging offered to the
		Ongoing
		Delta Health continues to offer 3D breast imaging and high quality breast biopsy machines for high quality imaging.
•	New DEXA	machine (higher quality bones density scanner) to detect osteoporosis and osteopenia
		Completed and Ongoing
		Delta Health continues to offer the DEXA machine to detect osteoporosis and osteopenia.
•	Partnering v	with Monument Health to increase the number of insured in Delta County by offering another option

on and off the exchange in 2020

		Ongoing
		Delta Health continues to partner with Monument Health to increase the number of insured in Delta County by offering another option on and off the exchange in 2020.
•	Dieticians/D	piabetes educators developed sliding scale to increase access to care for Medicaid patients
		Ongoing
		We continue to offer the service to our community, but instead of the sliding scale we offer each visit for a fixed \$25 clinic fee so that patients can afford to come in. Approximately 70% of the patients seen at Delta Health each month come in for a \$25 clinic visit and often choose to come in for a follow up visit after establishing with a RD. Most frequent dx seen is diabetes, obesity, chronic kidney disease and various other conditions related to heart disease.
•	_	th utility/fiber provider (DMEA/Elevate) to bring a telemedicine options into local clinics to increase r virtual visits
		Ongoing
		Telehealth was increased during the pandemic.
•		ster provides chemotherapy/immunotherapy infusions, injections, blood products, supportive care, sion rooms, onsite pharmacy and laboratory
		Ongoing
		The infusion center continues to provide chemotherapy/immunotherapy infusions, injections, blood products, supportive care, private infusion rooms, onsite pharmacy and laboratory.
Additio	onally, DCMH	plans to take the following steps to address this need:
•	Further exp	ansion of transparency of charges
		Ongoing
		Complaint with regulations.
•	Tobacco Fac	cilitator training for hospital staff, where a Tobacco Educator will be in all departments and clinics
		Discontinued
		Delta Health was not able provide the program during and after the pandemic.
•	Offering inc	reased community Smoking Cessation Classes
		Discontinued
		Delta Health was not able offer classes during and after the pandemic.
DCMH	evaluation o	f impact of actions taken since the immediately preceding CHNA:
•	Asthma edu therapist	cation in the school system being conducted by a team consisting of a provider and a respiratory

☐ On hold due to COVID-19

		Delta Health was not able to offer asthma education in the school system during and after the pandemic. Needs are currently being assessed. The RT asthma educator is working with the schools on a cooperative program for students with asthma.
•	_	ssation and vaping education provided to staff within the facility who now partner with schools to going educational opportunities
		Discontinued
		Delta Health was not able to provide smoking cessation and vaping educational opportunities during and after the pandemic.
•	Telehealth	subscription service available for extended hours (7a - 10p) and supported by local providers
		Discontinued
		Delta Health no longer offers this service.
•	Utilization o	of telehealth remote monitoring by a Dietician through Delta Home Health Services
		Discontinued
		Delta Health does not offers this service.
•	Added an additional oncology patient navigator, for a total of two, to help coordinate care across all areas including scheduling appointments and treatments, planning out care, researching alternative medicines and treatments, and arranging transportation	
		Ongoing
		Delta Health continues to employ two oncology patient navigators to help coordinate care across all areas including scheduling appointments and treatments, planning out care, researching alternative medicines and treatments, and arranging transportation.

Anticipated results from DCMH Implementation Strategy

	Community Benefit Attribute Element	Yes, Implementation Strategy Addresses	Implementation Strategy Does Not Address
1.	Available to public and serves low income consumers	Х	
2.	Reduces barriers to access services (or, if ceased, would result in access problems)	Х	
3.	Addresses disparities in health status among different populations	X	
4.	Enhances public health activities	Х	
5.	Improves ability to withstand public health emergency	Х	
6.	Otherwise would become responsibility of government or another tax-exempt organization	Х	
7.	Increases knowledge; then benefits the public	Х	

The strategy to evaluate DCMH intended actions is to monitor change in the following Leading Indicator:

- Number of "same day" nurse visits on the schedule
- Number of Urgent Care Visits

The change in the Leading Indicator anticipates appropriate change in the following Lagging Indicator:

- Number of level 4 presenting to the ED
- 30 Day Readmission Rates

DCMH anticipates collaborating with the following other facilities and organizations to address this Significant Need:

Organization	Contact Name	Contact Information
Gunnison Valley Health	Rob Santilli, CEO	711 N Taylor St, Gunnison, CO 81230 (970) 641-1456 www.gunnisonvalleyhealth.org
Montrose Memorial Hospital	James Kaiser, CEO	800 S 3rd St, Montrose, CO 81401 (970) 249-2211 www.montrosehospital.com
Community Hospital		2351 G. Road, Grand Junction, CO (970) 252-0920 yourcommunityhospital.com
St. Mary's Regional Hospital		2635 N. 7 th Street, Grand Junction, CO (970) 298-2273 www.sclhealth.org
Center for Mental Health	Shelly Spaulding	107 W 11th St, Delta, CO 81416 (970) 874-8981 www.centermh.org
Delta County Sheriff	Quinn Archibeque	555 Palmer St, Delta, CO 81416 (970) 874-2000 www.deltacounty.com/12/Sheriff
Mind Springs Health/West Springs Hospital	Sharon Raggio	515 28 3/4 Rd, Grand Junction, CO 81501 (970) 263-4918 https://mindspringshealth.org/treatment/west-springs-hospital/
Delta County	Robbie Lavalley	501 Palmer St., Delta, CO 81416 (970) 874-2100 www.deltacounty.com
City of Delta	David Torgler	(970) 874-7566 www.delta-co.gov
Altrusa International of Delta		www.altrusainternationalofdelta.com
Delta Lion's Club	Chuck Prince	https://www.facebook.com/DeltaLionsClub/

Organization	Contact Name	Contact Information
HopeWest Hospice (Grand Junction)	Dorothy Pew, Delta Director	725 S. 4th Street, Montrose, CO 81401 (970) 874-6823 www.hopewestco.org
Delta County School District 50J	Karen Gibson	7655 2075 Rd., Delta, CO 81416 (970) 874-4438 www.deltaschools.com
Western Healthcare Alliance	Angelina Salazar, CEO	715 Horizon Dr, Grand Junction, CO 81506 (970) 245-8138 www.wha1.org
Colorado Hospital Association	Steven Summer, CEO	7335 E Orchard Rd #100, Greenwood Village, CO 80111 (720) 489-1630 www.cha.com
River Valley Family Health Center (FQHC)	Jeremy Carrol, CEO	308 Main St, Olathe, CO 81425 (970) 323-6141 www.rivervalleyfhc.com
Delta County Health Department	Chuck Lemoine, Director	255 W 6th St, Delta, CO 81416 (970) 874-2165 www.deltacounty.com/486/HealthServics
Delta Police Department	Jesse Cox, Commander	215 W. 5 th Street, Delta, CO 81416 (970) 874-7676
Region 10	Eva Veitch, Area Agency on Aging Director	145 South Cascade Ave. Montrose, CO (970) 249-2436 Region10.net
North Fork Ambulance	Kathy Steckel	193 Hotchkiss Ave, Hotchkiss, CO (970) 874-9232 www.northforkambulance.com
Delta Ambulance	Kirby Clock	60 Heinz Street, Delta, CO (970) 874-9555
Hotchkiss Marshalls	Dan Miller	276 W Main St. – PO Box 369. Hotchkiss, Colorado 81419. (970) 872-3848 Townofhotchkiss.com

Other local resources identified during the CHNA process that are believed available to respond to this need:30

Organization	Contact Name	Contact Information
Delta County Memorial Hospital Foundation	Kaitlyn Jones	1501 E. 3rd St, Delta, CO 81416 (970) 874-2291 http://dcmhfoundation.org/
All Points Transit	Sarah Curtis	431 South 2 nd , Montrose, CO (970) 249-0128 Allpointstransit.com

³⁰ This section in each need for which the hospital plans an implementation strategy responds to Schedule H (form 990) Part V Section B 3 c and Schedule H (Form 990) Part V Section B 11

- 2. MENTAL HEALTH 2016 Significant Need; Delta County's Poor Mental Health Days rate is worse than the state average; Delta County's population to mental health provider ratio is worse than the state average; Suicide is the #8 leading cause of death in Delta County and the death rate is worse than the U.S. average; Delta County's female and male self-harm and interpersonal violence related deaths is worse than the U.S. average and increased from 1980-2014 (Female death rate increased 22.7; Male death rate increased 8.1%); Female and male mental and substance abuse related deaths is worse than the U.S. average and increased from 1980-2014 (Female death rate increased 301.6%; Male death rate increased 205.0%)
- 3. ALCOHOL ABUSE Local expert concern; Delta County's alcohol-impaired driving deaths is worse than the state average and U.S. median; Residents of Delta County are more like to consume 3+ drinks per session compared to the U.S. average; Liver disease is the #10 leading cause of death in Delta County; Delta County's female liver disease related deaths rate is worse than the U.S. average and increased 58.2% from 1980-2014; Male liver disease related deaths increased 23.0% from 1980-2014
- 5. DRUG/SUBSTANCE ABUSE 2016 Significant Need; Delta County's female and male mental and substance abuse related deaths is worse than the U.S. average and increased from 1980-2014 (Female death rate increased 301.6%; Male death rate increased 205.0%)

Due to the similar services, programs, and resources available to respond to these needs, only one implementation strategy is being created.

Public comments received on previously adopted implementation strategy:

See Appendix A for a full list of comments

ML	sorvices pr	ograms, and resources available to respond to this need include:
 Security service on site at the hospital from Monday to Thursday, 6:00pm–6:00am, and 4:00pm o through 6:00am Monday 		rvice on site at the hospital from Monday to Thursday, 6:00pm–6:00am, and 4:00pm on Friday
		Ongoing
		Security services are on site at the hospital from Monday to Thursday, 6:00pm–6:00am, and 4:00pm on Friday through 6:00am Monday.
•	Providing in	nternal hospital staff to act as sitters for less stable patients; staff receiving additional training
		Ongoing
		We continue to utilize staff as sitters. We have offered mental health first aid but no additional training.
•	Behavioral	health screening and same day referrals to community resources
		Ongoing
		All admitted patients to the obstetrics unit at the hospital are screened for postpartum depression after delivery.

•	Provide inte	grated behavioral health in three of our primary care clinics
		Ongoing
		We have increased BH services to include 4 primary care clinics.
•	Implemente	ed depression, anxiety, alcohol and substance use screenings at primary care/OB clinics.
		Ongoing
		Depression, anxiety, alcohol and substance use screenings are happening at the West Elk & Family Medicine clinics, to date.
•	Provide Me Clinic in Hot	dications for Opioid Use Disorder (MOUD) for people with Opioid Use Disorder at the West Elk
		Ongoing
		MOUD is provided to patients at the West Elk Clinic in Hotchkiss and at Family Medicine as well.
•	Formed a co	ounty-wide Opioid Task Force
		Ongoing
		Delta Health continues to have a county-wide Opioid Task Force.
•		urity training to providers and staff on how to address patients presenting in crisis and perform demental health first aid provided to nurses every other year
		Ongoing
		Delta Health has changed security companies and are in discussion with current security service about providing training.
•	Provide staf	f training in Mental Health First Aid
		Discontinued
		This was done every two years but, due to COVID, has not happened since 2019.
•	•	partment presents Sober Teen program every year around prom that has a "mock crash/DUI" to show The risks and potential consequences of drunk driving
		On hold due to COVID-19
		This was an ongoing program but has not started back up in the last 2 years due to COVID and change of staff who spearheaded the effort.
•		E for providers, ED staff, and some other designated hospital staff to educate on opioid epidemic der training)
		Ongoing
		Delta Health continues to provide CME for providers, ED staff, and some other designated hospital staff to educate on opioid epidemic (ALTO provider training). Also providing

to all providers in 10/2022. Implementation of ALTO (alternative to prescribing opioids) in the Emergency Department Ongoing ☐ ALTO continues to be utilized in the Emergency Department Implementing CMS137, screening for new alcohol and substance use disorders abuse with same day intervention and again in 14 days Ongoing ☐ There is a portion of the history assessment that asks about alcohol and substance use and then there is the SBIRT screening to determine appropriate level of treatment that may be necessary. Participation in the alternative to opioids (ALTO), Medication- Assisted Treatment (MAT), and State Prescription Drug Monitoring (PDPM) programs to decrease addiction and cost of opioid prescriptions Ongoing □ Delta Health continues to participate in the alternative to opioids (ALTO), Medication-Assisted Treatment (MAT), and State Prescription Drug Monitoring (PDPM) programs to decrease addiction and cost of opioid prescriptions Additionally, DCMH plans to take the following steps to address this need: Sustain and spread integration of behavioral health professionals into primary care clinics Ongoing Delta Health continues to sustain and spread integration of behavioral health professionals into primary care clinics Explore opportunities to create a safe room and ligature free environment within the hospital Completed Research additional opportunities for tele-psych □ Ongoing/On hold ☐ This was researched but we have not moved forward, continue to look at alternatives, have not had fiscal resources to move forward. Working to maintain contract with First Light Home Care for sitters for less stable patients Discontinued Delta Health has struggled to keep certified people. This is no longer active.

training regarding legislative changes to the prescription drug monitoring program (PDMP)

Bringing in an external group to provide de-escalation training for staff

		Discontinued
		Did not happen. Could not be started during pandemic.
• Ir	vestigate	partnership with local law enforcement for teen alcohol consumption determent opportunities
		Ongoing
		We meet regularly with local law enforcement to discuss community issues, especially behavioral health.
		velopment of the planning grant for Rural Communities Opioid Response Program (RCORP) in on with St. Mary's residency program to address gaps in care
		Ongoing
		Members of Delta Health attend 3 meetings per month regarding RCORP. The one year planning grant ended in 2021 and we are now in year 1 of a 3 year implementation grant.
• B	uilding MC	OUD program with Emergency Department referrals
		Ongoing
		The majority of the ED MOUD patients are referred to River Valley Health as they work with a more acute panel of opioid use disorder patients that we treat at the West Elk and Fam Med.
		if impact of actions taken since the immediately preceding CHNA: sis stabilization unit and Walk-In Clinic
		Ongoing
		Delta Health has sent many people for assistance via the CSU and walk-in clinic.
• P	roviders co	onsistently use Prescription Drug Monitoring Program to research patient prescriptions
		Ongoing
		Providers continue to use Prescription Drug Monitoring Program to research patient prescriptions.
		onthly meetings with mental health services, ED, Hospital Clinics, Crisis Unit, child protective services, ctive services, and local law enforcement (local school systems have been invited to participate)
		Ongoing
		Now meet quarterly and has been extremely good collaboration.
		re Management meetings including CPS, APS, and hospital Case Management to discuss specific s and needs
		Ongoing
		Delta Health continues to conduct Care Management meetings to discuss specific patient risks and needs.

Anticipated results from DCMH Implementation Strategy

	Community Benefit Attribute Element	Yes, Implementation Strategy Addresses	Implementation Strategy Does Not Address
1.	Available to public and serves low income consumers	x	
2.	Reduces barriers to access services (or, if ceased, would result in access problems)	Х	
3.	Addresses disparities in health status among different Populations		Х
4.	Enhances public health activities	Х	
5.	Improves ability to withstand public health emergency		х
6.	Otherwise would become responsibility of government or another tax-exempt organization	Х	
7.	Increases knowledge; then benefits the public	Х	

The strategy to evaluate DCMH intended actions is to monitor change in the following Leading Indicator:

Number of patients screened with the PHQ9

The change in the Leading Indicator anticipates appropriate change in the following Lagging Indicator:

- Decrease overall patient PHQ9 scores in identified "at risk" population
- Decrease ED utilization of mental health related occurrences

DCMH anticipates collaborating with the following other facilities and organizations to address this Significant Need:

Organization	Contact Name	Contact Information
Gunnison Valley Health	Rob Santilli, CEO	711 N Taylor St, Gunnison, CO 81230 (970) 641-1456 www.gunnisonvalleyhealth.org
Montrose Memorial Hospital		800 S 3rd St, Montrose, CO 81401 (970) 249-2211 www.montrosehospital.com
Center for Mental Health	Sarah Palmer, Regional Director	107 W 11th St, Delta, CO 81416 (970) 874-8981 www.centermh.org
Delta County Sheriff		555 Palmer St, Delta, CO 81416 (970) 874-2000 www.deltacounty.com/12/Sheriff
Mind Springs Health/West Springs Hospital	Sharon Raggio	515 28 3/4 Rd, Grand Junction, CO 81501 (970) 263-4918 https://mindspringshealth.org/treatment/west-springs-hospital/
Crisis Stabilization Unit	Kate Hamer, Assist. Nursing Director	300 N. Cascade Ave. Montrose (970) 252-6220
Chris Matoush	Crisis Service Manager	Rocky Mountain Health Plans
Dolphin House	Jacob Conklin, Executive Director	735 S 1st St, Montrose, CO 81401 Phone: (970) 240-8655 Montrose-child-advocacy.org
CSU		

6. SOCIAL FACTORS - 2016 Significant Need; Delta County's unemployment rate and children in poverty are worse than the state average; Delta County's injury deaths are worse than both the state average and U.S. median Public comments received on previously adopted implementation strategy: See Appendix A for a full list of comments DCMH services, programs, and resources available to respond to this need include: Work closely with local homeless shelter (Abraham Connection); hospital employees volunteer and serve food provided by the hospital Discontinued □ Was put on hold during the pandemic and have not resumed. Food Drive held every Christmas for all the food banks in Delta County Ongoing Food Drive continues to be held every Christmas for all the food banks in Delta County Hospital employees and families adopt local families for Christmas to provide gifts, clothing, etc. Ongoing Hospital employees and families continue to adopt local families for Christmas to provide gifts, clothing, etc. Financial Assistance Policy available with charity care program and prompt pay discount for people paying cash; also accept CICP; financial counselor on staff to help patients sign up for Medicaid/Medicare; financial aid for qualifying families Ongoing ☐ Financial Assistance Policy is available with charity care program and prompt pay discount for people paying cash. CICP is accepted and a financial counselor is on staff to help patients sign up for Medicaid/Medicare. Develop articles for the local newspaper with education and information on healthcare and national issues Ongoing □ Delta Health continues to develop articles for the local newspaper with education and information on healthcare and national issues. Provide class with high schools and school coaches on head injury prevention Ongoing

Delta Health continues to provide class with high schools and school coaches on head injury

. .

prevention.

EMS providing bike safety classes

		Discontinued
		EMS/Ambulance is no longer a part of the Delta Health system.
•	•	ers a variety of wellness programs including Tai Chi (fall prevention), smoking cessation, diabetes fitness center discount, and cooking classes (active)
		Ongoing
		Hospital offers a variety of wellness programs including Tai Chi (fall prevention), smoking cessation, diabetes education, fitness center discount, and cooking classes (active).
•	Work closel	y with local technology schools and colleges to provide locations for training (clinical sites)
		Discontinued
		Was put on hold during the pandemic and have not resumed.
•	_	program with local schools (with AHEC and University of Colorado) to provide students with week- g and shadowing in a profession of their choice
		On hold
		Currently on hold but will be opening up in the Spring Semester for students to start again.
•	Foundation	offers scholarships to help cover continuing education in healthcare
		Ongoing
		Delta Health's Foundation continues to offer scholarships to help cover continuing education in healthcare.
•	_	m/Medication related falls in the elderly; reviewing opioid alternative and other medications that k of falls in elderly
		Ongoing
		Delta Health continues to review their hospital falls in the elderly population. With this data, Delta Health looks at opioid alternative and other medications that increase the risk of falls in elderly and create distinctive plans to reduce the risk of a fall in their elderly patients.
•		e regional/national Stop the Bleed program educating staff and community about stopping the a severely injured person
		Ongoing
		Our Trauma Coordinator has continued to partner with communities to offer this. This has been offered multiple times throughout the past year.
•		enings done in all hospital clinics. Patients are provided with a resources list to match their needs and by patients who may qualify for care coordination through Medicaid
		Ongoing
		SDOH screenings done in all hospital clinics. Patients are provided with a resources list to match their needs and help identify patients who may qualify for care coordination through Medicaid.

Additionally, DCMH plans to take the following steps to address this need:

•	_	osely with the schools to offer classes about reproductive health led by nurse practitioners (Group fithis is still ongoing)
		On hold
		Has not resumed but working with our School district for continuing to offer the internships and shadowing program.
•		tnering with local service groups to provide community classes and education on important health ss topics (e.g., prenatal care, mental health)
		Ongoing
		Hospital explores partnering with local service groups to provide community classes and education on important health and wellness topics (e.g., prenatal care, mental health).
•	Expanding 1	requency of shadowing program/internships
		Discontinued
		Was put on hold during the pandemic and have not resumed.
•	Continue to	expand care coordination program to address social determinants of health (SDOH)
		Ongoing
		Delta Health continues to screen for social determinants of health (SDOH) in all hospital clinics
•	Screening b	eing added to assessment for hospital patients to address social determinants of health
		Ongoing
		This is being done in several departments currently and will be expanding in the future. We utilize a standard screening tool and utilize the Community Resource Network (CRN) to make referrals for these needs.
•	Implementi Medicare p	ing program where positive screened SDOH patients referred to care coordination (ACO) in the opulation
		Ongoing
		These referrals are going to the clinic patient navigators and not to the ACO but still being worked on.
•	_	with Monument Health to increase the number of insured in Delta County by offering another option the exchange in 2020
		Ongoing
		Delta Health continues to partner with Monument Health to increase the number of insured in Delta County by offering another option on and off the exchange in 2020.

DCMH evaluation of impact of actions taken since the immediately preceding CHNA:

•	Local finance coordinator providing education to enhance financial assistance program			
		Ongoing		
		Local finance coordinator continues to provide education to enhance financial assistance program.		
•	Online educ	cational videos created by providers and staff and made available to the public		
		Discontinued		
		Discontinued because of staffing shortages.		
•	Clinics scree	en for social determinants of health and assist patients get connected with the appropriate resources		
		Ongoing		
		Clinics continue to screen for social determinants of health and assist patients get connected with the appropriate community resources.		
•	Partnering v	with rural TRACK program to attract providers, therapies, pharmacists, etc.		
		Ongoing		
		Delta Health continues to partner with the rural TRACK program to attract providers, therapies, pharmacists, etc.		
•	Baby friend	ly hospital		
		Ongoing		
		Delta Health continues to be a baby friendly hospital.		
•	Offer intern	nal prenatal and lactation classes, including a lactation specialist involvement		
		Ongoing		
		Delta Health continues to offer internal prenatal and lactation classes, including a lactation specialist involvement.		
•	Patient nav	igators in the emergency department and on the oncology unit to assist with patient post-acute care		
		Ongoing		
		Patient navigators continue to be utilized in the emergency room and on the oncology unit to assist with patient post-acute care needs.		

Anticipated results from DCMH Implementation Strategy

Community Benefit Attribute Element	Yes, Implementation Strategy Addresses	Implementation Strategy Does Not Address
Available to public and serves low income consumers	x	
Reduces barriers to access services (or, if ceased, would result in access problems)	Х	
Addresses disparities in health status among different populations	Х	
4. Enhances public health activities	Х	
5. Improves ability to withstand public health emergency		Х

Community Benefit Attribute Element	Yes, Implementation Strategy Addresses	Implementation Strategy Does Not Address
Otherwise would become responsibility of government or another tax-exempt organization	X	
7. Increases knowledge; then benefits the public	X	

The strategy to evaluate DCMH intended actions is to monitor change in the following Leading Indicator:

- Amount of charity care provided
- Screening of SDOH at point of contact anywhere within the DCMH hospital system (QHN data)

The change in the Leading Indicator anticipates appropriate change in the following Lagging Indicator:

- Increase referrals to appropriate community resources
- Uninsured rate

DCMH anticipates collaborating with the following other facilities and organizations to address this Significant Need:

Organization	Contact Name	Contact Information
Rotary Club of Delta County		P.O. Box 86, Delta, CO
		(970) 835-8905
		https://www.facebook.com/DeltaRotaryRocks/
Service Organizations		
Altrusa International of Delta		www.altrusainternationalofdelta.com
Delta Lion's Club		https://www.facebook.com/DeltaLionsClub/
River Valley Family Health Center	Jeremy Carrol	308 Main St, Olathe, CO 81425
(FQHC)		(970) 323-6141
		www.rivervalleyfhc.com
Delta County Health Department		255 W 6th St, Delta, CO 81416
		(970) 874-2165
		www.deltacounty.com/486/HealthServics
Delta County School District 50J	Kurt Clay or Karen Gibson	7655 2075 Rd., Delta, CO 81416
		(970) 874-4438
		www.deltaschools.com
City of Delta	David Torgler	(970) 874-7566
		www.delta-co.gov

Organization	Contact Name	Contact Information
Delta County Sheriff		555 Palmer St, Delta, CO 81416 (970) 874-2000 www.deltacounty.com/12/Sheriff
Delta County	Robbie Lavalley	501 Palmer St., Delta, CO 81416 (970) 874-2100 www.deltacounty.com
Abraham Connection Homeless Shelter	Lance Boren	480 Silver St, Delta, CO 81416 (970) 773-8290 Deltaabrahamconnection.org
Tri-County Resource Center	Leslie Sparks	

Other Needs Identified During CHNA Process

7. Suicide **Physical Inactivity** 9. Women's Health 10. Cancer 11. Education/Prevention 12. Obesity/Overweight 13. Smoking/Tobacco Use 14. Write-in: MD specialty – geriatrician, psychiatry, neurology, endocrine 15. Stroke 16. Accidents 17. Alzheimer's 18. Chronic Pain Management 19. Flu/Pneumonia 20. Diabetes 21. Dental 22. Kidney Disease 23. Heart Disease 24. Lung Disease 25. Respiratory Infections 26. Hypertension 27. Liver Disease

Overall Community Need Statement and Priority Ranking Score

Significant needs where hospital has implementation responsibility³¹

- 1. Affordability 2016 Significant Need
- 2. Mental Health 2016 Significant Need
- 3. Alcohol Abuse
- 4. Accessibility 2016 Significant Need
- 5. Drug/Substance Abuse 2016 Significant Need
- 6. Social Factors 2016 Significant Need

Significant needs where hospital did not develop implementation strategy³²

1. N/A

Other needs where hospital developed implementation strategy

1. N/A

Other needs where hospital did not develop implementation strategy

1. N/A

³¹ Responds to Schedule h (Form 990) Part V B 8

³² Responds to Schedule h (Form 990) Part V Section B 8

PREVIOUS CHNA PRIORITIZED HEALTH NEEDS



Previous Prioritized Needs

2016 Prioritized Needs

- 1. Accessibility/Affordability
- Mental Health
- Social Factors
- 4. Substance Abuse

2019 Prioritized Needs

- 1. Affordability
- 2. Mental Health
- 3. Alcohol Abuse
- 4. Accessibility
- 5. Drug/Substance Abuse
- 6. Social Factors



2022 CHNA PRELIMINARY HEALTH NEEDS



2022 Preliminary Health Needs

- Access to Affordable Care and Reducing Health Disparities Among Specific Populations
- Access to Mental and Behavioral Health Care Services and Providers
- Access to Primary & Specialty Care Services and Providers
- Continued Focus on the Aging Population & Services
- Need for Increased Emphasis on Housing & Transportation
- Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles



PRIORITIZATION



The Prioritization Process

- In August 2022, leadership from DH and MRH met with CHC Consulting to review data findings and prioritize the community's health needs. Based on the unique capabilities of the facilities, DH prioritized separately from MRH in order to tailor their list of identified needs to their specific patient population and resources.
- The CHNA team included the following:
 - Matt Heyn, Chief Executive Officer
 - Jody Roeber, Chief Clinical Officer
 - Melissa Palmer, Executive Director of Nursing
 - Vickie Moore, Executive Director of Clinic Operations
 - Janel Webb, Quality Director
 - Jacqueline Davis, Director of Marketing/Communications/PR Public Information Officer
 - Rhonda Katzdorn, Human Resources Director
 - Brandi Vela, Nurse
 - Leadership ranked the health needs based on three factors:
 - Size and Prevalence of Issue
 - Effectiveness of Interventions
 - Hospital's Capacity
- See the following page for a more detailed description of the prioritization process.

The Prioritization Process

• The CHNA Team utilized the following factors to evaluate and prioritize the significant health needs.

1. Size and Prevalence of the Issue

- a. How many people does this affect?
- b. How does the prevalence of this issue in our communities compare with its prevalence in other counties or the state?
- c. How serious are the consequences? (urgency; severity; economic loss)

2. Effectiveness of Interventions

- a. How likely is it that actions taken will make a difference?
- b. How likely is it that actions will improve quality of life?
- c. How likely is it that progress can be made in both the short term and the long term?
- d. How likely is it that the community will experience reduction of long-term health cost?

3. Delta Health Capacity

- a. Are people at Delta Health likely to support actions around this issue? (ready)
- b. Will it be necessary to change behaviors and attitudes in relation to this issue? (willing)
- c. Are the necessary resources and leadership available to us now? (able)



Health Needs Ranking

- Hospital leadership participated in a prioritized ballot process to rank the health needs in order of importance, resulting in the following order:
- Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2. Continued Focus on the Aging Population & Services
- 3. Access to Primary & Specialty Care Services and Providers
- 4. Access to Mental and Behavioral Health Care Services and Providers
- Access to Affordable Care and Reducing Health Disparities Among Specific Populations
- 6. Need for Increased Emphasis on Housing & Transportation



Final Priorities

- Hospital leadership decided to address five of the six ranked health needs. The final health priorities that DH will address through its Implementation Plan are, in descending order:
- 1. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2. Continued Focus on the Aging Population & Services
- 3. Access to Primary & Specialty Care Services and Providers
- 4. Access to Mental and Behavioral Health Care Services and Providers
- Access to Affordable Care and Reducing Health Disparities Among Specific Populations



PRIORITIES THAT WILL NOT BE ADDRESSED



Needs That Will Not Be Addressed

- DH decided not to specifically address "Need for Increased Emphasis on Housing & Transportation" largely due to the hospital's capacity to address these needs.
- While DH acknowledges that this is a significant need in the community, "Need for Increased Emphasis on Housing & Transportation" is not addressed largely due to the fact that it is not a core business function of the facility and the limited capacity of the hospital to address this need.
- DH will continue to support local organizations and efforts to address this need in the community.



RESOURCES IN THE COMMUNITY



Additional Resources in the Community

 In addition to the services provided by DH, other charity care services and health resources that are available in Delta County are included in this section.



2022 Answer Book

- The Montrose Press and Delta County Independent, along with collaborations between other local non-profits, publishes a resource directory for Montrose and Delta Counties.
- The 2022 Answer Book can be found using this link:
 https://issuu.com/wickcommunications/docs/wick_valley
 living answer book 2022 v4 2 1 /1?e=1225821/9175



Seniors BlueBook

Resources for Aging Well

- The Beacon provides a local resource guide for the region, which also serves as the area on aging. The guide includes three sections: community resources and services; health at home – non-medical home health care, home health and hospice; and senior housing.
- The Seniors BlueBook can be found using this link: https://seniorsbluebook.com/printed-editions/colorado-western-slope



SUMMER 2021-2022 FREE



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19 How To Stay At Home 44 The LTC Medicaid Process 50 Tap It Out 136 Benefits Checkup

Visit our Local Home Page SeniorsBlueBook.com/Local/WesternSlope FREE REFERRAL LINE 800.201.9989

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Delta/ Montrose 970-240-4121



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Indicates website link on seniorsbluebook.com 1



Buello

Getting Started Is Easy

Our guide is divided into 3 distinct sections and divided by color tabs.





This section is alphabetical. You will find hundreds of different services and organizations that work with seniors and their families. This includes professional services, such as Adult Day, Care Management, Retirement Planning, Social Security, Senior Centers, etc...



HEALTH AT HOME -NON-MEDICAL HOME HEALTH CARE, HOME HEALTH AND HOSPICE CARE

This section offers three different comparison grids; the first features Non-Medical Home Health, the second contains Skilled Home Healthcare, and the third grid showcases Hospice agencies for end of life care. First familiarize yourself with the different services that are offered by each agency. You will find definitions about each service throughout this section. Many options exist; we hope this will help you find a provider to meet your specific needs.

HOUSING OPTIONS



Share with other seniors /caregivers at facebook.com/seniorsbluebook



HOUSING

SENIOR

First you should familiarize yourself with the many options available and determine which one is best for your needs. You will find definitions of each type of housing within the housing section. Then turn to our easy to read comparison grids. The grids are divided into 4 categories, depending on the type of community: Independent Living and Retirement, Assisted Living, Memory Care, and Skilled Nursing. The buildings are listed by city or county so you can zero in on the specific areas you are looking for.

HOW TO USE THIS

GUIDE

You will also find many feature articles throughout the publication. These articles are written by local experts on a variety of topics that can aid you in making the right choices.



- Enhanced Search Option
- Activity Calendars
- Ask an Expert
- Articles Library
- E-flip version of printed book
- Look for the was and find out more information online.







LETTER FROM THE PUBLISHER / CONTACT INFORMATION

DEAR SENIORS PROFESSIONALS, AND FRIENDS OF THE SENIORS BLUE BOOK:

Welcome to the 2021-2022 Seniors Blue Book for the Western Slope. As we publish this edition, we are making strides in combating the virus, becoming vaccinated and slowly reopening. While we navigate a new normal, the Seniors Blue Book is here to help. For over 35 years, we have brought our readers accurate information to help the aging process, and this year is no different. Once again we have worked diligently to bring you the most up to date and accurate information. As a tried and true "authoritative publication" our entire mission is to provide our readers with everything needed to navigate not only aging, but the pandemic as our partners in addition to an entire library of well. With over 50 categories of community resources like Care Management and Elder Law, we are also happy to provide a complete listing of all home health and housing options, with comparison grids highlighting our partners.

You can easily find resources based on our color-coded tabs. The blue section is community resources, the purple section contains home health and the green tabs

are the pages where you will find our housing resources. Take a minute to familiarize yourself with the set up and then start exploring! We hope you will find what you are looking for- and possibly even some resources you might not even know exist. No matter what you are searching for, please do your research, call ahead to be sure they are reopened, look for customer reviews, and ask questions.

I always like to point out the articles throughout the guide. Our partners take great pride in what they do and are happy to share their knowledge with our readers. Check out our table of contents for those articles. Education is key and accurate information is invaluable when you need it. If you would like additional educational articles, head on over to our all-new website, seniorsbluebook.com. There you will find additional information about articles and videos to educate you and assist in your aging journey. Any questions? Just ask our "live chat" experts. We are here to help!

Please reach out to us with suggestions. comments or to ask further questions. We love to hear from you! Thanks again for picking up the Seniors Blue Book. Here's to healthy aging and a much better year ahead!

Enjoy and be well! Lucy Crandall, Associate Publisher



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NATIONAL OFFICE: Oliver Hersch, CEO - Publisher Oliver@SeniorsBlueBook.com

Lorraine Worthen. Office Director Lorraine@SeniorsBlueBook.com

Additional copies of this Directory are available FREE at most of the gathering places for seniors. Give us a call at 800.201.9989 and we will direct you to the location nearest you or go to www.SeniorsBlueBook.com and click on the "Find a Book" link to locate your closest distribution points.

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How Can You Make a Difference In Someone Else's Life? Find out on page 14.

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Improve a Life. Find out more on

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- Is It Time To Sell Your Home?
- Caregiver at Heart...
- When It's Time To Start the Conversation About Home Care
- Benefits Checkup Knowing What's Available

Adult day programs are for elders who

need a place to stay during daytime

hours because they have difficulty

SeniorsBlueBook.com

COMMUNITY RESOURCES

AND

AND:

(ad on page 9)

72 Sipprelle Dr. Parachute 81635 970-285-1844

Roaring Fork Enrichment

ADVANCE CARE PLANNING

future medical wishes should you be un-

Colorado Care Planning Coloradocareplanning.org

Crossroads at Delta (ad on page 125) 1380 Aspen Wy, Delta 81416

functioning alone.

970-874-1421

Day-By-Day

1402 Howard St, Delta 81416 970-874-4195 Caregiver Connections

Senior Spot 455 Nottingham Ranch Rd, Avon 81620 970-977-0188

(Monday & Wednesday 1 pm-4 pm)

Hilltop Senior Daybreak ADULT DAY PROGRAMS

1620 Hermosa Ave, Ste 64, GJ 81506 970-241-7798

Mesa Vista Adult Day Program (ad on page 119)

1460 Valley Rd, Ste 220, Basalt 81621 970-319-8829

Advance Care Planning is planning for able to make those decisions for yourself.

12631 E 17th Ave, Aurora 80045



Dementia and Alzheimer's Support.

Hilltop's Senior Daybreak is a unique day program that keeps seniors with memory loss safe and secure while providing their caregivers the flexibility and support they need to care for their loved ones at home. We also offer valuable information and support groups HILLTOP specifically designed for those caring for someone

(970) 241-7798 • seniordaybreak.org

affected by dementia and Alzheimer's.

Daybreak OCALLY OWNED AND OPERATED BY HILLTOP Indicates website link on seniorsbluebook.com

Senior *

ADVOCACY FOR SENIORS / PATIENTS

CARIE Line - Elderly Advocates 800-356-3606

Colorado Culture Change Coalition 303 S Broadway, Ste 200-184, Denver 80209

303-868-4311

Colorado Gerontological Society 1129 Pensylvania St, Denver 80203 303-333-3482

Colorado Center for Aging 303-832-4535

National Council on Aging (NCOA) 251 18th St S. Arlington, VA 22202 571-527-3900

The American Geriatrics Society - Health in Aging Foundation 800-563-4916

ALZHEIMER'S RESEARCH

Alzheimer's Association 800-272-3900

Alzheimer's Disease Education & Referral Center 800-438-4380

ANNUITY SPECIALISTS

Northwestern Mutual

(ad on page 31) 326 Main St #200, GJ - Stewart Bale

Financial Advisor 970-632-2871

 Nic Hansen Financial Representative 719-339-1518

COMMUNITY RESOURCES AND SERVICES **AQUATIC CLASSES & THERAPIES**

Please call 800-201-9989 or e-mail info@SeniorsBlueBook.com to include your Aquatic Classes and Therapy listing.

Aspen Recreation Center 0861 Maroon Creek Rd, Aspen 81611 970-544-4100

Fruita Senior Center 324 N Coulson St, Fruita 81521 970-858-0360

Glenwood Springs Aquatic Center 100 Wulfsohn Rd, Glenwood Springs 81601 970-384-6301

Grand River Health

- Aquatic Therapy

501 Airport Rd, Rifle 81650 970-625-6451

Gypsum Recreation Center 52 Lundgren Blvd, Gypsum 81637 970-777-8888

➡ Heritage Park Care Center & **Heritage Therapy Services**

(ad on page 115) 1200 Village Rd. Carbondale 81623 970-963-1500

Montrose Aquatics Center 16350 Woodgate Rd, Montrose 81401 970-249-7705

Orchard Mesa Community Center Pool 2736 Unaweep Ave. Grand Junction 81503 970-254-3886

SeniorsBlueBook.com

COMMUNITY RESOURCES

AREA AGENCIES ON AGING

Area Agency on Aging

- Region 10 (ad on pages 12-13) 145 S Cascade Ave. Montrose 81401 970-249-2436

Area Agency on Aging of NW Colorado - Region 11

(ad on pages 12-13) 510 291/2 Rd, Grand Junction 81504 970-248-2717

Eldercare Locator Nationwide 800-677-1116 Locates any AAA Nationwide

(ad on pages 12-13) 249 Warren Ave, Silverthorne 80498 970-468-0295

ASSOCIATIONS FOR SPECIFIC **AILMENTS**

Organizations that perform advocacy roles and inform the public about the latest research developments and provide assistance for specific illnesses.

NATIONAL

Alzheimer's Association 800-272-3900

American Cancer Society 800-227-2345

American Diabetes Association

American Heart Association & American Stroke Association 800-242-8721

American Kidney Fund 800-638-8299

American Liver Foundation 800-465-4837

American Lung Association 800-586-4872

American Parkinson Disease Association 800-223-2732

American Speech Language & **Hearing Association** 800-638-8255

Arthritis Foundation 800-283-7800

Caregiver Action Network 202-454-3970

Center for Disease Control 800-232-4636

Easter Seals Society 800-221-6827

Eldercare Locator Nationwide 800-677-1116

Huntington's Disease Society of America 800-345-4372

Leukemia & Lymphoma Society 800-286-8159

Lupus Foundation of America 800-558-0121

Mesothelioma Caregivers www.mesotheliomahub.com 833-997-1947

Multiple Sclerosis Society 800-344-4867

National Center on Elder Abuse 800-677-1116

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AND

YOUR LOCAL AREA

Get to know us

WHO WE ARE

ON AGING

AREA AGENCY

develop, coordinate and deliver aging services in every community across the nation, providing assistance to more than 11 million older Americans and caregivers annually.

INFORMATION & REFERRAL Provides older adults and their caregivers with timely information and referrals for area resources.



NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM Provides services to help family caregivers care for their loved ones at home. Services are available to family members who provide in-home care for persons 60 and older or to grandparents age 55+ who serve as caregivers for children 18 and younger.

MEDICARE & STATE HEALTH INSURANCE ASSISTANCE PROGRAM (SHIP) Provides free, in-depth, one-on-one insurance counseling and assistance to Medicare beneficiaries. Call with questions or concerns about Medicare. Medicare benefits, or how to see if you're eligible for the Medicare Savings Program.

LONG-TERM CARE OMBUDSMAN People living in long-term care facilities, including nursing homes and assisted living facilities, require support and advocacy. Ombudsmen are resident advocates and ensure residents' rights are respected. Ombudsmen provide information to individuals and families regarding facilities, quality care and are trained in problem resolution.

Area Agency on Aging - Region 10 145 S Cascade Ave. Montrose, CO 81401 Serving Delta, Gunnison, Hinsdale, Montrose, Ouray, San Miguel www.region10.net 970-249-2436

DENTAL AND VISION ASSISTANCE

PROGRAMS Medicare and Medicaid often do not pay for senior's dental and vision needs. The AAA offers programs for adults 60 and older for dental and



TRANSPORTATION

 Through contracts with local organizations, the AAA offers transportation to medical appointments, nutrition sites and needs based errands.

Area Agency on Aging of NW Colorado – Region 11 510 29 1/2 Rd, Grand Junction, CO 81504 Serving Garfield, Mesa, Moffat, Rio Blanco, Routt www.humanservices.mesacounty.us/ adult-services/area-agency-on-aging 970-248-2717

AGENCY ON AGING

pefore you need us

WHAT WE DO

with supports and services that promote aging with independence and dignity for individuals sixty and older and their caregivers in their community of choice. AAAs provide programs directly and through contracted providers.

CASE MANAGEMENT

A person-centered process where individuals, family members, and caregivers are supported to develop a plan for addressing long-term services and supports needs that align with their preferences, strengths, values,

NUTRITION PROGRAM

Includes congregate meals, home delivered meals, and nutrition education and counseling.



EVIDENCE BASED HEALTH & WELLNESS EDUCATION Health and fall-prevention

classes and activities that encourage healthy living and wellness are offered to older adults in the region. Examples include N'Balance, Matter of Balance, Tai Chi for Arthritis, and Chronic Disease Self-Management. AREA

AGENCY ON

AGING

LEGAL ASSISTANCE

Through contracts with local legal service providers, AAAs offer access to quality legal services, including living wills, power of attorney documents, family law and other civil law services.



ADRC - AGING AND DISABILITY RESOURCES FOR COLORADO

ADRC, A "one-stop shop" for finding information regarding services available for seniors, adults 18 and older with a disability, their families and their caregivers.

Call today for assistance & referrals!

Vintage - Region 12 249 Warren Ave, Silverthorne, CO 80498 Serving Eagle, Grand, Jackson, Pitkin, Summit Counties 970-468-0295

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AND



"I Made a Difference

We all have a choice everyday as to how we will spend our time and energy. I decided a long time ago that I was not put here to just take up space; I want to spend my time making a difference in my community. Do you?

I work with older adults who often call on me when they need some type of help or resources. I

often end those conversations with a request for them to consider giving back when they can, not money but the gift of their time. experience, and talents. We all need a sense of purpose and a reason to get

up every day. What better reason than to help someone else? They usually laugh and say "Eva; I am 87 years old what can I do for someone else?" My reply: can you help us make phone calls to check on people? Can you call volunteer drivers and remind them of their schedules? Can you fold newsletters or send cards to the homebound? Can you sit at the desk and check people in at the senior center?

What can you do to make life a little better for someone and your COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

to That One"

RSVP programs NEED volunteers who want to make a difference in the lives of others. We also need drivers in surrounding communities for home delivered meals. We need people who are handy to help with minor home repairs and installing grab bars and building wheelchair ramps.

COMMUNITY RESOURCES AND SERVICES

Maybe you like working outside



at the food bank once in awhile or give a caregiver a much-needed break? Don't be nervous; we will provide training and support and nice benefits. The best benefit is that your quality of life is guaranteed to improve! ~

Editor's Note: This article was submitted by Eva Veitch of Region 10 Community Living Services. For more information she can be reached at 970-765-3127 or by email at: eveitch@region10.net. See ad on pages 12-13.



AND

ASSOCIATIONS FOR SPECIFIC AILMENTS continued from page 11

National Council on Aging 800-424-9046

National Kidney Foundation 800-622-9010

National Multiple Sclerosis Society 800-344-4867

National Ostomy Association 800-826-0826

National Osteoporosis Foundation 800-231-4222

National Parkinson Foundation 800-327-4545

Ombudsman for the Institutionalized Elderly 877-582-6995

Rocky Mountain Poison Center 800-222-1222

STATEWIDE

ALS Assoc Rocky Mtn Chapter (Lou Gehrig's Disease) 866-257-3211

American Council of the Blind 800-424-8666

American Diabetes Association 720-855-1102

American Foundation of the Blind 800-232-5463

American Lung Association of CO 800-LUNGUSA / 800-586-4872

DaVita Kidney Care Guest Services 800-400-8331

Eye Care America 800-222-3937 Huntington's Disease Society of America

6545 W 44th Ave, Unit 1, Wheat Ridge 80333 303-837-9937

Leukemia and Lymphoma Society 720 S Colorado Blvd, Ste 520N,

Denver 80246 720-440-8620

Lupus Colorado

7853 E Arapahoe Ct, Ste 3100, Centennial 80112 303-597-4050

Muscular Dystrophy Association 720 S Colorado Blvd #4085, Denver 80246

303-691-3331

Myasthenia Gravis Association of CO 303-360-7080

National Stroke Association

9707 E Easter Ln, Ste B, Centennial 80112 303-649-9299

Ostomy Association of Metro Denver

PO Box 480344, Denver 80248 303-377-4878

Parkinson's Association of the Rockies 303-830-1839

Relay Colorado (Hearing)

800-659-2656

Rocky Mountain Cancer Assistance

Rocky Mountain Poison Center 303-389-1100

Rocky Mountain Stroke Association 5666 S Bannock, Littleton 80120 303-730-8800

Continued on next page >

AND SERVICES

RESOURCES

ASSOCIATIONS FOR SPECIFIC AILMENTS continued

DELTA COUNTY

Diabetes Support Group 970-874-6410

MESA COUNTY

Alzheimer's Association

2232 N 7th St, B1, Grand Junction 81501 970-256-1274 / 800-272-3900

Arthritis Ctr of Western Colorado

970-858-2590

Multiple Sclerosis Society

521 Rood Ave, Ste B, GJ 81501 970-241-8975 / 800-344-4867

Rocky Mtn Orthopaedic Association

627 25½ Rd, GJ 81505 970-242-3535

MONTROSE COUNTY

Parkinson's Association of the Rockies

866-718-2996

BEHAVIORAL HEALTH

Healthful Transformations (ad on page 51)

100 N 9th St Ste 12, GJ 81501 360-624-3332

MarillacHealth Medical / Behavioral Health

(ad on page 65) 970-200-1600

2333 N 6th St, Grand Junction 81501
510 29½ Rd, Grand Junction 81504

CARE MANAGEMENT

A care management agency is familiar with various fields of human services — social work, psychology, nursing, gerontology — and trained to assess, plan, coordinate, monitor and provide services for the elderly and their families. Advocacy for older adults is a primary function of the care manager. Agencies are typically either government based human services agencies or are members of national care

management associations

AdvantAge Health

Referral Center

350 Stafford Ln, Delta 81416 844-862-4968

A health resource center offering confidential assistance with any type of healthcare questions or needs.

Aging Services Consultants – Audrey Krebs, MA, CSA, QMAP

(ad on page 17) 720-328-1375 303-903-4923

Area Agency on Aging
- Region 10

(ad on pages 12-13) 145 S Cascade Ave, Montrose 81401 **970-249-2436**

❖ Area Agency on Aging

- Region 11 (ad on pages 12-13) 510 29½ Rd, Grand Junction 81504 970-248-2717

Colorado Dept of Human Svcs 800-536-5298

16



551 Broadway St, Eagle 81631

970-328-8840

C-C SENIC

RESOURCES AND

CARE MANAGEMENT

continued

Gunnison County Dept of Health and Human Services 220 N Spruce, Gunnison 81230 970-641-3244

Mesa County ADRC – Aging & Disability Resources for Colorado

(ad on pages 12-13) 1129 Colorado Ave, Grand Junction 81501 **970-248-2746**

Mesa County Options for Long Term Care – Adult Services Intake 2775 Crossroads Blvd, GJ 81506 970-244-7892

NW CO Options for LTC - Rifle 970-963-1639

Pitkin County Dept of Health & Human Services 0405 Castle Creek Rd, Ste 103, Aspen 81611 970-920-5235

♥Vintage – Region 12

(ad on pages 12-13) 249 Warren Ave, Silverthorne 80498 **970-468-0295**

★VOA – Senior CommUnity Care – Western Colorado's PACE Provider

(ad on Inside Back Cover) 844-862-4968

- 11485 Hwy 65, Eckert 81418 970-835-9200

- 2377 Robbins Wy, Montrose 81401 970-964-3500

CONSUMER AFFAIRS & LEGAL AID

NATIONAL AND STATEWIDE

COMMUNITY RESOURCES AND SERVICES

AARP Elder Watch 800-222-4444

Better Business Bureau 303-758-8200

Center for Disease Control 800-232-4636

Colorado Atty General Consumer Protection Division 800-222-4444

Colorado Dept of Regulatory Agencies (DORA) 1560 Broadway, Ste 110, Denver 80202 303-894-7855

Colorado Legal Services 303-837-1313

Consumer Protection & Legal Aid 800-222-4444

Do Not Call Registry 888-382-1222 / 866-290-4236 TTY

Governor's Citizens Advocate 303-866-2885

Guardianship Alliance of Colorado 801 Yosemite St, Denver 80230 303-691-9339

Health & Elder Unit – Colorado Legal Services 303-837-1321

Money Management International (Credit Counseling) 800-308-2227

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COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

970-945-9191

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Indicates website link on seniorsbluebook.com

How to Stay at Home

The pandemic has taught us both the need we all have to age in place as well as the available and not so available community resources to help us reach that goal. But you do have control over personal resources in which to obtain this goal.

You may be even surprised to know what you can do! What are these resources and

tasks which I have control over?? You start with an Aging in Place Plan.

To begin, start with an Estate Plan. This can be simple or complex depending on your life situation. But get

it done! This plan will include not only a Will, but Advanced directives. At Elder Quest we also like to have our clients complete a list we call, "These are a few of our Favorite things..." This provides more details about what brings you joy in your life. What makes you comfortable and what makes you uncomfortable. You can do this! You owe it to yourself and to any others in the future who will be trying to provide the best care for you.

Next step towards your Aging in Place Plan, is to take a look at "the Place"! Is it your current home? If so- take a good look at the lay out, it access from outside, steps, doorways, lighting, bathroom features

etc. There are many professionals who could help you assess your current home and provide suggestions for now or in the future. Home improvements and technologies are available to allow us to stay at home safely and independently!

So far, we have touched on your Aging in Place Plan that involves what you can do and with your re-

> sources. Now what about the community resources available to help you age in place? There are many! Both free and pay for services are available. As we have seen during the pandemic, there are more ser-

vices available to people of all ages. The food delivery services alone has exploded. There continues to be Home Care both "Medical" and "Non Medical" to keep your home and you happy.

If all this sounds a bit overwhelming, there are professionals out there to help you organize your Aging in Place Plan. Please give us a call and we would be glad to help you get started or to help you wherever you currently are in your Plan process! ~

Editor's Note: This article was submitted by Paula McCormick MSW LSW of Elder Quest. 970-985-5950 or email elderquestgj@gmail.com. See ad on

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AND RESOURCES

CONSUMER AFFAIRS & LEGAL AID continued

Senate Aging Committee -Anti-Fraud Hotline 855-303-9470

US Consumer Product Safety 800-638-2772

US Food & Drug Administration Info 888-463-6332

DELTA COUNTY

Region 10 Long Term Care

Ombudsman (ad on pages 12-13) 145 S Cascade Ave. Montrose 81401 970-249-2436

Uncompangre Volunteer Legal Aid 300 N Cascade Ave. Ste U-2. Montrose 81401

970-249-7202

EAGLE COUNTY

Crimestoppers of Eagle County 885 Chambers Ave, Eagle 81613 970-328-7007

Eagle County Healthy Aging

715 Broadway, Eagle 81631 970-328-8896

GARFIELD COUNTY

Alpine Legal Services

109 8th St #304, Glenwood Springs 81601 970-945-8858

DA Victim / Witness Assist 109 8th St. Ste 308, Glenwd Sprgs 81601

970-945-8635

Garfield County Ombudsman

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

109 8th St. Ste 308, Glenwd Sprgs 81601 970-625-8189

MESA COUNTY

Area Agency on Aging of NW Colorado - Region 11

(ad on pages 12-13) 510 291/2 Rd. Grand Junction 81504 970-248-2717

Colorado Legal Services

422 White Ave. Ste 300. GJ 81501 970-243-7940

Disability Law Colorado

322 N 8th St, Grand Junction 81501 970-241-6371

Grand Junction Crime Stoppers 970-241-7867

Long-Term Care

Ombudsman Program 510 29½ Rd, Grand Junction 81502 970-248-2717

Mesa County ADRC - Aging & Disability Resources for

Colorado (ad on pages 12-13) 1129 Colorado Ave. Grand Junction 81501 970-248-2746

Pro Bono Project of Mesa County 1129 Colorado Ave. GJ 81501 970-424-5748

MONTROSE COUNTY

Region 10 Long Term Care

Ombudsman (ad on pages 12-13) 145 S Cascade Ave. Montrose 81401 970-249-2436

PITKIN COUNTY

Alpine Legal Services

109 8th St #304, Glenwood Springs 81601 970-945-8858

Delta Health Community Health Needs Assessment and Implementation Plan Community Hospital Consulting

SeniorsBlueBook.com

Pitkin County - Cmnty Health Svcs 0405 Castle Creek Rd, Ste 201, Aspen 81611

AND

SUMMIT COUNTY

970-920-5432

Vintage – Region 12

(ad on pages 12-13) 249 Warren Ave, Silverthorne 80498 970-468-0295

Pitkin County Senior Services

0275 Castle Creek Rd, Aspen 81611

CONTINUING EDUCATION OPPORTUNITIES

Colorado Gerontological Society 1129 Pensylvania St, Denver 80203 303-333-3482

Road Scholar 800-454-5768

COUNTY HEALTH DEPARTMENTS

Eagle County Health & Human Svcs 551 Broadway, Eagle 81631 970-328-8840

Garfield County Public Health

- 2014 Blake Av. Glenwood Sprgs 81601 970-945-6614
- 195 W 14th St, Bldg A, Rifle 81650 970-625-5200

Gunnison County Health & Human Svcs

220 N Spruce St, Gunnison 81230 970-641-0209

Mesa County Health Dept

510 291/2 Rd, Grand Junction 81504 970-248-6905

Montrose County Health & **Human Svcs**

1845 S Townsend, Montrose 81401 970-252-5000

DENTAL RESOURCES

970-920-5420

Non-profit and government organizations providing resources and dental services. Many programs are sliding scale or income qualifying.

American Dental Association 800-621-8099

CO Dental Association

8301 E Prentice Av #400. Greenwood Village 80111 303-740-6900

Colorado Gerontological Society 1129 Pensylvania St, Denver 80203 303-333-3482

Dental Prevention Program 417 Meeker St. Delta 81416

970-874-3801

Dentistry from the Heart 727-849-2002

Donated Dental Services 1800 15th St, Ste 100, Denver 80202 888-235-5826

MarillacHealth Dental Clinic

(ad on page 65) 2333 N 6th St, Grand Junction 81501 970-200-1600

Vintage − Region 12

(ad on pages 12-13) 249 Warren Ave. Silverthorne 80498 970-468-0295







DENTURES & IMPLANTS

2333 N 6th St. Grand Junction 81501

DENTAL SERVICES

(ad on page 65)

970-200-1600

MarillacHealth Dental Clinic (ad on page 65) 2333 N 6th St. Grand Junction 81501 970-200-1600

DISABILITY SERVICES

ADRC - Aging & Disability Resources for Colorado -Region 10 (ad on pages 12-13) 145 S Cascade Ave, Montrose 81401 970-249-2436

800-613-2271 - 740 Gunnison Ave, GJ 81501 970-241-0315

- 823 Blake St. Ste 102. Glenwood Springs 81601 970-718-5155

- 245 S Cascade, Ste B, Montrose 81401 970-765-2016 / 800-613-2271

Colorado Cross Disability Coalition Advocacy Program

1385 S Colorado Blvd #610A, Denver 80222 303-839-1775



AND

Center for People with Disabilities 303-442-8662

Developmental Pathways (Seniors Choice) 303-344-0046

Special Olympics 303-592-1361

DOWNSIZING & RELOCATION

₩ Jo Carole Haxel, SRES®-HomeSmart Realty Partners

(ad on page 55) 431 Colorado Ave. Grand Junction 81501 970-683-0126

United Country Real Colorado Properties

(ad on page 54) 428 Main St, Grand Junction 81501 970-261-3850 / 970-256-9700

DRIVERS SAFETY

AARP Drivers Safety Program 888-227-7669

ELDER ABUSE & CRIME PREVENTION

Government and non-profit agencies which advocate for or protect seniors from abuse in housing, financial matters, and physical harm.

NATIONAL AND STATEWIDE

AARP Elderwatch 800-222-4444

ABA Commission of Legal Problems of the Elderly 202-662-8690

Colorado Bar Association 1290 Broadway, Ste 1700, Denver 80203 303-860-1115

CO State Long-term Care Ombudsman 303-862-3524

National Center for Elder Abuse 800-677-1116

National Domestic Violence Hotline 800-799-7233

LOCAL

Area Agency on Aging of NW Colorado - Region 11

(ad on pages 12-13) 510 291/2 Rd, Grand Junction 81504 970-248-2717

Area Agency on Aging

- Region 10 (ad on pages 12-13) 145 S Cascade Ave. Montrose 81401 970-249-2436

Disability Law Colorado 322 N 8th St, Grand Junction 81501

970-241-6371 Garfield County Dept of Human Svcs

195 W 14th St. Bldg A. Rifle 81650 844-264-5437

GJ Police Victims Advocacy 555 Ute Ave, Grand Junction 81501 970-549-5290

Gunnison County Dept of Health & Human Svcs - Adult Protective Svcs 220 N Spruce, 81230 970-641-3244

Mesa County Dept of Human Svcs (Adult Svcs Intake & Protective Svcs) 510 291/2 Rd, Grand Junction 81504 970-248-2888

Mesa County Sheriff's Office Victim & Volunteer Assistance 215 Rice St. Grand Junction 81502 970-244-3275 Continued on page 26 >

Indicates website link on seniorsbluebook.com 23

Why Would I Consider A Trust For My Everyone needs an estate plan, **Estate Planning?** it doesn't matter what your

A simple estate plan will typically contain at least three documents. This will generally include a durable medical power of attorney and a durable financial power of attorney. The other document typically found is a way to pass your property upon death such as a will.

socio-economic circumstances are.

However, there are times when a trust might be an option in your estate planning instead of or in addition to a will. So why should you consider a trust? Trusts are useful estate planning tools that can accomplish a variety of goals. They can help avoid probate, minimize taxes, and be used to give property to minor or disabled loved ones. Trusts can be created during a person's lifetime (Living Trusts) or at the person's death (Testamentary Trusts). Some different types of Trusts from both categories are discussed below.

Living Trust

A person can transfer their assets to a Living Trust and, as trustee, continue using their assets as they always have.

Tax Planning Trusts

Several different types of Living Trusts provide flexible alternatives for minimizing capital gains and estate taxes, including the Charitable Remainder Trust, Irrevocable Life Insurance Trust, Qualified Personal

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022



Residence Trust, Grantor Retained Annuity Trust, and Grantor Retained Unitrust.

Testamentary Trusts

A person can create a Trust under a Will, called a Testamentary Trust. which does not take effect until they are deceased.

Disability Trusts (also known as Special Needs Trusts)

A Disability Trust is a type of Living Trust that allows a disabled person under the age of 65 to use their own assets for their special needs, other than food and shelter, and keep public benefits, such as Medicaid and Supplemental Security Income (SSI).

3 Reasons You May Need a Trust As Part of Your Estate Plan

- Are you concerned about protecting a gift from creditors or litigation?
- Does a loved one need nursing home care or Medicaid eligibility?
- Do you want to provide for children, grandchildren or charitable organizations?

Continued on page 26 >



CHAYET & DANZO, LLC ATTORNEYS AT LAW Vail and Aspen areas for SERVING COLORADO FAMILIES WITH EXPERIENCE AND DIGNITY IN TIMES OF NEED. Elder Law . Estate Planning . Probate Litigation

• Contested Estates Wills & Trusts Medical and Durable Powers of Attorney • Asset Protection Conservatorships • Guardianships • Estate Administration and Litigation Medicare • Medicaid Planning • SSI, SSDI and Medicaid Appeals Fiduciary Representation of Agents Under Powers of Attorney, Guardians, Conservators, Trustees and Personal Representatives

> Free Initial Phone or Email Consultation Home Visits Available

VAIL VALLEY

105 Edwards Village Blvd. # D-201, Edwards, CO 81632

ASPEN VALLEY

600 East Hopkins Ave., # 301, Aspen, CO 81611

1-866-873-6596

Frank@ColoradoElderLaw.com • Marco@ColoradoElderLaw.com

MAIN OFFICE

650 So. Cherry St., Suite 710, Denver, CO 80246

Marco@ColoradoElderLaw.com • Frank@ColoradoElderLaw.com

303-355-8500











Indicates website link on seniorsbluebook.com



COMMUNITY RESOURCES AND SERVICES

Why Would I Consider A Trust For My Estate Planning? continued from page 24

The types of assets you own is another important consideration. Here are three typical reasons you might need a trust.

 A loved one cannot be trusted with a large gift or has special needs

If you have concerns that a child does not have the financial skills to manage a gift or the loved one receives government benefits.

You want to transfer complex as-∠sets in a thoughtful manner Trusts can be effective for keeping a vacation home or a closely-held business in the family. For large charitable donations, a trust allows you to leave

a vision for how you would like the gift used.

Limiting the potential for relation-Ship-damaging fights is important

When you have worked hard and been successful, a trust may be able to limit conflict and the legal fees a ssociated with litigation. ~

Editor's Note: This article was submitted bv Marco D. Chayet, Esq., a partner in the law firm Chayet & Danzo, LLC, and the Public Administrator for the 18th Judicial District; he may be reached at 303-355-8500 or 866-873-6596 and by email at Marco@ColoradoElderLaw.com. See ad on page 25. This is a brief overview of the topic and should not be considered legal advice.

ELDER ABUSE & CRIME PREVENTION continued from page 23

Northwest CO Council of Govts 249 Warren Ave, Silverthorne 80498 970-468-0295

♥Vintage - Region 12

(ad on pages 12-13) 249 Warren Ave. Silverthorne 80498 970-468-0295

ELDER LAW

Charles Kline Law

(ad on page 29) Serving the Western Slope 303-589-9700

Chayet & Danzo, LLC

(ad on page 25)

866-873-6596 / 303-355-8500

- 600 E Hopkins Ave, Ste 301, Aspen 81611
- 650 S Cherry St, Ste 710, Denver 80246 - 105 Edwards Village Blvd #D-201,
- Edwards 81632

EMERGENCY RESPONSE SYSTEMS

Comfort Keepers

(ads on pages 92 and Inside Front Cover) - 514 2814 Rd, Ste 5, GJ 81506 970-241-8818

- 361 Palmer St, Delta 81416 970-240-4121

EMPLOYMENT & VOLUNTEER OPPORTUNITIES

Companies and community service organizations that offer volunteer opportunities or employ seniors or other age groups and train them for various jobs.

STATEWIDE

AARP Colorado

303 E 17th Ave, Ste 510, Denver 80203 866-554-5376

American Diabetes Association 2460 W 26th Av, Ste C500, Denver 80211 720-855-1102

America's Workforce Network 877-872-5627

Colorado Gerontological Society 1129 Pensylvania St. Denver 80203 303-333-3482

Retired Senior Volunteer Program (RSVP) Senior Corp

Senior Community Service **Employment Program**

703-558-4200 United Way-211

800-942-2677

DELTA COUNTY

211

Delta Workforce Center 206 Ute St. Delta 81416

970-874-5781 FAGLE COUNTY

Caregiver Connections Senior Spot 455 Nottingham Ranch Rd, Avon 81620 970-445-0312

Mid-Valley Seniors

0020 Eagle Cnty Rd, Ste E, El Jebel 81623 970-328-7682

GARFIELD COUNTY

A Little Help (ad on page 77) 970-404-1923

A Little Help can help with transportation, vard work, handiwork, home organization, and social engagement. Call for more information about membership

Glenwood Springs Work Force Ctr 401 23rd St, Ste 300, Glenwd Sprgs 81601 970-945-8638

High Country Retired Senior Volunteer Program at Colorado Mountain College

1402 Blake Ave, Glenwd Sprgs 81601 970-947-8462

Mountain Valley **Developmental Services**

700 Mt Sopris Dr. Glenwd Sprgs 81601 970-945-2306

Pathfinders

970-379-5276

GUNNISON COUNTY

Colorado Workforce Center 109 E Georgia, Gunnison 81230 970-641-0031

MESA COUNTY

₩ Abode of Colorado Hospice

& Home Health (ad on page 103) 744 Horizon Ct. Ste 135, GJ 81506 970-658-8705

Center for Independence

(ads on pages 22, 79) 740 Gunnison Ave. Grand Junction 81501 970-241-0315 / 800-613-2271

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AND

EMPLOYMENT & VOLUNTEER OPPORTUNITIES continued

CO Vocational Rehab Services 222 S 6th St, Ste 215, GJ 81501

970-248-7103

Community Employment 950 Grand Ave, GJ 81501 970-248-9040

Grand Valley Catholic Outreach 245 S 1st St. GI 81501 970-241-3658

Mesa County Health Dept -Commodity Supplemental Food Program (CSFP)

510 291/2 Rd, Grand Junction 81504 970-248-6900

The Mesa County CSFP offers free food packages and nutritional education to qualifying seniors. Volunteers are needed in Delta, Montrose and Mesa counties to help assemble and distribute food boxes to low income seniors. Call for more info.

Mesa County Dept of **Human Services**

510 291/2 Rd. Grand Junction 81504 970-248-0871

Mesa County Options for Long Term Care

510 291/2 Rd, Grand Junction 81504 970-683-2614

Mesa County Retired Senior Volunteer Program

422 White Ave, Ste 90, GJ 81501 970-243-9839

Matches volunteers with community volunteer agencies based on skills and needs

Mesa County Workforce Center

512 291/2 Rd, Grand Junction 81504 970-248-0871

Mesa County RSVP & SHIP

422 White Ave. Ste 90, GJ 81501 970-243-9839

Tutor students to help them succeed and grow academically and socially.

St. Mary's Volunteer Services 2635 N 7th St, Grand Junction 81501

970-244-2012

STRIVE

790 Wellington, Grand Junction 81501 970-243-3702

MONTROSE COUNTY

Montrose Workforce Center

504 N 1st St, Montrose 81401 970-249-7783, 970-252-0678

PITKIN COUNTY

❖A Little Help (ad on page 77) 970-404-1923

A Little Help can help with transportation, vard work, handiwork, home organization. and social engagement. Call for more information about membership

Pathfinders

970-379-5276

Pitkin County Senior Services 275 Castle Creek Rd, Aspen 81611 970-920-5432

ENERGY RESOURCES

Sliding scale or income qualifying energy resources for seniors. Look at your local public service company for possible resource.

Estate Planning
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Simplify Probate
Free Initial Consultation
Final document signing in the
comfort of your home.
303-589-9700
www.charlesklinelaw.com
Charles@charlesklinelaw.com

COMMUNITY RESOURCES

ENERGY RESOURCES continued

Energy Assistance & Crisis Intervention Programs – HEAT Helpline 866-432-8435

Colorado Energy Office 1600 Broadway, Ste 1960, Denver 80202 303-866-2100

Colorado Gerontological Society 1129 Pensylvania St, Denver 80203 303-333-3482

Grand Valley Catholic Outreach 245 S 1st St, Grand Junction 81501 970-241-3658

Gunnison County Dept of Human Svcs

220 N Spruce, Gunnison 81230 970-641-3244

Low Income Home Energy Assistance Program (LIHEAP) 866-674-6327

National Energy Assistance Referral (NEAR)

- 510 29½ Rd, Grand Junction 81504 970-241-8480
- 195 W 14th St, Rifle 81650 970-625-5282

NW Colorado Council of Govts – Weatherization Program 800-332-3669

ESTATE PLANNING

Charles Kline Law (ad on page 29) Serving the Western Slope 303-589-9700

Chayet & Danzo, LLC

(ad on page 25)

866-873-6596 / 303-355-8500

- 600 E Hopkins Ave, Ste 301, Aspen 81611
- 650 S Cherry St, Ste 710, Denver 80246
- 105 Edwards Village Blvd #D-201, Edwards 81632

₩ Northwestern Mutual

(ad on page 31)

326 Main St #200, Grand Junction

- Stewart Bale, Financial Advisor 970-632-2871
- Nic Hansen
 Financial Representative
 719-339-1518

FINANCIAL & TAX ASSISTANCE

Financial assistance companies specialize in assisting seniors facing financial problems or in need of financial assistance.

NATIONAL

AARP Tax Aide 888-227-7669

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SENIORS (RueBook

RESOURCES AND

COMMUNITY RESOURCES AND SERVICES

FINANCIAL & TAX ASSISTANCE

continued

BenefitsCheckUp.Org

Colorado Gerontological Society 1129 Pensylvania St, Denver 80203

303-333-3482

Credit.org 800-431-8456

DebtHelper.com

800-920-2262

Federal Income Tax Information

(TTY/TDD) 800-829-4059

IRS Hotline

800-829-1040

IRS National Tax Payer Advocate Help Line

877-777-4778

Money Management International 877-422-9040 / 877-908-2227

National Foundation for Credit Counseling

800-388-2227

National Foundation for Debt Management – Housing Counseling 800-510-0301

Social Security Hot Line 800-772-1213

Western Union – Fraud Protection 800-448-1492

STATEWIDE

Colorado Housing & Finance Authority 800-877-8450

Grand Valley Catholic Outreach

970-241-3658

PERA

800-759-7372

Salvation Army Christian Legal Clinic

303-296-2456

State of Colorado Tax Info Line

303-238-7378

GARFIELD COUNTY

Catholic Charities & Community Services

1004 Grand Ave, Glenwood Springs 81601 970-384-2060

Dept of Human Services

195 W 14th St, Rifle 81650

970-625-5282

High Country Retired Senior Volunteer Program at Colorado

Mountain College 1402 Blake Ave.

Glenwood Springs 81601

970-947-8462

GUNNISON COUNTY

Gunnison County Dept of Human Services

220 N Spruce, Gunnison 81230 970-641-3244

MESA COUNTY

Center for Independence

(ads on pages 22, 79) 740 Gunnison Ave, Grand Junction 81501

970-241-0315 / 800-613-2271

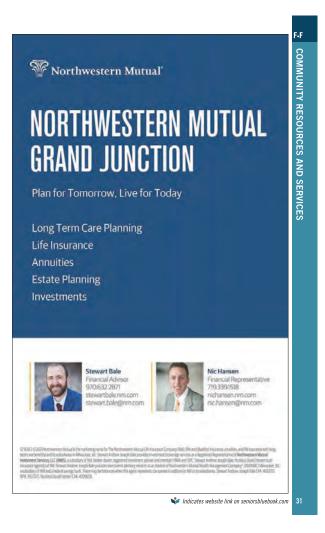
CO Resident Discount Program – St Mary's Hospital 970-298-7011

Housing Resources of WCO

524 30 Rd, Ste 3, Grand Junction 81504 970-241-2871 x101

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AND 970-242-7513

SENIORS

COMMUNITY RESOURCES AND SERVICES

FINANCIAL & TAX ASSISTANCE

continued from page 30

Mesa County Dept of Human Svcs 510 29½ Rd. GJ 81501 970-241-8480

Salvation Army 1235 N 4th St, Grand Junction 81501

PITKIN COUNTY

Pitkin County Senior Services 0275 Castle Creek Rd, Aspen 81611 970-920-5432

FINANCIAL ADVISOR

Edward Jones -Jim Roland, ChFC®, AAMS® (ad on page 32) 970-245-4869

Northwestern Mutual

(ad on page 31) 326 Main St #200, Grand Junction

- Stewart Bale, Financial Advisor 970-632-2871
- Nic Hansen Financial Representative 719-339-1518

FINANCIAL SERVICES

Edward Jones -

Jim Roland, ChFC®, AAMS® (ad on page 32) 970-245-4869

FOOD RESOURCES

Sliding scale or income qualifying food resources for seniors and also list of congregate meal sites.

NATIONAL AND STATEWIDE

Hunger Free Colorado

(ad on page 33) 1355 S Colorado Blvd #201, Denver 80222 855-855-4626 / 720-382-2920 Toll-free, Bilingual hotline is a free "one-stop" resource that offers geographically based referrals to both public and private assistance programs throughout the state.

Lift Up Food Pantry 800 Railroad Ave, Rifle 81650 970-625-4496

Meals on Wheels America 888-998-6325

Unsure whether you can retire? Let's talk.

Jim Roland, ChFC®, AAMS®

Financial Advisor

743 Horizon Court, Suite 202 Grand Junction, CO 81506 970-245-4869 l www.edwardjones.com Member SIPC | MKT-5894I-A

Edward Jones MAKING SENSE OF INVESTING

AND

RESOURCES

Supplemental Nutrition Assistance Program (SNAP)

- National Hunger Hotline 800-221-5689

Supplemental Nutrition Assistance Program (SNAP)

1575 Sherman St, 3rd Fl, Denver 80203 800-536-5298

DELTA COUNTY

Cedaredge Nutrition Services 140 NW 2nd Ave, Cedaredge 81413 970-856-3636

Delta Senior Center 247 Meeker St, Delta 81416 970-874-7837

Hotchkiss Senior Center

276 W Main St. Hotchkiss 81419 970-872-3494

Paonia Senior Center 106 3rd St. Paonia 81428

970-527-3435

Volunteers of America -Senior CommUnity Meals

(ad on Inside Back Cover) 350 Stafford Ln. Ste 3511. Delta 81416 970-874-7661

Western Slope Food Bank of the Rockies -

www.foodbankrockies.org (ad on page 35) 268 N River Rd, Palisade 81526

970-464-1138

Offers free monthly food packages to qualifying seniors. Individuals must be 60 years of age or older and meet income guidelines to qualify. For more information or to make an appointment, please call.

EAGLE COUNTY

Eagle County Healthy Aging -**Home Delivered Meals** 970-328-8896

Eagle River Valley Food Bank 760 Lindbergh Dr. Unit 7, Gypsum 81637 970-328-7900

Eagle Healthy Aging

(Meals offered Wednesday and Friday) 715 Broadway, Eagle 81631 970-328-8896

El Jebel Healthy Aging

(Meals offered Tuesdays and Thursdays) 0020 Eagle Cnty Rd, El Jebel 81623 970-379-0020

Continued on next page >

- · Receive one-on-one assistance with applying for food stamps
- · Referrals to food pantries, free meals, and nutrition programs Other food resources are available if your food stamp benefits are not enough

Food Resource Hotline CALLUS STATEWIDE 855-855-4626 METRO 720-382-2920 TODAY!







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FOOD RESOURCES continued

Minturn Healthy Aging

(Meals offered Tuesdays and Thursdays) 1 Academy Loop, Minturn 81645 970-328-2812

GARFIELD COUNTY

Catholic Charities

1004 Grand Ave, Glenwood Springs 81601 970-384-2060

Congregate Meal Sites

- Sunnyside Senior Center

(Mon & Thurs noon) 601 21st St #106, Glenwd Sprgs 81601 970-945-9234

Garfield County Dept of Human Svcs

970-945-9191

Grand River Medical Center Home Delivered Meals 501 Airport Rd. Rifle 81650

970-625-1510 Lift Up Food Pantry

- Carbondale

520 S 3rd St, Ste 35, Carbondale 81623 970-963-1778

- Glenwood Springs

1004 Grand Av, Glenwood Sprgs 81601 970-945-2005

- New Castle

126 N 4th St, New Castle 81647 970-984-2115

- Rifle

800 Railroad Ave, Rifle 81650 970-625-4888

- Parachute

201 E First St. Parachute 81635 970-285-0221

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

GUNNISON COUNTY

Gunnison County Food Pantry

321 Main St. Ste C. Gunnison 81230 970-641-4156

Young at Heart - Senior Lunch & **Home Delivered Meals**

200 E Spencer, Gunnison 81230 970-641-2107

MESA COUNTY

Clifton Christian Church

Food & Clothing Program

(Wed 9-11:30 am, 12:30-3 pm & Fri 9-11:30 am) 3241 F 1/4 Rd, Clifton 81520 970-434-7392 x2

Community Food Bank - Home Delivered Meals or pick up

(M T Th 12:30-5 pm) Grand Junction 81505 970-640-0336

Food Stamps (DHS)

510 291/2 Rd, Grand Junction 81504 970-241-8480

Grand Valley Catholic Outreach

- Soup Kitchen (M-Sat, 12 pm to 1 pm) 245 S 1st St. Grand Junction 81501 970-243-0091

Homeward Bound of the **Grand Valley**

2853 North Ave. GJ 81501 970-256-9424

Meals on Wheels Mesa County

551 Chipeta Ave. Grand Junction 81501 970-243-9844

Salvation Army

1235 N 4th St, Grand Junction 81501 970-242-7513

Senior Recreation Center 550 Ouray Ave, Grand Junction 81501

970-243-7408

Western Slope Food Bank of the Rockies -

www.foodbankrockies.org (ad on page 35) 268 N River Rd, Palisade 81526 970-464-1138

Offers free monthly food packages to qualifying seniors. Individuals must be 60 years of age or older and meet income guidelines to qualify. For more information or to make an appointment, please call.

MONTROSE COUNTY

Western Slope Food Bank of the Rockies -

www.foodbankrockies.org (ad on page 35) 268 N River Rd, Palisade 81526 970-464-1138

Offers free monthly food packages to qualifying seniors. Individuals must be 60 years of age or older and meet income guidelines to qualify. For more information or to make an appointment, please call.

Mexican American Dev Assc (MADA) 17 N 6th St. Montrose 81401 970-249-4774

Nucla Senior Center

386 Main St. Nucla 81424 970-864-7278

Olathe Community Center

COMMUNITY RESOURCES

AND

115 Main St, Olathe 81425 970-323-5391

Sharing Ministries

(Call for locations and times) 49 N 1st St, Montrose 81401 970-240-8385

Volunteers of America -Senior CommUnity Meals

(ad on Inside Back Cover) 350 Stafford Ln, Ste 3511, Delta 81416 970-874-7661

West End Senior Center

386 Main St. Nucla 81424 970-864-7278

PITKIN COUNTY

Lift Up Food Pantry

(Tues to Thurs, 11 am to 1 pm, Wed 4 nm to 6 nm) 456 N Mill St. Ste 18, Aspen 81611 970-544-2009

Pitkin County Senior Center -Home Delivered Meals, Senior Lunches 0275 Castle Creek Rd. Aspen 81611

970-920-5432 Continued on next page >

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SENIORS

AND

GUARDIANSHIP / CONSERVATORSHIP

Aging Life Care Association (ALCA) 520-881-8008

Colorado Gerontological Society 1129 Pensylvania St, Denver 80203 303-333-3482

Elder Quest

303-691-9339

(ad on page 17) 602 261/2 Rd. Grand Junction 81506 970-985-5950

Guardianship Alliance of Colorado 801 Yosemite St. Denver 80230

HANDYMAN SERVICES

High Country RSVP at Colorado Mountain College - Helping Hands for Seniors

1402 Blake Ave, Glenwood Springs 81601 970-947-8462

Mesa County RSVP

422 White Ave, Ste 090, GJ 81502 970-243-9839 x4

HEALTH INSURANCE SUPPLEMENTS

Gunnison County Health & Human Services

220 N Spruce, Gunnison 81230 970-641-0209

Wilma B. Bacon Mammography Ctr 750 Wellington Ave, GJ 81501

Women's Wellness Connection 866-951-9355

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

HEALTH SCREENING

Gunnison County Health & Human Services

220 N Spruce St, Gunnison 81230 970-641-3244

Wilma B Bacon

Mammography Center

750 Wellington Ave Grand Junction 81501 970-244-2249

COMMUNITY RESOURCES AND SERVICES

Women's Wellness Connection 866-951-9355

HEARING RESOURCES

Non-profit and government organizations providing resources and hearing services. Many programs are sliding scale and income qualifying.

American Speech-Language-Hearing Association

800-638-8255

Center for Independence

(ads on pages 22, 79) 740 Gunnison Ave. Grand Junction 81501 970-241-0315 / 800-613-2271

Colorado Commission for the Deaf & Hard of Hearing

1575 Sherman St, Garden Level, Denver 80203 720-457-3679

Colorado Gerontological Society 1129 Pensylvania St. Denver 80203 303-333-3482

Colorado Telecommunications **Equipment Distribution Program** 1575 Sherman St. Denver 80203 303-866-2097

970-244-2249

RESOURCES

Hearing Loss Association of America - Western Colorado Chapter 970-241-2592

Inter-Faith Community Services 3370 S Irving, Englewood 80110 303-789-0501

International Hearing Dog 5901 E 89th Ave, Henderson 80640 303-287-3277

National Institute on Deafness 800-241-1044

Provides durable medical equipment for indigent and uninsured.

Starkey Hearing Foundation (Hear Now)

800-328-8602

HOME MEDICAL EQUIPMENT & SUPPLIES

Providing/selling medical supplies, oxygen and respiratory equipment, wheelchairs, and diabetic supplies for home use. Some companies provide specialized convenience for your home (walk-in tubs, stair lifts, elevators, etc). Many companies directly bill Medicare, Medicaid and private insurance.

DELTA COUNTY

Aero Care / Air Options

713 Main St, Delta 81416 970-874-1268

G&G Medical / Rotech

622 W Gunnison Ave. Grand Junction 81501 970-245-9054

Hartman Brothers

1450 E 3rd St, Delta 81416 970-874-2828

EAGLE COUNTY

Lincare

210 Center Dr. Glenwood Springs 81601 970-945-1450

GARFIELD COUNTY

Aero Care / Air Options

1818 Medicine Bow Ct, Ste 2, Silt 81652 970-876-1946

G&G Medical / Rotech

622 W Gunnison Ave, Grand Junction 81501 970-245-9054

Mountain Aire Medical Supply

2490 Patterson Rd, Ste 5, GJ 81505 970-244-8983

GUNNISON COUNTY

Aero Care / Air Options

701 N Main St. Gunnison 81230 970-641-1828

MESA COUNTY

Aero Care / Air Options

2650 North Ave, Grand Junction 81501 970-241-2202

Apria Healthcare

2956 North Ave, Ste 2-3, GJ 81504 970-245-1604

G&G Medical / Rotech

622 W Gunnison Ave, GJ 81501 970-245-9054

Lincare

1048 Independent Ave, Ste A116, GJ 81501 970-241-7744

Mesa Orthopedic

2305 N 7th St, Grand Junction 81501 970-242-3210

Continued on next page >

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& SUPPLIES continued Mountain Aire Medical Supply AND

2490 Patterson Rd #5, GJ 81505

HOME MEDICAL EQUIPMENT

970-244-8983

National Seating & Mobility 2387 River Rd, Ste 130, GJ 81505

970-644-5952

Nu Motion

2517 Weslo Ave, Grand Junction 81505 970-242-3011

MONTROSE COUNTY

ADRC - Aging & Disability **Resources for Colorado**

- Region 10 (ad on pages 12-13) 145 S Cascade Ave. Montrose 81401 970-249-2436

Aero Care / Air Options 843 3rd St. Montrose 81401

970-252-0212

G&G Medical / Rotech

622 W Gunnison Ave. Delta 81501 970-245-9054

Hartman Brothers

531 Main St. Montrose 81401 970-240-9556

SURROUNDING COMMUNITIES

CORTEZ / DURANGO

Aero Care / Air Options

1740 E Main, Ste 6, Cortez 81321 970-565-3666

A-Med Supply

27 N Harrison St. Cortez 81321 970-565-7699

American Home Patient

2405 E Empire St, Ste 3, Cortez 81321 970-565-3204

Apria Healthcare

208 Parker Ave. Ste C. Durango 81303 970-259-7575

Lincare

65 Mercado St Ste 105, Durango 81303 970-375-1627

Petersen Medical

1108 Mildred Rd. Cortez 81321 970-565-4200

Preferred Homecare

2844 E Main #105, Farmington, NM 87402 505-325-9868

CRAIG / STEAMBOAT / MEEKER

Aero Care / Air Options

246 Market St, Meeker 81641 970-878-5883

G&G Medical / Rotech

90 E 1st St, Ste 3, Craig 81625 970-824-8347

Heart to Home Respiratory

258 E Main St, Rangley 81648 970-675-2808

MOAB / BLANDING

Petersen Medical

154 S Main, Blanding 84511 435-678-2250

RANGLEY

Aero Care / Air Options 246 Market St. Meeker 81641 970-878-5883

COMMUNITY

AND

AND

RESOURCES

Heart to Home Respiratory

258 E Main St, Rangley 81648 970-675-2808

Valley Home Medical

395 S Vernal Ave, Vernal UT 84078 435-781-1882 / 800-350-1342

HOME MEDICAL EQUIPMENT & SUPPLIES – LOAN CLOSETS

ADRC - Aging & Disability Resources for Colorado -**Region 10** (ad on pages 12-13) 145 S Cascade Ave, Montrose 81401

970-249-2436 ADRC - Aging & Disability Resources for Colorado -

Region 11 (ad on pages 12-13) 1129 Colorado Ave, Grand Junction 81504 970-248-2746

Garfield County ADRC

(ad on pages 12-13) 970-963-1639

HOMEMAKING / HOUSEKEEPING

Right at Home

(ads on pages 91 and Front Cover) 507 Main St. Grand Junction 81505 970-697-1331

- Rifle 970-456-4610
- Delta 970-399-1477

HOSPICE

Hospices provide individuals facing terminal illness with care at home or in a healthcare facility. The focus is on comfort rather than treatment. See the full Hospice section starting on page 100.

National Hospice & Palliative Care Organization Helpline 703-837-1500

HOSPITALS

DELTA COUNTY

Delta County Memorial Hospital 1501 E 3rd St. Delta 81416 970-874-7681

EAGLE COUNTY

Vail Health

180 S Frontage Rd W, Vail 81657 970-476-2451

GARFIELD COUNTY

Grand River

Medical Center

501 Airport Rd, Rifle 81650 970-625-1510

Valley View Hospital

1906 Blake Ave. Glenwood Springs 81601 970-945-6535

GUNNISON COUNTY

Gunnison Valley Hospital

711 N Taylor St. Gunnison 81230 970-641-1456

MESA COUNTY

Colorado Canyons Hospital & Medical Center

300 W Ottley Ave, Fruita 81521 970-858-3900

Community Hospital

2351 G Rd, Grand Junction 81505 970-242-0920

Continued on next page >

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HOSPITALS continued **Grand Valley Surgical Center**

710 Wellington Ave, Ste 21, GJ 81501 970-298-7800

Plateau Valley Health Services 58128 US Hwy 330, Collbran 81624 970-487-3565

St. Mary's Hospital

2635 N 7th St. Grand Junction 81501 970-244-2273

St. Mary's Regional Cancer Center 750 Wellington Ave, GJ 81501 970-298-7500

VA Western CO Health Care System 2121 North Ave. Grand Junction 81501 970-242-0731

MONTROSE COUNTY

Montrose Memorial Hospital 800 S 3rd St. Montrose 81401 970-249-2211

San Juan Cancer Center

600 S 5th St. Montrose 81401 970-497-8000

PITKIN COUNTY

Aspen Valley Hospital

0401 Castle Creek Rd. Aspen 81611 970-925-1120

HOSPITALS – PSYCHIATRIC

West Springs Hospital

515 28¾ Rd, Grand Junction 81501 970-241-6023

HOUSING PLACEMENT & RESOURCE SPECIALISTS

Aging Services Consultants – Audrey Krebs, MA, CSA, QMAP

(ad on page 17)

720-328-1375 / 303-903-4923

₩ Elder Quest

(ad on page 17) 602 261/2 Rd, Grand Junction 81506 970-985-5950

INVESTMENTS

Edward Jones -

Jim Roland, ChFC®, AAMS® (ad on page 32) 970-245-4869

₩ Northwestern Mutual

(ad on page 31) 326 Main St #200, GJ

- Stewart Bale **Financial Advisor** 970-632-2871
- Nic Hansen Financial Representative 719-339-1518

LIBRARIES

Many libraries provide special services for seniors and those with physical impairments.

National Library Svc for the Blind & Physically Handicapped (NLS) 888-657-7323

DELTA COUNTY

Cedaredge Public Library 180 SW 6th Av, Cedaredge 81413 970-399-7674

Crawford Public Library

545 Hwy 92, Crawford 81415 970-399-7783

Delta Public Library

211 W 6th St. Delta 81416 970-874-9630

Hotchkiss Public Library

149 E Main St, Hotchkiss 81419 970-399-7781

Paonia Public Library

80 Samuel Wade Rd, Paonia 81428 970-399-7881

EAGLE COUNTY

Avon Public Library

200 Benchmark Rd, Avon 81620 970-949-6797

Basalt Regional Library

14 Midland Ave, Basalt 81621 970-927-4311

Eagle Valley Library

600 Broadway, Eagle 81631

Gypsum Public Library

47 Lundgren Blvd, Gypsum 81637 970-524-5080

Vail Public Library

970-328-8800

292 W Meadow Dr, Vail 81657 970-479-2184

GARFIELD COUNTY

Carbondale Branch Library

320 Sopris Ave, Carbondale 81623 970-963-2889

CMC Quigley Library

3000 County Rd 114, Glenwd Spgs 81601 970-947-8271

Connie Delaney Health Library (Valley View Hospital)

1906 Blake Ave, Glenwood Springs 81601 970-384-6950

Glenwood Springs Branch

815 Cooper Ave, Glenwd Sprgs 81601 970-945-5958

New Castle Branch

402 Main St, New Castle 81647 970-984-2346

Parachute Branch

244 Grand Valley Way, Parachute 81635 970-285-9870

Rifle Branch

207 East Ave, Rifle 81650 970-625-3471

Silt Branch

680 Home Ave, Silt 81652 970-876-5500

GUNNISON COUNTY

Crested Butte Library

504 Maroon Ave, Crested Butte 81224 970-349-6535

Gunnison County Library District

307 N Wisconsin St, Gunnison 81230 970-641-3485

MESA COUNTY

Central Branch

443 N 6th St, Grand Junction 81501 970-243-4442

Clifton Branch

590 32 Rd #6-F, Clifton 81520 970-434-6936

Collbran Branch

111 Main St. Collbran 81624 970-487-3545 Continued on next page >

Indicates website link on seniorsbluebook.com 41

LIBRARIES continued

RESOURCES

DeBegue Branch 730 Minter Ave, DeBeque 81630 970-283-8625 AND

Fruita Branch

324 N Coulson St. Fruita 81521 970-858-7703

Gateway Branch

42700 Hwy 141, Gateway 81522 970-931-2428

Orchard Mesa Branch

230 Lynwood St, Grand Junction 81503 970-243-0181

Palisade Branch

119 W 3rd St, Palisade 81526 970-464-7557

Tomlinson Library at CMU

1100 North Ave, Grand Junction 81501 970-248-1860

Words on Wheels -

Homebound Book Program 970-683-2420

MONTROSE COUNTY

Regional Library District -Montrose Campus

320 S 2nd St. Montrose 81401 970-249-9656

Regional Library District

at Naturita

107 W 1st Ave, Naturita 81422 970-787-2270

Regional Library District at Paradox

Paradox Valley School, 21501 600 Rd, Paradox 81429 970-859-7236

PITKIN COUNTY

Pitkin County Library

120 N Mill St, Aspen 81611 970-429-1900

LIFE INSURANCE

W Northwestern Mutual

(ad on page 31) 326 Main St #200, GJ

- Stewart Bale
- **Financial Advisor** 970-632-2871
- Nic Hansen Financial Representative 719-339-1518

www.SeniorsBlueBook.com/Local/WesternSlope



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LONG-TERM CARE INSURANCE

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- Stewart Bale
 Financial Advisor
 970-632-2871
- Nic Hansen
 Financial Representative
 719-339-1518

MEDICAID PLANNING

JG Medicaid Consulting, LLC

(ad on page 45) 970-216-4999

MEDICARE ADVANTAGE PLANS

Fidelis Consultants

(ad on page 48) 970-400-7609

★ Humana MarketPoint

(ad on page 49) 970-301-8752

❖ VOA – Senior CommUnity Care – Western Colorado's PACE Provider

(ad on Inside Back Cover)

844-862-4968

- 11485 Hwy 65, Eckert 81418 970-835-2900
- 2377 Robbins Way, Montrose 81401 970-964-3500

MEDICARE / MEDICAID INFORMATION

Medicare, the nation's largest health insurance program, provides health insurance for Americans. Medicaid is a federal program based largely on income guidelines.

ADRC – Aging & Disability Resources for Colorado – Region 10 (ad on pages 12-13)

145 S Cascade Ave, Montrose 81401 970-249-2436

ADRC – Aging & Disability Resources for Colorado –

Region 11 (ad on pages 12-13) 1129 Colorado Ave, Grand Junction 81504 **970-248-2746**

Colorado Division of Insurance 800-930-3745

Colorado Gerontological Society 303-333-3482

Colorado Insurance Commissioner 1560 Broadway, Ste 850, Denver 80202 303-894-7499

Fidelis Consultants

(ad on page 48) 970-400-7609

High Country RSVP

- Garfield County 970-384-8744
- Mesa County 970-200-4616

JG Medicaid Consulting, LLC

(ad on page 45) 970-216-4999

Medicaid Hotline 877-267-2323

Continued on page 48>

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AND

The LTC Medicaid Process

The Long Term Care Medicaid application process requires various facets be completed.

When an individual applies for Long Term Care Medicaid to help pay for Nursing Home Care, Assisted Living Care, or in-home care, a financial application is completed by (or for) the client. The application initiates a process to determine the client's financial AND functional eligibility.

A functional assessment will be scheduled, after the financial application is submitted, in which a

case manager assigned by the county will meet with the person-in-need. The applicant must meet a "nursing home level-of-care" to qualify for Long Term Care Medicaid, but

this DOES NOT mean that he or she be admitted to a nursing home. The case manager gathers information from the client, the family, and the client's doctors to help make the functional determination. A case manager's level-of-care approval is required for the financial technician to move forward with a Long Term Care approval.

During the financial process of the

client's application, all assets and income for the individual, or both spouses, will be reviewed. Assets may include (but are not limited to); checking, savings, certificates of deposit, stocks, bonds, promissory notes, real property (such as: homes, cabins, bare land, time shares, etc.), mineral rights and vehicles (i.e.: cars, trucks, ATV's, boats, trailers, campers, RV's, etc.) Proceeds from the sale of a home within the last five years must also be disclosed and a spend down of these funds provided. Please note that gifting of any kind is NOT

allowed by
Medicaid and
will create a
penalty period
if one occurs.
Any types of

Any types of trusts with the client's and/or spouse's names on them must also be disclosed, copied,

and submitted by the county technician to the State of Colorado for an official review. Trust types may include; Family, Irrevocable, Revocable, Disability, Special Needs, or Income. The State's review may take several weeks, so it's imperative that the document along with an upto-date asset list be submitted early in the process to allow the State sufficient time. The State's

approval is required for the technician to move forward with a Long Term Care approval.

The financial technician may review assets for the client/spouse looking back over the last five years, so records requested as verification may be required. The State of Colorado has set a 5-year look back period in it's rules and regulations, so if the county technician deems it necessary, records may be required for this time period. While this doesn't happen all the time, it can happen so a new applicant should be prepared to gather the information upon request.

Being adequately prepared when a

financial application is submitted is half the battle of getting positive results for the application. Responding timely to verification requests from the technician is the other half of the battle. Most times, applications are not as complicated as what is listed above and the process can move along swiftly. The county technician is required to process a financial application to completion within 45 days, whether it's with an approval or denial. ~

Editor's Note: This article was submitted by Joell Gray, owner of JG Medicaid Consulting, LLC. She can be reached at 970.216.4999, or by email at ig.ltc. med@gmail.com. See ad on page 45.

JG MEDICAID CONSULTING, LLC SPECIALIZING IN LONG TERM CARE FOR THE ELDERLY & DISABLED

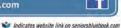
Financial application assistance for Long Term Care Medicaid:

Guidance provided for clients currently not eligible due to resources. We can outline potential spend down options.



Call with any questions or for an appointment.

Joell Gray, owner 970-216-4999 jg.ltc.med@gmail.com



COMMUNITY RESOURCES AND

Medicare 2021 "In A Nutshell"

(Parts A, B & Medigap Plans)

Original Medicare is a government health insurance program primarily for people age 65 and older. It has four main parts: A, B, C & D. The chart below is an example of how Parts A & B work together with a traditional Medicare supplement also known as a "Medigap Plan."

Medicare Part A Hospital Insurance	Medicare Part B Medical Insurance	Supplemental Policy Plans A - N <i>Medigap</i>
No out-of-pocket maximum. Many people add a Medigap plan, Part D or an Advan- tage Plan (Part C) to fill the "gaps" in the coverage.	No out-of-pocket maximum. Many people add a Medigap plan, Part D or an Advantage Plan (Part C) to fill the "gaps" in the coverage.	insurance companies. Important to add Part D plan to cover prescription drugs & avoid penalties. Must have Part A & B to enroll.

There is no additional cost to use the services of a full time insurance professional. Please call us or a broker in your local area for additional assistance.



ANDERSON This article was written by Craig N. Anderson, President of Anderson Benefits, Inc. located in Salt Lake City, Utah. To contact call: 877-363-9575 or craig@andersonbenefits.com

M-M

AND

SeniorsBlueBook.com

Medicare 2021 "In A Nutshell" Med Advantage (Part C) with RX (Part D)

Medicare Advantage plans are governed by Medicare. They are only offered through insurance companies that have an annual contract with Medicare. They are NOT the same as Medigap policies. They must cover all Medicare approved services. Most Advantage plans include Part D prescription drug coverage.

Advantage Plans Part C INSTEAD of a Medigap Plan (A-N)

Premium varies by company and coverage. (Same premium for all ages)

Part B premium \$148.50 is still paid (Premium can be higher depending on income)

There are many plan types available: PPO, HMO, HSA, PFFS, etc.

Plans have co-pay and / or coinsurance for covered benefits & services.

Preventive care is covered 100%

Plans have an annual out-of pocket maximum.

Plans may have additional services and discounts, including dental, vision, gym membership & more.

There is an Annual Election Period (AEP) which runs from October 15-December 7 of each year. This is the time to make changes in company or coverage.

Must have Part A & B to enroll.

Medicare Part D **Drug Program**

Premium varies by company and coverage. (Same premium for all ages).

Plans are generally a variation of the following: Deductible (Phase I) \$0-\$445 deductible

> Initial Coverage (Phase II) co-pay coverage until the total cost of the drugs = \$4,130

Coverage Gap / Doughnut Hole (Phase III) The member now pays much more for covered drugs 25% generic / 25% brand. There is a drug manufacture discount on brand name drugs that can count toward the "True out-of-pocket" (TrOOP) You remain here until the \$6,550

(TrOOP) has been met Catastrophic Coverage (Phase IV)

For the remaining calendar year, covered drugs are: \$3.70 / \$9.20 or 5% depending on drug tier As an upgrade, Insulin costs will decrease in 2021.

Part D can be separate with Medigap & PFFS plans. There is a penalty for late enrollment into Part D.

Annual Election Period is Oct 15-Dec 7 each year

Must have Part A or B to enroll.

For more information visit www.medicare.gov or call 1-800-MEDICARE.

This information is the opinion of the author and intended as an easy to read summary. This is not a contract. Additional limitations and exclusions may apply to services. In the event of any inconsistencies with Medicare or with a published medical insurers certificate the certificate / Medicare will control. Prepared 11/2020

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MEDICARE / MEDICAID INFORMATION continued from page 43

Medicare Hotline 800-633-4227

Medicare / Social Security Administration 800-772-1213

Medicare Choices Helpline & Claims 800-633-4227

Medicare TTY 877-486-2048

Medicare/Medicaid Fraud Hotline 800-447-8477

My Medicare Matters - NCOA 571-527-3900

Senior Medicare Patrol Project 800-503-5190

♥Vintage - Region 12

(ad on pages 12-13) 249 Warren Ave, Silverthorne 80498 970-468-0295

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

MENTAL HEALTH SERVICES

NATIONAL AND REGIONAL

Colorado Crisis Services 844-493-8255

Depression & Bipolar Support Alliance 800-826-3632

Metro Crisis Services (www.metrocrisisservices.org) 844-493-8255

Statewide referrals made

National Alliance on Mental Illness (NAMI) 703-524-7600

National Institute of Mental Health 866-615-6464

National Mental Health Association 800-969-6642 Continued on page 51 >



COMMUNITY RESOURCES

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MICHAEL BUSTER 970-462-8762 (TTY: 711) bus.buster91@gmail.



TARRY BURKHARDT 970-255-8240 (TTY: 711) Tarryburkhardt@insurance choices, net



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VODAO GARRIODEENCE MURTI É

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Tap It Out

Many of us have experienced unhappiness or even clinical depression at different times in our lives. Maybe the issues were around grief/ loss, relationship conflicts, financial concerns, or loneliness.

The conventional thinking is that brain chemistry plays a part, many people take a pharmaceutical to alleviate these feelings. This is one option. However, I would like to suggest other options to enhance happiness that you may not be aware of such as Emotional Free-

dom Technique (EFT or Tapping Technique), anger management techniques, journaling, meditating and taking nutritional supplements.

Unhappiness can also be a habit Science

has shown that it is much easier for the brain to respond to negative emotions than positive ones and to 'replay' the negative over and over. So, we have to "work" sometimes to get ourselves out of the doldrums. We must become the subconscious parent who says to our negative thoughts, "I've heard you and that's enough. It's time for you to focus on something to be grateful for." Yes, we all have things we can be grateful for even when things look the bleakest.

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

We know that negative emotions create chemical changes in our body, ones that do not promote health and happiness. There are things we can do to change our chemistry with better eating, exercise, meditation and therapy. Research shows eating more fruits and vegetables will make you happier the next day. This supports that old saying, "An apple a day keeps the doctor away." Many people who are suffering from stress overload are not getting the B vitamins that are essential to managing stress.

COMMUNITY RESOURCES AND SERVICES

Extremely low levels of B12 have been shown to cause mental breakdowns

An easy technique for stress and unhappiness is meditation. Sit and do "Box Breathing," where you breathe in to a count of 4, hold

for 4, breathe out for 4, and hold for 4. Tapping (EFT) with or without a practitioner works like a charm as well. Most importantly, recognize that you matter and take time to nurture yourself and get help if you need it. You are worth it. ~

Editor's Note: This article was submitted by Jodie MacTavish of Healthful Transformations. She may be reached at 360-624-3332 or by email at: jodietransformlife@gmail.com. See ad on page 51.



Can I feel happier and get out of pain?

Yes, it is possible...

Set up a series of sessions to lighten the stressors and learn techniques to manage your life challenges. Biofeedback and numerous other tools are available to help you gain

control over your emotions, health, pain, & negative self talk.

Call Jodie today! 360-624-3332

Jodietransformlife@gmail.com www.healthfultransformations.com Jodie MacTavish CBP

M-M

COMMUNITY RESOURCES

AND

MENTAL HEALTH SERVICES

continued from page 48

National Suicide Prevention Hotline 800-273-TALK (8255)

Suicide Prevention 800-SUICIDE (784-2433)

DELTA COUNTY

River Valley Family Health

107 W 11th St. Delta 81416 970-874-8981

EAGLE COUNTY

Hope Center at Eagle River Valley 970-925-5858

Mind Springs Health

- 137 Howard St, Eagle 81631 970-328-6969
- 395 E Lionshead Cir, Ste 1, Vail 81657 970-476-0930

GARFIELD COUNTY

Mind Springs Health

2802 S Grand Ave, Glenwood Sprgs 81601 970-945-2583

Pathfinders

970-379-5276

GUNNISON COUNTY

Center for Mental Health

710 N Taylor, Gunnison 81230 970-252-3200

MESA COUNTY

Healthful Transformations

(ad on page 51) 1000 N 9th, Ste 12, Grand Junction 81501 360-624-3332

Continued on next page >

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AND



MENTAL HEALTH SERVICES

continued

₩ MarillacHealth **Medical / Behavioral Health**

(ad on page 65) 970-200-1600

- 2333 N 6th St, Grand Junction 81501
- 510 29½ Rd, Grand Junction 81504

MONTROSE COUNTY

Center for Mental Health 605 E Miami Rd, Montrose 81401 970-252-3200

- Emergency Services 970-252-6220

PITKIN COUNTY

Aspen Counseling Center -Mind Springs Health 0405 Castle Creek Rd, Ste 207

Aspen 81611 970-920-5555

Aspen Hope Center 970-925-5858

Pathfinders 970-379-5276

MORTGAGE LENDER

Aslan Home Lending Corporation -

Dana Dziagwa (ad on page 55) NMLS 257303

2639 Dahlia Dr, Grand Junction 81506 303-921-1238

MOVE MANAGEMENT & ORGANIZING SERVICES

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MOVING SERVICES

HomeSmart Realty Partners

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PACE PROGRAMS

PACE is a Program of All-inclusive Care for the Elderly

Delta County PACE

(ad on Inside Back Cover) 11485 Hwv 65, Eckert 81418 970-835-2900

Montrose County PACE

(ad on Inside Back Cover) 2377 Robins Wy, Montrose 81401 970-964-3500

PALLIATIVE CARE

Specialized medical care for people living with a serious illness. Care is focused on relief from the symptoms and stress of a serious illness. The goal is to improve quality of life for both the patient and the family. The care is provided by a specially-trained team of doctors, nurses and other specialists who work together with a patient's other doctors to provide an extra layer of support. It is appropriate at any

Glenwood Springs 81601

HopeWest Hospice

970-930-6008

(ad on page 103)

970-241-2212

₩ Heritage Park

(ad on page 115)

970-963-1500

PHYSICIANS

₩ MarillacHealth

970-200-1600

& DISCOUNTS

866-554-5376

800-456-2277

Card Program 877-321-2652

AARP Pharmacy Service

AARP Prescription Discount

Program – Member Advantages

Care Mart Prescription Discount

Grand Junction 81506

PHYSICAL THERAPY

Therapy Services

Care Center & Heritage

1200 Village Rd, Carbondale 81623

Medical Clinic (ad on page 65)

- 2333 N 6th St, Grand Junction 81501

- 510 291/2 Rd, Grand Junction 81504

PRESCRIPTION ASSISTANCE

"or hospice.

stage in a serious illness, and it can be

provided along with curative treatment

HomeCare & Hospice of

the Valley (ads on pages 97, 103) 823 Grand Ave, Ste 300,

SeniorsBlueBook.com

1129 Pensylvania St, Denver 80203 303-333-3482

CO Senior Medicare Patrol Hotline 800-503-5190

Lilly Patient Assistance Program 800-545-6962

Medicare Prescription Drug Card 800-633-4227

(MAT.org)

National Council on Aging Benefits CheckUp (www.benefitscheckup.org) 571-527-3900

Pharmaceutical Assistance for the Aged & Disabled (PAAD) 800-792-9745

Pfizer Assistance Program RxPathways

Rx Benefits

PROBATE

(ad on page 29) 303-589-9700

Indicates website link on seniorsbluebook.com 53

Colorado Gerontological Society

Medicine Assistance Tool - MAT 888-477-2669

Merck Patient Assistance Program 800-727-5400

Novartis Medicare Drug Plan **Assistance Line** 800-245-5356

866-706-2400

800-377-1614

Charles Kline Law

Serving the Western Slope

AND RESOURCES

SELLING Lifestyle PROPERTIES IN WESTERN COLORADO Dave Woodward CRS, CNE, CNHS CELL: 970-261-3850 OFFICE: 970-256-9700 www.coloradowesternrealestate.com // davewoodward@unitedcountry.com

REAL ESTATE SERVICES

Jo Carole Haxel, SRES® -**HomeSmart Realty Partners**

(ad on page 55) 431 Colorado Ave, Grand Junction 81501 970-683-0126

United Country Real Colorado Properties

(ad on page 54) 428 Main St. Grand Junction 81501 970-261-3850 / 970-256-9700

REHABILITATION FACILITIES

Rehabilitation Facilities offer full restorative therapies such as Physical, Occupational, Speech and/or Respiratory therapies and can be offered in a variety of settings including stand-alone buildings or as part of a clinical practice or existing skilled-care nursing facility. Rehabilitation Facilities can only be accessed following a hospital stay as an inpatient in a general hospital setting which has lasted for a certain number of days, Refer to our Skilled Nursing grid on pages 128-129 for an overview of skilled nursing centers and the in-patient/ out-patient services they provide.

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

Castle Peak Senior Life & Rehabilitation (ad on page 118) 195 Freestone Rd, Eagle 81631 970-432-1150

Grand River Health Rehab Services

501 Airport Rd, Rifle 81650 970-625-6451

Heritage Park Care Center (ad on page 115) 1200 Village Rd, Carbondale 81623 970-963-1500

La Villa Grande Care Center

(ads on pages 56, 127) 2501 Little Bookcliff Dr, GJ 81501 970-245-1211

Larchwood Inns Skilled **Nursing & Post-Acute Rehab Facility**

(ads on pages 56, 68-69) 2845 N 15th St, Grand Junction 81506 970-245-0022

Mantey Heights Rehab & Care Center

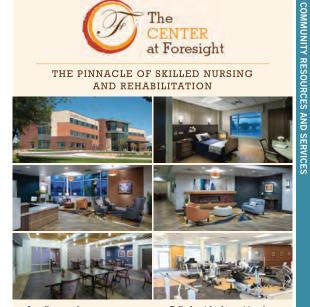
(ads on pages 56, 127) 2825 Patterson Rd, GJ 81506 970-242-7356

Continued on page 56 >





THE PINNACLE OF SKILLED NURSING AND REHABILITATION



- · Locally owned · Physical, occupational, speech
- and hydrotherapy · High staff to patient ratios and state-of-the-art therapies mean a quicker return home
- · All private suites include a private bathroom, flat screen TV's, WiFi. and individual climate control
- · Fully furnished transitional apartment to practice specific skills prior to returning home
- · Beautiful resort-like atmosphere with scenic views
- · Gourmet dining focused on excellent nutrition and satisfaction
- · Relax, renew, and be pampered in our beautiful salon

Bringing customer service back into healthcare

970-985-7900

606 E Foresight Circle | Grand Junction, CO 81505

Indicates website link on seniorsbluebook.com 57

AND



REHABILITATION FACILITIES -TRANSITIONAL continued from page 56

population. The majority of patient stays in transitional rehabilitation facilities is under 30 days and nursing, PT, OT and ST can be available 7 days a week.

Center at Foresight, The

(ad on page 57) 606 E Foresight Cir, Grand Junction 81505 970-985-7900

La Villa Grande Care Center

(ads on pages 56, 127) 2501 Little Bookcliff Dr, GJ 81501 970-245-1211

Larchwood Inns Skilled **Nursing & Post-Acute Rehab**

Facility (ads on pages 56, 68-69) 2845 N 15th St, Grand Junction 81506 970-245-0022

REHABILITATION HOSPITALS

Rehabilitation Hospitals, sometimes referred to as Inpatient Rehabilitation Hospitals, provide intensive rehab to patients who are generally medically stable but need help to recover from injury or other medical conditions. They can be found within a hospital or in a free-standing building. Rehabilitation hospitals were created to provide services less costly on a per diem basis than general hospitals but provide a high level of professional therapies such as physical, occupational and speech therapies. Rehabilitation Hospitals must offer a minimum number of physician visits, increased daily rehab hours (3 hours/day, 5 days/week of PT, OT, and/or Speech), and interdisciplinary services including increased RN oversight and nursing hours per day.

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

COMMUNITY RESOURCES AND SERVICES

St. Mary's Hospital & Medical Ctr 2635 N 7th St. Grand Junction 81501 970-298-2273

Montrose Memorial Hospital

800 3rd St. Montrose 81401 970-252-2995

REHABILITATION SERVICES

★ Heritage Park Care Center- Therapy Services -

Outpatient (ad on page 115) 1200 Village Rd, Carbondale 81623 970-963-1500

La Villa Grande Care Center

(ads on pages 56, 127) 2501 Little Bookcliff Dr. GJ 81501 970-245-1211

Larchwood Inns Skilled **Nursing & Post-Acute Rehab Facility**

(ads on pages 56, 68-69) 2845 N 15th St. Grand Junction 81506 970-245-0022

RESPITE CARE

Respite is a period of rest or relief for those who give constant care to an ill person. Many skilled nursing facilities and assisted living communities offer this service. Please refer to our housing grids starting on page 108.

Alzheimer's Association Helpline 800-272-3900

Caregiver Connections Senior Spot 455 Nottingham Ranch Rd, Avon 81620 970-445-0312

SeniorsBlueBook.com

RESOURCES

Colorado Respite Coalition (CRC) -An Easterseals Colorado Program www.ColoradoRespiteCoalition.org 303-233-1666

Serving people caring for loved ones of all ages and all extensive care needs.

Comfort Keepers

(ads on pages 92, Inside Front Cover) - 514 281/4 Rd, Ste 5, GJ 81506 970-241-8818

- 361 Palmer St. Delta 81416 970-240-4121

Consumer Direct for Colorado -Medicaid Benefit

7951 E Maplewood Ave. Ste 125. Greenwood Village 80111 844-381-4433

₩ Heritage Park Care

Center (ad on page 115) 1200 Village Rd, Carbondale 81623 970-963-1500

Mesa Vista Respite Program

(ad on page 119) 72 Sipprelle Dr. Parachute 81635 970-285-1844

Right at Home

(ads on pages 91 and Front Cover) 507 Main St, Grand Junction 81505 970-697-1331

VOA – Homestead at Montrose (ad on Inside Back Cover)

1819 Pavilion Dr. Montrose 81401 970-964-3400

VOA – Horizons Care Center

(ad on Inside Back Cover) 11411 Hwy 65. Eckert 81418 970-835-2600

VOA – Valley Manor Care

Center (ad on Inside Back Cover) 1401 S Cascade Ave. Montrose 81401 970-249-9634

RETIREMENT PLANNING

Northwestern Mutual

(ad on page 31) 326 Main St #200, GJ

- Stewart Bale, Financial Advisor 970-632-2871
- Nic Hansen, Financial Representative 719-339-1518

REVERSE MORTGAGE SERVICES

Aslan Home Lending Corporation -

Dana Dziagwa (ad on page 55) NMLS 257303 2639 Dahlia Dr, Grand Junction 81506 303-921-1238

National Foundation for Credit Counseling 800-388-2227

US Dept of Housing Resource Center 800-225-5342

SENIOR ACTIVITIES & ENTERTAINMENT

Following are organizations, services and individuals that offer a wide variety of enjoyable activities. For an up-to-date list of current and upcoming events and activities, log on to www.SeniorsBlueBook.com and click on the Senior Activity Calendar. Continued on page 61 >

Indicates website link on seniorsbluebook.com 59

AND

Myths Debunked with Facts About MYTH: A reverse mortgage is like a

home equity loan.

FACT: A home equity loan requires monthly payments. A reverse mortgage loan does not require payments. You must remain current on property taxes, homeowner's insurance and HOA dues.

MYTH: I could get forced out of my home

FACT: FHA/HUD reverse mortgages specifically state that you cannot be forced out of your home. This loan requires; the home be your primary residence, keep up the maintenance/ repair of your home, pay your property taxes and homeowners insurance when due along with HOA dues.

MYTH: The bank will assume ownership of my home if I get a reverse mortgage.

FACT: You retain title to the property. The reverse mortgage lender is providing a loan to you. You are responsible to pay property taxes, insurance, HOA dues and home maintenance.

MYTH: A reverse mortgage loan requires monthly payments.

FACT: No payments are required on a reverse mortgage. However, you must remain current on property taxes, homeowner's insurance and HOA dues and maintain the home.

MYTH: I cannot obtain a reverse mortgage if I have an existing first or second mortgage.

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

Reverse Mortgages

FACT: If you have a mortgage, home equity line of credit/loan, or a tax lien, you still may qualify for a reverse mortgage. The proceeds obtained from a reverse mortgage pay off such debts. Many owners specifically obtain a reverse mortgage to eliminate their existing loans and payments.

MYTH: My heirs will not inherit my home.

FACT: If you pass away, the heirs either pay the balance due and keep the home or they sell the home and use the proceeds to pay off the loan. Any remaining equity after the loan is paid is theirs.

MYTH: Medicare and Social Security will be affected by a reverse mortgage.

FACT: Reverse Mortgage Ioan proceeds or payments received are not considered income and do not affect Medicare or Social Security. Please note, a reverse mortgage may affect eligibility for other programs such as Medicaid. You need to consult a representative of Medicaid or an attorney to determine your situation. ~

Editor's Note: This article was submitted by Dana Dziagwa (iogwa), NMLS # 257303. She is a reverse mortgage broker and can be reached on her cell phone at 303-921-1238. or Email at danad@aslanhlc.com. See ad on page 55.

COMMUNITY

SENIOR ACTIVITIES & ENTERTAINMENT continued from page 59

NATIONAL

Colorado Directory

(for campgrounds, cabins, lodges) 888-222-4641

Road Scholar

877-426-8056 Educational travel for people 50+

United Airlines (Senior Discounts) 800-720-1765

STATEWIDE

Black Canyon National Pk 102 Elk Crk, Gunnison 81230 970-641-2337

Colorado Commission on Aging (ad on page 59) 303-866-5288

- Celebrating A Lifetime Centenarian Celebration

Join the CCOA as we celebrate Centenarians! Tell us about your favorite centenarian and join us at the Celebrating a Lifetime annual event where your Centenarian will receive a certificate signed by our Governor. For more information, or how to attend a CCOA meeting, and submit information about your favorite Centenarian, please call 303-866-5288 or visit https://cdhs.colorado.gov/

– Excellence in Aging Allen Buckingham Senior Leadership Legacy Award

Nominate someone who works, volunteers

Continued on next page >



Tell us about your favorite Centenarian!

Governor. See details below.

Join the CCOA as we celebrate Centenarians! Tell us about your favorite centenarian and join us at the *Celebrating a Lifetime* annual event where your Centenarian will receive a certificate signed by our

Nominate a pioneer in excellence!

Nominate someone who works, volunteers or is a caregiver for Colorado older adults. The person chosen will receive the Allen Buckingham Senior Leadership Legacy Award at the annual CCOA Excellence in Aging event.

For more information, or how to attend a CCOA meeting, visit us online at https://cdhs.colorado.gov/ or call 303-866-5288.
Enter "CCOA" in the search bar and click "Colorado Commission on Aging."

For information about statewide services for older adults call 303-866-2800.

¥ Indicates website link on seniorsbluebook.com 61

RESOURCES AND SERVICES

SENIOR ACTIVITIES & ENTERTAINMENT continued

or is a caregiver for Colorado older adults. The person chosen will receive the Allen Buckingham Senior Leadership Legacy Award at the annual CCOA Excellence in Aging event. For more information or to request a nomination form, please call 303-866-5288 or visit https://cdhs.colorado.gov/

Ridgway State Park

28555 Hwy 550, Ridgeway 81432 970-626-5822

DELTA COUNTY

Alzheimer's Association MOD: Montrose Olathe

Delta Walk (ad on page 71) 800-272-3900

Bill Heddles Recreation Center

531 N Palmer St, Delta 81416 970-874-0923

Cedar Ridge Golf Club 500 SE Jay Ave, Cedaredge 81413

500 SE Jay Ave, Cedaredge 8141 970-856-7781

Devil's Thumb Golf Club

9900 Devil's Thumb Rd, Delta 81416 970-874-6262

Sweitzer Lake State Rec Area

1735 East Rd, Delta 81416 970-874-4258

EAGLE COUNTY

Alzheimer's Association Vail Valley Walk

(ad on page 71) 800-272-3900

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

& Avon Recreation Center

90 Lake St, Avon 81620 970-748-4060

Crown Mountain Motion & Wellness Playground at Crown Mountain Park

501 Eagle Cnty Rd, Ste F, El Jebel 81623 970-963-6030

Gypsum Recreation Center

52 Lundgren Blvd, Gypsum 81637 970-777-8888

GARFIELD COUNTY

Battlement Mesa Golf Course

3930 N Battlement Pkwy, Parachute 81635 970-285-7274

GUNNISON COUNTY

Gunnison Community Center

200 E Spencer, Gunnison 81230 970-641-8060

MESA COUNTY

Adobe Creek National

Golf Course 876 18½ Rd. Fruita 815

876 18½ Rd, Fruita 81521 970-858-0521

Alzheimer's Association

Western Slope Walk

(ad on page 71) 800-272-3900

Bookcliff Country Club

2730 G Rd, Grand Junction 81506 970-243-3323

Chipeta Golf Course

222 29 Rd, Grand Junction 81503 970-245-7177 S-S

COMMUNITY RESOURCES

AND

AND

Colorado Division of Wildlife

711 Independent Ave, GJ 81505 970-255-6100

Colorado National Monument

1750 Rim Rock Dr, Fruita 81521 970-858-3617

Colorado State Park

361 32 Rd, Grand Junction 81504 970-434-3388

Colorado Welcome Center

340 Hwy 340, Fruita 81521 970-858-9335

Community Concerts of the Grand Valley

970-243-1979

Offers 7 world class concerts a year for one adult season ticket price of \$70. Concerts feature national and international artists, including all genres of Music, Dance and Theatre. Shows start at 7:30 PM at Grand Junction "High School auditorium, general seating, September to May.

Fruita Recreation Dept

324 N Coulson St, Fruita 81521 970-858-0360

Grand Junction Newcomers Club PO Box 3222, GJ 81502

970-549-0440

We are an active, fun, friendly organization of men and women striving to make your stay in the community a long and happy one.

GJ Parks & Recreation

1340 Gunnison Ave, GJ 81501 970-254-3866

Highline Lake State Park 1800 11-8 Rd, Loma 81524 970-858-7208

Island Acres Rec Area

1055 Hwy 70, Palisade 81526 970-464-0548

Lincoln Park Golf Course

800 Mantlo Cir, Grand Junction 81501 970-234-3890

Museum of the West & Lloyd Files Research Library

462 Ute Ave, Grand Junction 970-242-0971

Offers senior discounts, programs and events. Call for Information.

Palisade Parks & Recreation

175 E 3rd St, Palisade 81526 970-464-5602

Redlands Mesa Golf Club

2325 W Ridges Blvd, GJ 81503 970-255-7400

Senior Recreation Center

550 Ouray Ave, Grand Junction 81501 970-243-7408

Tiara Rado Golf Course

2057 S Broadway, Grand Junction 81503 970-254-3830

Vega Reservoir

15247 N 6/10 Rd, Collbran 81624 970-487-3407

Western CO Botanical Gardens

655 Struthers Ave, Grand Junction 81501 970-245-9030

MONTROSE COUNTY

➡ Alzheimer's Association MOD: Montrose Olathe Delta Walk (ad on page 71)

800-272-3900

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SENIOR ACTIVITIES & ENTERTAINMENT continued

Black Canyon Golf Club

1350 Birch St, Montrose 81401 970-249-4653

Cobble Creek Golf Course 699 Cobble Dr, Montrose 81401

970-240-9542

Montrose Recreation District 16350 Woodgate Rd, Montrose 81401 970-249-7705

Montrose Pavilion Senior Center

1800 Pavilion Dr, Montrose 81401 970-252-4884

SENIOR CENTERS

Senior centers are gathering places for seniors who are still active and are seeking a place for planned activities, friendship, and planned programs. Lunches are usually served, and transportation may be available.

DELTA COUNTY

Cedaredge Senior Center

140 NW 2nd Ave, 81413 970-856-3636

Delta Senior Center

247 Meeker, Delta 81416 970-874-7837

Hotchkiss Senior Center

276 W Main St, Hotchkiss 81419 970-872-3494

Paonia Senior Center

106 3rd St, Paonia 81428 970-527-3435

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

EAGLE COUNTY

Caregiver Connections Senior Spot

(Mon & Wed, 1-4 pm) 455 Nottingham Ranch Rd, Avon 81620 970-445-0312

El Jebel Senior Center

0020 Eagle Cnty Rd, El Jebel 81623 970-379-0020

Golden Eagle Senior Center

715 Broadway, Eagle 81631 970-328-8896

Maloit Park Senior Wellness Ctr at Vail Ski & Snowboard Academy

1 Academy Loop, Minturn 81645 970-328-2830

GARFIELD COUNTY

Parachute Valley Senior Center 540 N Parachute Ave, Parachute 81635

540 N Parachute Ave, Parachute 81635 970-285-7216

GUNNISON COUNTY

Young at Heart – Senior Lunch & Activities

200 E Spencer, Gunnison 81230 970-641-2107

MESA COUNTY

Fruita Senior Center

324 N Coulson St, Fruita 81521 970-858-0360 x6408

Senior Recreation Center Inc

550 Ouray Ave, Grand Junction 81501 970-243-7408

MONTROSE COUNTY

Montrose Pavilion Senior Center

1800 Pavilion Dr, Montrose 81401 970-252-4884 COMMUNITY RESOURCES

AND

RESOURCES AND

Nucla Senior Center

386 Main St. Nucla 81424 970-864-7278

Olathe Community Center 115 Main St, Olathe 81425 970-323-5391

PITKIN COUNTY

Pitkin County Senior Center 0275 Castle Creek Rd, Aspen 81611

SENIOR HEALTH CLINICS

DELTA COUNTY

970-874-2165

970-920-5432

Delta County Health Dept 255 W 6th St, Delta 81416

Surface Creek Family Practice

233 Cottonwood St. Delta 81416 970-874-0336

EAGLE COUNTY

Eagle County Public Health 551 Broadway, Eagle 81631 970-328-8840

Eagle Valley Family Practice 377 Sylvan Lake Rd, Eagle 81631 970-328-6357

Mid-Valley Med Center 1450 E Valley Rd, Ste 102, Basalt 81621 970-927-4666

GARFIELD COUNTY

Garfield County Public Health 195 W 14th St, Bldg A, Rifle 81650 970-625-5200 Continued on next page >

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Dr. Tom Lavery, DDS

Rosie Lloyd, LCSW



970.200.1600

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SENIOR HEALTH CLINICS

continued

GMA New Castle Family Health

820 Castle Valley Blvd, Ste 201 New Castle 81647 970-984-0651

Grand River Family Health, Internal Medicine, Women's **Health and Specialty Clinic** 501 Airport Rd, Rifle 81650 970-625-1100

Grand River Medical Clinic at Battlement Mesa 201 Sipperelle Dr. Ste K. Parachute 81635

Mountain Family Health Center 1905 Blake Ave, Glenwood Springs 81601 970-945-2840

Mountain Valley Development Svcs 700 Mt Sopris Dr, Glenwood Sprgs 81601 970-945-2306

Roaring Fork Family Physicians 978 Euclid Ave. Carbondale 81623 970-963-3350

Silt Medical Center 2001 Red Feather Trail, Silt 81652 970-876-5700

MESA COUNTY

970-285-7046

₩ MarillacHealth

Medical Clinic (ad on page 65) 970-200-1600

- 2333 N 6th St. Grand Junction 81501 - 510 291/2 Rd, Grand Junction 81504
- Mesa County Health Dept 510 291/2 Rd, Grand Junction 81504 970-248-6900

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

MONTROSE COUNTY

Montrose Health & Human Svcs 1845 S Townsend, Montrose 81401 970-252-5000

River Valley Family Health Center 308 Main St. Olathe 81425 970-323-6141

PITKIN COUNTY

Community Health Svcs 0405 Castle Crk Rd. Aspen 81611 970-920-5420

SENIOR ORGANIZATIONS & SERVICES

Includes senior organizations such as government, non-profit, and community organizations created to assist seniors in many areas of their lives.

NATIONAL AND STATEWIDE

AARP Colorado

303 E 17th Ave, Ste 510, Denver 80203 866-554-5376

AARP Driver Safety Program (3 classes a month. Call to schedule) 970-243-2531

AARP ElderWatch 303-222-4444

ALS Association Rocky Mountain Chapter (Lou Gehrig's Disease) 10855 Dover St #500, Westminster 80021 866-257-3211

Aging & Adult Svcs Division (AAS) Community Access & Independence 303-866-5288 Under the Direction of the Colorado

Department of Human Services, the CAI

SeniorsBlueBook.com

Division serves Colorado's older adults through Adult Protective Services and the State Unit on Aging. For more information, please call or visit www.colorado.gov/ cdhs/older-adults

Alzheimer's Association

(ad on page 71) 800-272-3900

American Cancer Society

American Council of the Blind 800-424-8666

American Diabetes Association 800-342-2383

American Heart Association 800-242-8721

American Kidney Fund 800-638-8299

American Liver Foundation 800-465-4837

American Lung Association 800-586-4872

American Parkinson Disease Association 800-223-2732

American Stroke Association 800-553-6321

Arthritis Foundation 800-283-7800

Cleaning for a Reason Program

(cleaningforareason.org) Women undergoing treatment for cancer receive the gift of free house cleaning.

Colorado Assisted Living Association (coloradoassistedlivingassociation.org) CALA serves the assisted living industry

in Colorado through education & training, advocacy with legislative & regulatory agencies and offers a network of support. The association serves owners, directors and caregivers in both the small residential home community as well as larger

Colorado Commission on Aging (CCOA) (ad on page 59) 303-866-5288

The Colorado Commission on Aging (CCOA) was established under the authority of the Older Coloradans Act to serve as the primary advisory body on all matters affecting older persons. The CCOA is a volunteer organization of seventeen people appointed by the Governor and approved by the Senate committee to serve for four year terms. For more information, please call or visit https://www.colorado. gov/pacific/cdhs-boards-committeescollaboration/colorado-commission-aging

Colorado Division of Insurance

1560 Broadway, Ste 850, Denver 80202 303-894-7499

Colorado Gerontological Society 1129 Pensylvania St, Denver 80203

303-333-3482 The Colorado Gerontological Society, a not-for-profit 501(c)(3) organization, which began in 1980 to provide advocacy, information and assistance to Colorado older adults as well as education and networking opportunities for professionals in the field of aging.

Colorado Housing & Finance Authority (CHFA)

800-877-8450

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RECIPIENT

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- · Activities
- Latest in Therapy Equipment and Technology

ment you walk through our doors

2845 N. 15th St., Grand Junction, CO 81506





AND

COMMUNITY RESOURCES AND SERVICES

SENIOR ORGANIZATIONS & SERVICES continued from page 67

Easter Seals Society 800-221-6827

Group to Alleviate Smoking Pollution (GASP of Colorado)

303-444-9799
A statewide nonprofit organization that educates the public about the dangers of secondhand smoke (including e-cigarettes and marijuana) and advocates for smoke-free policies at work, in public places, and in multi-unit housing. Provides lists of smoke-free hotels, apartments (including senior living), and condos online.

Visit gaspforair.org

Guardianship Alliance of
Colorado

801 Yosemite St, Denver 80230 303-691-9339

Huntington's Disease Society of America

800-345-4372

Leukemia and Lymphoma Society 800-286-8159

Lupus Foundation of America 800-558-0121

Muscular Dystrophy Association 720 S Colorado Blvd, Ste 408S, Denver 80246 303-691-3331 / 800-572-1717

NARFE National Active & Retired Federal Employees Association 703-838-7760

National Council on Aging 800-424-9046

National Hospice & Palliative Care-Organization Helpline 703-837-1500

National Kidney Foundation 800-622-9010

National Multiple Sclerosis Society 800-344-4867

National Osteoporosis Foundation 800-231-4222

National Parkinson Foundation 800-327-4545

Senior Hispanic Outreach Service

- Catholic Charities
6240 Smith Rd, Denver 80216
303-742-0828

United Ostomy Association 800-826-0826

Colorado – 211 (www.CO211.org) Just Call 211

DELTA COUNTY

AdvantAge – Health Referral Svcs 844-862-4968 / 800-V0A-4Y0U A health resource center offering confidential assistance with any type of healthcare questions or needs.

❖ Area Agency on Aging – Region 10 (ad on pages 12-13) 145 S Cascade Ave, Montrose 81401 970-249-2436

Delta County Info Line 211

Continued on page 72 >



SENIORS

AND

SENIOR ORGANIZATIONS & SERVICES continued from page 70

EAGLE COUNTY

Eagle County Healthy Aging Program

715 Broadway, Eagle 81631 970-328-8896

- Eagle

715 Broadway, Eagle 81631 970-328-8896

- El Jebel / Basalt 0020 Eagle Cnty Rd. Ste E. El Jebel 80623 970-379-0020

- Minturn

1951 S Hwy 24, Minturn 81645 970-328-8831

The Healthy Aging Program is dedicated to serving the 60 and over population of Eagle Co with nutrition, transportation, social activities, and programs that help maintain the independence of older adults.

Eagle County Info Line

Vintage – Region 12

(ad on pages 12-13) 249 Warren Ave. Silverthorne 80498 970-468-0295

GARFIELD COUNTY

A Little Help

(ad on page 77)

970-404-1923

A Little Help is a nonprofit organization that connects neighbors to help seniors thrive, to enhance lives and strengthen our communities, by connecting them with good neighbors. A Little Help can

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

COMMUNITY RESOURCES AND SERVICES

help with transportation, yard work, handiwork, home organization, and social engagement, Call for more information about membership.

Garfield County ADRC

(ad on pages 12-13)

970-963-1639

Garfield County Info Line 211

Garfield County Senior Program 195 W 14th St, Rifle 81650 970-945-9191 x3061

High Country Retired Senior Volunteer Program at Colorado Mountain College

1402 Blake Ave, Glenwood Springs 81601 970-945-7486

High Country RSVP offers free services to seniors, low-income, and disabled individuals, including annual tax filing, help with choosing Medicare plans, handyman assistance, and driver safety classes. RSVP also recruits volunteers age 55 and older to help with local nonprofit organizations.

GUNNISON COUNTY

Gunnison County Info Line 211

Gunnison County Senior Resources 220 N Spruce, Gunnison 81230

970-641-3244

Check out the newly redesigned www.SeniorsBlueBook.com AND

MESA COUNTY

❖ Alzheimer's Association Colorado Chapter

(ad on page 71) 2232 N 7th St, Ste B1, GJ 81501 970-256-1274 / 800-272-3900

Center for Independence

(ads on pages 22, 79) 740 Gunnison Ave, GJ 81501 **970-241-0315**

Mesa County ADRC – Aging & Disability Resources for

Colorado (ad on pages 12-13) 1129 Colorado Ave, Grand Junction 81501 **970-248-2746**

 $\begin{tabular}{ll} \textbf{Mesa County Info Line} \\ 211 \end{tabular}$

Mesa County Retired Senior Volunteer Program

422 White Ave, Ste 90, GJ 81501 970-243-9839

Project Lifesaver – Mesa County Sheriff's Office

215 Rice St, Grand Junction 81501 970-244-3500

Project lifesaver's program has helped provide thousands of family's peace of mind daily knowing that their loved one has protection and safety in case they wander.



MONTROSE COUNTY

AdvantAge Health Resource

Center (ad on Inside Back Cover)
121 N Park Ave, Montrose 81401
844-862-4968 / 800-VOA-4YOU
A health resource center offering
confidential assistance with any type of

★ Area Agency on Aging – Region 10 (ad on pages 12-13) 145 S Cascade Ave, Montrose 81401 970-249-2436

healthcare questions or needs.

Montrose County Info Line

Montrose Habitat for Humanity 970-252-9303

PITKIN COUNTY

❖ A Little Help (ad on page 77) 970-404-1923

A Little Help is a nonprofit organization that connects neighbors to help seniors thrive, to enhance lives and strengthen our communities, by connecting them with good neighbors. A Little Help can help with transportation, yard work, handiwork, home organization, and social engagement. Call for more information about membership.

Pitkin County Info Line

Pitkin County Senior Services 0275 Castle Creek Rd, Aspen 81611 970-920-5432

Vintage − Region 12

(ad on pages 12-13) 249 Warren Ave, Silverthorne 80498 **970-468-0295**

Indicates website link on seniorsbluebook.com 73

SOURCES AND SERVIC

SENIOR REAL ESTATE SPECIALIST

❖ Jo Carole Haxel, SRES® – HomeSmart Realty Partners

(ad on page 55) 431 Colorado Ave, Grand Junction 81501 **970-683-0126**

SOCIAL SECURITY

Social Security Administration Medicare Claims 800-633-4227

Social Security Administration 800-772-1213

- Glenwood Springs 120 Midland Ave, Ste 140, Glenwood Springs 81601 866-220-7898
- Grand Junction 825 N Crest Dr, Grand Junction 81506 866-931-7120
- Montrose 1805 Pavilion Dr, Montrose 81401 866-758-1317

SUPPORT SERVICES

Support services are non-profit, for-profit and government organizations providing support and associated services such as counseling for specific illness and conditions.

NATIONAL AND STATEWIDE

ALS Association Rocky Mountain Chapter (Lou Gehrig's Disease) 866-257-3211

Alzheimer's Association
(ad on page 71)
800-272-3900

74 COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

American Cancer Society 800-227-2345

American Council of the Blind

American Diabetes Association 800-342-2383

American Heart Association & American Stroke Association 800-242-8721

American Kidney Fund 800-638-8299

American Liver Foundation 800-465-4837

American Lung Association 5600 Greenwood Plaza Blvd, Ste 100, Greenwood Village 80111 303-388-4327

American Lung Association 800-586-4872

American Parkinson Disease Association 800-223-2732

American Speech Language and Hearing Association 800-638-8255

Arthritis Foundation 800-283-7800

Bosom Buddies Support Group of Southern Colorado 970-596-8733

Cancer Information Service 800-422-6237

Caregiver Action Network 202-454-3970

Continued on page 77>

Is It Time To Sell

Are you thinking of selling your home to move into a senior-supportive environment? Or perhaps move in with an adult son or daughter who can help with your needs as you grow older?

You may be considering leaving the family home with all that it represents- the place where children were raised; the safety and security of a family unit: the physical space where your oldest and dearest memories reside. For seniors, it can signify the best years of their lives, where friends and community ties were made

Many seniors would prefer to continue living in their home, or aging in place. Sometimes, circumstances point to selling as a better option, when:

- Home maintenance becomes a burden
- A major life event forces considering a move
- An aging parent who wants to live closer to adult children or other caretakers
- Financial concerns can make it difficult to keep the home
- Support services are needed that are not available at home

Whatever the reason, there may come a time when parents, along with their adult children, consider selling and moving on.

A real estate professional who has experience and training in senior's

Your Home?

issues, who can put you in contact with other trained professional advisors, can be an invaluable resource at this time

What is a Seniors Real Estate Specialist® (SRES®)?

An SRES® is a REALTOR® who is uniquely qualified to assist seniors in housing sales and purchases. The SRES® designation is awarded only to REALTORS® who have additional education on how to help seniors and their families with later-in-life real estate transactions.

They draw upon the expertise of a network of senior specialists, such as estate planners, CPAs, and elder law attorneys, and are familiar with community resources and services. Their mission is to help seniors and their families navigate the maze of financial, legal, and emotional issues that accompany the sale of the home.

Regardless of when and where you are moving, you'll have a better experience if you work with an agent who has earned the SRES® designation- someone who is committed to helping seniors navigate their housing transitions successfully. ~

Editor's Note: This article was submitted by Jo Carole Haxel, SRES@-REAL-TOR®, HomeSmart Realty Partners, who can be reached at (970) 683-0126. See ad on page 55.

Indicates website link on seniorsbluebook.com 75

AND RESOURCES

SUPPORT SERVICES

Center for Disease Control & Prevention 800-232-4636

Colorado Dept of Human Services 800-536-5298

Easter Seals Society 800-221-6827

Eldercare Locator Nationwide (Locates AAA Nationwide) 800-677-1116

Huntington's Disease Society of America 800-345-4372

Leukemia and Lymphoma Society 800-286-8159

Lupus Foundation of America 800-558-0121

Mental Health Support Groups for Montrose & Delta 970-252-3200

Mesothelioma Caregivers www.mesotheliomahub.com 833-997-1947

Multiple Sclerosis Society 800-344-4867

National Cancer Institute Information Service 800-422-6237

National Kidney Foundation 800-622-9010

National MS Society 900 Broadway, Ste 250, Denver 80203 303-698-7400

National Osteoporosis Foundation 800-231-4222

National Parkinson Foundation 800-327-4545

National American Stroke Assoc 800-787-6537

Parkinson Assoc of the Rockies 1325 S Colorado Blvd, Ste 204-B. Denver 80222 303-830-1839

United Ostomy Association of America 800-826-0826

United Way - 211

(www.firstcall.org) 211

DELTA COUNTY

AdvantAge Health **Resource Center**

(ad on Inside Back Cover) 350 Stafford Ln. Delta 81416 844-862-4968 / 800-VOA-4YOU

A health resource center offering confidential assistance with any type of healthcare questions or needs.

Delta County ADRC (ad on pages 12-13) 970-249-2436

Delta County Dept of Social Sycs 320 W 5th St. Delta 81416 970-874-2030

Mental Health Support Groups for Montrose & Delta 970-252-3200



Background-checked local volunteers provide:

- Grocery and errand shopping and delivery
- Home and yard chores
- Transportation
- · Social calls, events, and visits
- Caregiver respite



Learn more at alittlehelp.org | 970-404-1923

COMMUNITY RESOURCES

SUPPORT SERVICES continued

EAGLE COUNTY

Eagle County Caregiver Support Group - In Conjunction with the Alzheimer's Association 970-328-8831

Eagle County Dept of Health & **Human Services** 551 Broadway St. Eagle 81631

970-328-8840

Vail Area Cancer Support 322 Beard Creek, Edwards 81632

970-569-7606

Vintage - Region 12

(ad on pages 12-13) 249 Warren Ave. Silverthorne 80498 970-468-0295

GARFIELD COUNTY

A Little Help

(ad on page 77) 970-404-1923

A Little Help is a nonprofit organization that connects neighbors to help seniors thrive, to enhance lives and strengthen our communities, by connecting them with good neighbors. A Little Help can help with transportation, yard work, handiwork, home organization, and social engagement. Call for more information about membership.

Continued on next page >

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SUPPORT SERVICES continued

AND

RESOURCES

Center for Independence

(ads on pages 22, 79) 823 Blake St, Ste 102, Glenwood Springs 81601 970-718-5155

Garfield County ADRC

(ad on pages 12-13) 970-963-1639

Garfield County Dept of Human Svcs

- 195 W 14th St, Bldg A, Rifle 81650 970-625-5282
- 108 8th St. Ste 300. Glenwood Sprgs 81601 970-945-9191x3037

Pathfinders

970-379-5276 Non profit that serves residents from Aspen to Parachute that struggle with cancer, serious illness, grief and loss. We provide individual and group counseling services as well as volunteer support services. The first three sessions of counseling are free, then a sliding scale co-pay starting as low as \$1.

GUNNISON COUNTY

Gunnison County ADRC -Region 10 (ad on pages 12-13) 970-249-2436

Gunnison County Senior Resources 225 N Pine St, Gunnison 81230 970-641-3244

MESA COUNTY

Alzheimer's Association **Colorado Chapter**

COMMUNITY RESOURCES AND SERVICES

(ad on page 71) 2232 N 7th St, Ste B1, GJ 81501 970-256-1274 / 800-272-3900

American Red Cross

506 Gunnison Ave, Grand Junction 81501 970-242-4851

Center for Independence

(ads on pages 22, 79) 740 Gunnison Ave. GJ 81501 970-241-0315

Diabetes Support

2021 N 12th St, GJ 81501 970-874-6410 / 240-7780

Grand Junction Breast Cancer Support Group

750 Wellington Ave, GJ 81501 970-298-2351

Mental Health Support Groups for Montrose & Delta 970-252-3200

Mesa County ADRC - Aging & Disability Resources for

Colorado (ad on pages 12-13) 1129 Colorado Ave, Grand Junction 81504

970-248-2746

Can assist with transportation, relative care providers, assistance with applications for support programs including in home care, respite, dental, vision, prescription and DME.

National MS Society 521 Rood Ave. Ste B. GJ 81501 970-241-8975



Roice-Hurst Humane Society 362 28 Rd. Grand Junction 81501 970-434-7337

Visually Impaired Support Grp (Meets 2nd Wed 10 am-12 pm) 740 Gunnison Ave. GJ 81501 970-241-0315

MONTROSE COUNTY

AdvantAge Health **Resource Center**

(ad on Inside Back Cover) 121 N Park Ave. Montrose 81401 844-862-4968 / 800-VOA-4YOU A health resource center offering confidential assistance with any type of healthcare questions or needs.

Center for Independence

(ads on pages 22, 79) 245 S Cascade, Ste B, Montrose 81401 970-765-2016 / 800-613-2271

Montrose County ADRC

(ad on pages 12-13) 970-249-2436

Montrose County Dept of Health & Human Services

1845 S Townsend, Montrose 81401 970-252-5000

Montrose Memorial Hospital Stroke Group

800 S 3rd, 81401 970-252-2588

PITKIN COUNTY

A Little Help

(ad on page 77) 970-404-1923

A Little Help is a nonprofit organization that connects neighbors to help seniors thrive, to enhance lives and strengthen Continued on next page >

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AND

RESOURCES

SUPPORT SERVICES

continued

our communities, by connecting them with good neighbors. A Little Help can help with transportation, yard work, handiwork, home organization, and social engagement. Call for more information about membership.

Pathfinders

970-379-5276

Non profit that serves residents from Aspen to Parachute that struggle with cancer, serious illness, grief and loss. We provide individual and group counseling services as well as volunteer support services. The first three sessions of counseling are free, then a sliding scale co-pay starting as low as \$1.

Pitkin County Senior Services 0275 Castle Crk Rd, Aspen 81611 970-920-5432

TRANSPORTATION

National Center on Senior Transportation

866-528-6278

REGIONAL

ADA Paratransit

(Aspen residents & Garfield County) 970-945-9117

Angel Flight West 888-426-2643

Millenium Services

(Wheelchair and scooter clients only) 622 Fort Uncompangre Dr, GJ 81504 970-270-8494

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

DELTA COUNTY

₩ All Points Transit -**Dial-A-Ride ADA and**

COMMUNITY RESOURCES AND SERVICES

Seniors (ad on page 81) AllPointsTransit.org 970-874-7334

EAGLE COUNTY

ECO Transit

970-328-3520

Mid-Valley Seniors

0020 Eagle Cnty Rd, Ste E, El Jebel 81623 970-328-9821

Mountain Ride

844-MTN-RIDE (844-686-7433)

GARFIELD COUNTY

₩A Little Help

(ad on page 77)

970-404-1923

Mountain Ride 844-MTN-RIDE (844-686-7433)

The Traveler

(Garfield County Senior Program)

- 1517 Blake Ave. Glenwd Sprgs 81601
- 970-945-9117
- 50 Ute Ave, Rifle 81650 970-625-1366

GUNNISON COUNTY

Gunnison County Sr Transportation 970-596-6700

Mountain View Express 970-275-4768

MESA COUNTY

Avila Medical Transport 970-210-7083

Delta Health Community Health Needs Assessment and Implementation Plan Community Hospital Consulting



Disabled American Vet Transportation

2121 North Ave. Grand Junction 81501 970-263-5095

Grand Valley Catholic Outreach 245 S 1st St. Grand Junction 81501 970-241-3658

Grand Valley Transit 525 S 6th St, 1st FI, GJ 81501

970-256-7433

Millenium Services

(Wheelchair and scooter clients only) 622 Ft Uncompangre Dr. GJ 81504 970-270-8494

Sunshine Taxi

205 N 4th St, Grand Junction 81501 970-777-7777

Supporting Our Seniors (SOS) 1129 Colorado Ave, GJ 81501 970-248-2746

Visiting Angels Living Assistance Service - GJ

(ad on page 92) 2809 Bunting Ave, Unit B, GJ 81501 970-254-8888

MONTROSE COUNTY

All Points Transit – **Dial-A-Ride ADA and Seniors**

AllPointsTransit.org (ad on page 81) 970-249-0128

Montrose City Bus AllPointsTransit.org 970-240-1951

Continued on next page >

Indicates website link on seniorsbluebook.com 81

SENIORS

TRANSPORTATION continued

PITKIN COUNTY

AND A Little Help

(ad on page 77) 970-404-1923

ADA/Paratransit 970-925-4482

Pitkin County Senior Svcs 0275 Castle Creek Rd, Aspen 81611 970-920-5432

Roaring Fork Transportation Authority (RFTA)

450 E Durant, Aspen 81611 970-925-8484

Snowmass Senior / Disabled Svcs

- Snowmass 970-923-2543

TRUST MANAGEMENT

Charles Kline Law

(ad on page 29) Serving the Western Slope 303-589-9700

URGENT CARE

Western Valley Family Practice - Redlands After Hour Care 2237 Redlands Pkwy, GJ 81507 970-243-1707

VETERAN SERVICES

NATIONAL AND STATEWIDE

Debt Management 800-827-0648

Education Benefits 888-442-4551

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

Health Benefits

877-222-8387

Health Eligibility Center 800-929-8387

COMMUNITY RESOURCES AND SERVICES

Home Loans 877-827-3702

Homeless Veterans 877-424-3838

Insurance Center 800-669-8477

Medical Foster Home 970-263-2800 x1320

The VA Medical Foster Home program is looking for paid foster caregivers who are able to provide a nurturing home environment for veterans. We are also welcoming qualified veterans who are in need of day to day assistance with medical and personal care and prefer a home setting rather than a facility

National Association of **Blind Veterans** 410-659-9314

Senior Care Associates -VA Aid & Attendance Specialists Nationwide 801-424-1444

Tri-Care for Life Prescription Svcs 877-363-1303

VA Benefits 800-827-1000

VA Healthcare Enrollment

Veterans Administration 800-827-1000

Veterans Crisis Line 800-273-8255

Veterans Health Administration Toll-Free Hotline

877-222-8387

DELTA COUNTY

Comfort Keepers (ads on pages 92. Inside Front Cover) 361 Palmer St. Delta 81416 970-240-4121

Veterans Service Office

501 Palmer St. Ste 106, Delta 81416 970-874-2082

EAGLE COUNTY

Veterans Service Office

551 Broadway, Eagle 81631 970-328-9674 / 970-328-8895

GARFIELD COUNTY

Veterans Service Office

195 W 14th St, Bldg A, Rifle 81650 970-618-2053

Western Slope Veterans Coalition 801 Colorado Ave, Glenwd Sprgs 81601 970-233-8735

GUNNISON COUNTY

Veterans Service Office

225 N Pine St, Gunnison 81230 970-641-7919

MESA COUNTY

American Red Cross

506 Gunnison Ave. Grand Junction 81501 970-242-4851

Comfort Keepers at the One Source Building

(ads on pages 92, Inside Front Cover) 482 28 Rd , GJ 81506 970-241-8818

DAV

2121 North Ave, Grand Junction 81501 970-242-0731 / 970-249-7595

Mesa County Veterans Service Ofc 512 29½ Rd. Grand Junction 81504 970-248-2733

Assists with accessing Veteran and survivor benefits, completing and submitting forms, and end of life planning for

The Vet Center

561 25th Rd, Ste 101, GJ 81505 Readjustment counseling for combat Vets & their families.

VA Western CO Health Care System 2121 North Ave. Grand Junction 81501 2121 North Ave, Grand Junction 81501 970-245-4156

Veterans of Foreign Wars (VFW) 3244 F 1/4 Rd, Clifton 81520

970-434-9470 Western Region One Source 482 28 Rd, Grand Junction 81501

MONTROSE COUNTY

844-458-9767

Montrose County Veterans Svcs

317 S Second, Montrose 81401 970-249-2115

Warrior Resource Center

4 Hillcrest Plaza Way, Montrose 81401 970-765-2210

VISION RESOURCES

American Council of the Blind 800-424-8666

American Foundation of the Blind 800-232-5463

Audio Information Network

877-443-2001

Continued on next page >

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AND

VISION RESOURCES

continued

Braille Institute of America 800-272-4553

Center for Independence

(ads on pages 22, 75) 740 Gunnison Ave. GI 81501 970-241-0315

Center for People with Disabilities Vorthwestern Mutual - Senior Low Vision Services

303-442-8662

Colorado Center for the Blind 303-778-1130

Colorado Gerontological Society

1129 Pensylvania St, Denver 80203 303-333-3482

Colorado Talking Book Library 800-685-2136

Colorado Vocational Rehab Svcs 222 S 6th St. Ste 215, GJ 81501 970-248-7103

Eye Bank Association

202-775-4999

Eye Care America

(www.EyeCareAmerica.org) 877-887-6327

Eagle Valley Vision

313 Chambers Ave, Unit C, Eagle 81631 970-328-3937

Foundation Fighting Blindness 800-683-5555

Lighthouse International 800-284-4422

Magnisight

800-753-4767

National Eye Institute Info Center

301-496-5248

National Federation of the Blind

303-778-1130

Prevent Blindness America 800-221-3004

Recorded Magazines

888-724-6423

WEALTH MANAGEMENT

(ad on page 31) 326 Main St #200, GJ

- Stewart Bale
- **Financial Advisor** 970-632-2871
- Nic Hansen Financial Representative 719-339-1518

WELLNESS

Wellness at Family

Health West

228 N Cherry, Fruita 81521 970-858-2502

WILLS & TRUSTS

Charles Kline Law

(ad on page 29) Serving the Western Slope 303-589-9700

Chayet & Danzo, LLC

(ad on page 25)

866-873-6596 / 303-355-8500

- 600 E Hopkins Ave, Ste 301, Aspen 81611
- 650 S Cherry St, Ste 710, Denver 80246
- 105 Edwards Village Blvd #D-201. Edwards 81632



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SENIORS BlueBook BlueBook NON-MEDICAL HOME CARE AGENCIES	AD ON PAGE #	PHONE #	COUNTIES SERVED	LICENSURE	HOMEMAKER / COMPANION	ALZHEIMER'S / DEMENTIA CARE	TRANSPORTATION INCONTINENCE CARE	MEDICATION REMINDERS	MED-ALERT	YARD WORK	24 HOUR CARE	24 HOUR CONTACT	LIABILITY COVERAGE Bonded (B) / Insured (I) Workers Comp (W)	FREE ASSESSMENT	MINIMUM HRS PER VISIT	PAYMENT METHODS
MMER	NON	NON-MEDICAL HOME CARE	E CARE	AGENCI	Ž	£										
Columbine Caregivers	-	970-241-2698	D GR MS	A B	•		•	•			•	•	BIW	•	2	LT O PI PP VA
Comfort Keepers	92 IFC	970-241-8818	D MS	A B	•		•	•	•		•	•	BIW	•	± ≥	HM LT MA MC PI PP VA
Comfort Keepers	92 IFC	970-240-4121	D MN	A B	•		•	•	•		•	•	BIW	•	± ≥	HM LT MA MC PI PP VA
HomeCare & Hospice of the Valley	97	970-930-6008	EG GR GN PT	A B	•	•					•	•	BIW		Ē	HM LT MA O PI PP VA
🛂 InnovAge Home Care – Aspen	88	844-223-6690	EG GR PT	A B	•		•	•	•	•	•	•	BIW	•	m	LT PP VA
Nightingales Home Care	87	970-208-3985	MS	ω	•		•	•			•	•	BIW	•	2 []	LT PI PP VA
Right at Home Delta	91 FC	970-399-1477	D MN	ω	•		•	•	•		•	•	BIW	•	-	LT MA O PI PP VA

HEALTH AT HOME - NON MEDICAL HOME CARE



HEALTH AT

Non Medical Home Care Definitions

24 HOUR ON CALL - Refers to 'around the clock treatment' in a home environment. The care may be shall be issued a license consistent shared by multiple caregivers or by a with the type and extent of services single caregiver.

ALZHEIMER'S/DEMENTIA CARE -

Non-skilled care provided for clients with memory issues includes but not limited to establishing a routine, reminders for activities for daily living, rerouting if necessary and assistance with sleep issues or 'sun downing'. By using creativity and caregiving skills, you can adapt routines and activities as needs change.

BONDED - Being bonded means that a bonding company has secured money that is available to the consumer in the event they file a claim against the company.

HOMEMAKER/COMPANION -

Non-medical assistance with meal preparation, laundry, light housekeeping, errands, activities, outings, companion-ship and other household duties. These agencies are licensed by the state.

HOURLY MINIMUM - This refers to the minimum number of hours that an agency provides service.

INSURED - This refers to what happens if someone gets hurt on the job. If the company isn't insured, then the claim gets filed against the homeowner's insurance. If the company is insured, then the claim gets filed against the company's insurance.

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

LICENSURE - A home care agency, whether medical or non-medical, provided.

CLASS A - A home care agency that provides any skilled healthcare service. Agencies with a Class A license may also provide personal care services.

CLASS B - A home care agency that provides only personal care services. An agency with a Class B license shall not provide any skilled healthcare service.

STATE REGISTRATION - The State of Colorado does not license homecare placement agencies. Placement agencies are registered with the state. Registration ensures that placement agencies are adhering to certain minimum standards such as background checks for caregivers and insurance requirements for agencies and caregivers.

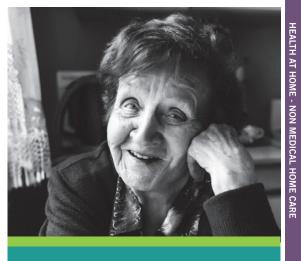
MED-ALERT SYSTEMS - Personal medical alert products activated by pushing a button.

MEDICATION REMINDER -Assistance with reminding an individual about medications but not dispensing medications.

TRANSPORTATION - Rides to shopping, appointments and other outings.

WORKER'S COMP - Insurance that covers medical and rehabilitation costs and lost wages for employees injured at work. ~

Indicates website link on seniorsbluebook.com



We are all-inclusive care each day. Ava's own home each night.

Like Ava, we are strong, resilient – and we are an alternative to nursing homes. Delivering comprehensive care to meet each individual's needs. From health and nutrition to medication management and more. We are giving seniors independence.

And caregivers – peace of mind.



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Visit InnovAge.com

PACE All-inclusive Care for Seniors

Indicates website link on seniorsbluebook.com 89

COVER STORY



Caregiver at Heart....

Finding good Caregivers is an art, science and mostly luck when it comes to finding providers like Sandi, a 27-year veteran caring for the same clients!

It was a Christmas Eve afternoon when Sandi came to Right at Home. With a strong recommendation and amazing resume,

Sandi was hired on the spot!

Sandi is a true Caregiver at heart, giving quality care, changing the lives of those she serves. For Mr. Baker, a late-stage cancer patient, terminally ill on and off for the last 28 years, Sandi has been there "literally taking care of anything I needed" for 27 of

those years. Regardless of the difficulty, oddity or inconvenience, Sandi has seen to it that I had all I needed to live as comfortably and happily as possible through the good times and the bad. I can't imagine what my life would have been like without Sandi. She is simply the best."

Caregivers like Sandi have changed all of our lives, through hearts of caring for everyone around them. The office staff at Right at Home all share a day-to-day blessing, knowing such caregivers. With their dedicated spirit and the ability to brighten a room, they bring a quirky joke, a hug and sometimes just a smile knowing we are all in it together. Our joy is sharing these rare individuals with our clients and watching relationships bloom.

T'was the day before Christmas, when all through the office an amaz-

ing caregiver would enter - to offer a heart of caregiving favor. Little did we know we had been blessed beyond belief to have a person as Sandi to provide home relief. She would bring long-served clients with their needs and conditions, knowing she would be there to help with their afflictions. With a twinkle in her eve

and spring in her step, Sandi continues to offer cheer to all making for a very good day!

We are very grateful and want to celebrate all of our Caregivers that share their Caregiver's heart for the clients we serve on the West Slope of Colorado. We love our Caregivers! ~

Editor's Note: This article was submitted by David McKendry, owner of Right at Home. He can be reached at 970-697-1331. See ads on pages 91 and the Front Cover

90





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970.254.8888

VisitingAngels.com/GrandJunction

Each Visiting Angels agency is independently owned and operated.

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BEST OF HOME DARE

LEADER

***STREELEMP**

2016-2030

ADDITIONAL NOT All About Homecare 970-773-149: Caring For You Home Health Care 970-390-288:		M	Professional Case		D EG GR
	970-390-2889	EG GR PT	Management	970-744-5021	GN MS MN PT
FirstLight Home Care	970-639-2048	MS	Right By Your Side Home	970-639-2773	MS
FirstLight Home Care	970-417-4812	D GN MN	Care Agency		
Human Touch Home Health Care Agency	970-245-3121	MS	Sopris Home Care	970-230-9316	D EG GR GN MS PT
Klarus Personal Care	970-644-5112	D MS MN	Summit West Care	970-263-0202	EG GR GN MS PT
MLS Senior Care, LLC	970-314-2993	D GR MS MN	Valley Care Providers, LLC	970-527-5393	D GN
Mosaic Life Assistance Solutions	970-245-0519 x19	MS	Visiting Angels Living	970-328-5526	EG GR PT
PeopleCare Health Services, LLC	970-874-0136	D EG GR GN MS MN PT	Assistance Services	370-320-3320	Ed dit FT

Home Health Care Definitions

24 HOUR CARE - Refers to "around the clock treatment" in a home environment. The care may be shared by multiple caregivers or by a single caregiver.

24 HOUR ON CALL - Refers to someone being available 24 hours a day to speak with you.

CARDIAC CARE - Refers to services including patient assessment, specific diet information, and management of the disease process, medication management and education. Cardiac care is a program designed to help a person with heart disease return to health. Cardiac care may consist of exercise, modifying risk factors to prevent further heart damage, or psychological rehabilitation.

DIABETIC CARE – Refers to services including patient assessment specific diet information, management of the disease process, medication

management and education on all the above. Services are provided by Registered Nurse under the supervision of a M.D. Some agencies may have certified diabetic nurse instructors or cardiac care specialty RN's.

ENTERAL FEEDING - Enteral feeding, or tube feeding, is a way to deliver nutrients through a tube if you cannot take food or drink through your mouth.

HOSPICE - Hospices provide individuals facing terminal illness with care at home or in a healthcare facility. The goal is to assist patients to live the last stage of their lives with dignity. The focus is on comfort rather than treatment.

HOUR MINIMUM - The least number of hours a Non-Medical Home Care Agency will be available for hire. Medicare certified Home Health Agencies are not on a specified time frame. Continued on page 96>

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HOME HEALTH AGENCIES PAYMENT METHODS NON-MEDICAL HOME CARE MED-ALERT PSYCHIATRIC CARE ENTERAL (TUBE) FEEDING TRACH CARE CARDIAC CARE DIABETIC CARE WOUND CARE HEALTH AT HOME -IV THERAPY SOCIAL WORKER 24 HOUR CARE THERAPY (SPOR) D GR MS MN D MN COUNTIES SERVED 970-947-5201 844-223-6690 970-541-0381 970-240-0139 970-241-2698 970-930-6008 PHONE # AD ON PAGE 97 89 HomeCare & Hospice of the Valley **Abode Home Health of Colorado** VOA – Home Health of Western Colorado InnovAge Home Care – Aspen SENIORS BlueBook HOME HEALTH CARE AGENCIES **Columbine Caregivers** Elite Care at Home • COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

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SENIORS

Home Health Care Definitions continued from page 91

INTRAVENOUS THERAPY (IV) -Refers to any medical treatments/ medications that need to be introduced into the body via a patient's veins. Numerous IV Therapies can be provided in a patient's home under supervision of a MD. Some of these include: inter-infective/ antibiotic therapies, hydration therapy, pain management, chemotherapy and central line care and maintenance.

MED-ALERT - Company offers a pendent or home alert system that notifies staff that user is in distress and needs immediate assistance.

NON-MEDICAL HOME CARE -Assistance with Activities of Daily Living (ADL's), homemaking, companionship and other non-medical in home care. These services are available for hire after, or in conjunction with. Medicare certified services. Private payment, Medicaid and Veterans Benefits are a few of the ways personal care can be paid for.

PSYCHIATRIC CARE - Refers to the agencies' ability to offer services related to psychiatric support with the prevention, diagnosis, and treatment of mental illness. Services may include counseling or administering of medications.

SOCIAL WORKER - A clinical social worker whose purpose in health care is to enhance, promote, maintain,

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and restore the best possible social abilities of the patient or family. Services provided may be preventive. developmental, or remedial in nature.

THERAPY SERVICES (ST, PT, OT, RT) -

Speech Therapy - Refers to services to assess and treat speech and swallowing disorders. Speech therapy can treat speech, language, cognitive skills or swallowing.

Physical Therapy - Refers to services for the treatment and the rehabilitation process where a physical therapist will often stretch, strengthen, facilitate muscles, challenge balance, test coordination abilities, teach home exercise programs and enhance basic mobility skills.

Occupational Therapy - Refers to services to assess and treat patients to improve their ability to perform tasks in their daily living and working environments. Patients may have mental, physical, developmental, or emotional disabilities. Therapists also help them to develop, recover, or maintain daily living and work skills. Occupational therapists help clients not only to improve their basic motor functions and reasoning abilities, but also to compensate for permanent loss of function.

Respiratory Therapy - Refers to services for care of patients with deficiencies and abnormalities associated with the cardiopulmonary system. It may include the thera-peutic use of medical gases



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Home Health Care Definitions continued

and their equipment, environmental control systems, humidification, aerosols, ventilator support, bronchi pulmonary drainage and exercise, respiratory rehabilitation, assistance with cardiopulmonary resuscitation, and maintenance of natural, artificial, and mechanical airways.

TRACH CARE - Refers to care administered to patients who have undergone a tracheotomy. A tracheotomy is a surgical procedure in which a cut or opening is made in the windpipe (trachea). The sur-

geon inserts a tube into the opening to bypass an obstruction, allowing air to get to the lungs, or remove secretions.

WOUND CARE - Refers to services for providing diagnosis and treatment for ulcers, pressure sores and other wounds. Treatments may include but is not limited to irrigations, dressing, and wound vacs. Some agencies may employ specialty nurses to provide and instruct in care specifically for patients with more complicated wounds. ~

ADDITIONAL HOME HEALTH	CARE AGENCIES	
Critical Nurse Staffing, LLC	970-254-9001	D EG GR GN MS MN PT
Delta-Montrose Home Health Services — Montrose	970-874-2463	D MN
Gunnison Valley Health Home Medical Services	970-641-4254	GN
Human Touch Home Health Care Agency	970-245-3121	MS
Kindred at Home — formerly Gentiva Home Health	970-257-1275	MS
Nuclear Care Partners	970-244-0900	D EG GR GN MS MN PT
Our Nurses, Inc	970-618-0578	EG GR PT
PASCO/SW Home Health Care	970-565-6833	D MN
Professional Case Management	970-759-2514 970-744-5021	D EG GR GN MS MN PT
SummitWest Care	970-263-0202	EG GR GN MS PT

*COUNTIES: D=Delta / EG=Eagle / GR=Garfield / GN=Gunnison / MS=Mesa / MN=Montrose / PT=Pitkin

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When It's Time to Start the Conversation About Home Care The number of Americans over the

For many families, starting a discussion with a senior loved one about care needs can be difficult. But, according to the Home Care Association of America (HCAOA),

age of 85 is set to triple by 2040.

age 65 will need care at some point in their life. And, 9 out of 10 seniors want to remain in their home as they age. It is comforting to know that talking to the older adult in one's life about their care needs doesn't have to be a negative experience. Family and friends should remember

to share the ways that in-home care can help seniors live the life they want, maintain their physical and emotional wellbeing, and bring more hope, purpose and joy to their days.

Timing Is Everything

Deciding when to start the conversation about care needs is important. It is never too early to discuss what care might be needed and the desires of the person that will be receiving care. And, when it is time for care to start, everyone will be on the same page about the plan. Ideally, there will be multiple

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discussions on the topic of care. Making plans before there is an emergency or sudden problem in the senior's home helps alleviate stress for everyone. Families and friends should talk to the senior in their life early and often.



Gather Information

Remember that everyone will have the best experience possible if this is a true conversation with the care recipient, not about them. Those involved should have the opportunity to speak their mind and talk about the future. There are many options for in-home care, from the type of care services to the number of hours a week. It is a good idea for participants to do research online or by calling a care provider to get questions answered before the family meets to talk about options.



Support Is Imperative

Ultimately, everyone wants to ensure that the care recipient is supported, cared for, and safe in their home. It can reduce stress if those speaking to their senior loved one understand that there may be resistant to the idea of having a caregiver provide assistance, and the care recipient may feel that they are losing independence. While family and friends should be honest about their observations and feelings, the senior that will be receiving care should also have a voice. This not only helps everyone feel comfortable with the plan moving forward, but opens up the conversation about all the ways home care can improve quality of life - physically, mentally and emotionally.

Think Beyond the Basics

Care doesn't have to only be about basic physical care needs. When it is time for help, be sure the agency will develop custom care plans that include physical safety and wellbeing, emotional health, and socialization. The goal for in home care should be to help provide the

best quality of life while maintaining independence at home. Typically this includes tasks like transportation to appointments, meal preparation, light housekeeping and personal care, but ask about wellbeing tasks as well, such as:

- Assisting with outings, social events, shopping trips, and other activities of interest to maintain engagement
- Activities that bring joy, provide mental stimulation and encourage physical and emotional wellbeing
- Education for families
- Respite care for family and loved ones
- Referrals to medical professionals, support groups and resources
- Change in condition monitoring
- Fall risk assessment and assistance with fall prevention
- Facilitating connection with loved ones through phone calls, video chats and other technology

Keep communication open and be sure to review the care plan often. With information and education, in home care can be rewarding for all involved. ~

Editor's Note: This article submitted by Ora Lee, owner of Comfort Keepers. She can be reached at 970-241-8818 or at oralee@clcolorado.com. See ads on pages 92 and Inside Front Cover.

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	PCP OVERSIGHT		•	•	•	•	
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	SENIORS BlueBook HOSPICE PROVIDERS		Abode Hospice of Colorado	HomeCare & Hospice of the Valley	HopeWest – Grand Junction	HopeWest – Ferris Care Center	
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HOSPICE CARE

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/HM=Managed Care Insurance / 0=Other

****Therapies: A=Aroma / Ma=Massage / Mu=Music / P=Pet

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SENIORS MueBook

Hospice Care Definitions

HOSPICE (See definition in home health grid definitions)

Services Provided:

N-Nurse – Assesses patient's physical needs, develops and coordinates the plan of care, ensures symptom control and management, provides patient/family teaching as needed.

SSW-Social Worker – Assesses patient and family emotional and social needs, develops a plan of care, provides counseling, referrals and support to meet identified needs.

Chaplain – Assesses patient and family spiritual needs, develops a plan of care, provides counseling, assists with memorial preparations.

Home Health Aide – Provides direct personal care to patient, emotional support to patient and family, reports identified needs to RN.

Volunteer – Provides respite and needed non-medical services for patients and their families, offers support at time of death and during bereavement.

Levels of Care:

RO-Routine Care – Occurs when regularly scheduled visits are adequate in maintaining the individual's symptom management. Care is provided at the individual's residence, this can be their private home, a retirement community, an assisted living, or a skilled nursing facility.

RE-Respite Care – Provided when the family needs time to rest or go out of town for a short time. Ideally, this

service is provided for five consecutive days. Care may be provided in a long-term care facility depending on the condition of the individual. Hospice is responsible for financial arrangements with the Long-term care facility, at no cost to the patient or the family.

GIP - General In-Patient Care -

Provided in a skilled nursing facility when the symptoms cannot be managed elsewhere. The skilled nursing facility must have 24-hour R.N. coverage as deemed by Medicare guidelines. General in-patient care is usually short in duration. This level of care is usually due to symptoms which are out of control and more intensive nursing services are required. If an individual is at a care facility, room and board are covered by hospice during this period.

CC-Continuous Care - Provided to prevent the individual from going to the hospital when a crisis occurs. Continuous care also is given when more help is needed to assist the individual and family in coping with the crisis. This level of care is usually provided at the individual's residence no matter where that may be. The criteria for continuous care may include: Severe pain or symptoms which are out of control, psychotic episodes, breakdown of caregiver, imminent death and family unable to cope. Continuous care is typically reserved for end of life or other crises that requires a constant presence by a nurse or care team.





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Hospice Care Definitions continued

24/7 ADMISSIONS - Can a patient be admitted to the particular hospice agency 24/7? If a patient qualifies for hospice care, they should be admitted as early as the family requests. Many agencies admit patients to hospice, 24/7, evenings weekends, and holidays.

GRIEF SUPPORT GROUPS - Grief is the normal and universal reaction humans have to the loss of those they love. When your loved one passes, you may go through a period of bereavement and experience grief. Each hospice agency will have a grief and bereavement Continued on next page >

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Hospice Care Definitions continued

support program. Many provide grief groups that meet and address issues of grief in a supportive group setting.

INDIGENT PATIENTS - Does the hospice accept non funded or indigent patients? This is usually on a case by case basis and at the determination of the hospice company. Many have a non-profit

organization that can help support the care of non-covered patients. Many Hospice agencies utilize social workers to help find resources for indigent families.

LICENSED MASSAGE THERAPY -Massage has become one of the fastest growing trends in therapy for hospice patients. Used as a method for relaxation to alleviate stress. anxiety and pain with a light handson approach, as well as providing an alternative to those who can't take medication or prefer not to, massage therapy has become essential in hospice care. This is not reimbursed by Medicare; it is an added benefit that select hospice companies have decided to provide for their patients.

MUSIC THERAPY - Music Therapy is an established healthcare profession that uses music to address physical, emotional, cognitive. and social needs of individuals. A music therapist is not just a music performer, but actually trained in counseling and music. A music therapist creates goals and objectives for their patients and

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uses music activities and music experiences (listening, composition, improvisation, or playing/singing a familiar song) in order to achieve those goals. This is not reimbursed by Medicare; it is an added benefit that select hospice companies have decided to provide to their patients.

PAIN PUMPS AVAILABLE - Many patients have their symptoms controlled through oral medications. Some situations require a pain pump where medications are administered through an IV pump. If this is the situation, inquire with the hospice RN case manager to see if pain pumps are available through their insurance.

PCP-OVERSIGHT - Can the hospice patient retain their own primary care physician in addition to the hospice medical director? All hospice organizations require a medical director, a physician to oversee their care. Many times the hospice medical director will work in conjunction with the patient's own physician. The patient, family and hospice team can determine which physicians will oversee the care and certify the hospice eligibility criteria.

PET THERAPY - There's nothing like a visit from a four-legged creature to brighten the day of a terminally ill patient. Pet therapy teams visit with patients wherever they reside - at home or in professional care settings.

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Hospice Care Definitions continued

For some patients, contact with these gentle animals evokes memories of pets in their lives, past or present. Studies have shown many benefits of pet companionship, ranging from reduced blood pressure and anxiety to relief from boredom, pain and loneliness. This service is not reimbursed by Medicare, it is an added benefit that select hospice companies have decided to provide for their patients.

VA CONTRACT - If the patient is not a Medicare recipient and is covered by the VA, the VA will make payments directly to their contracted agencies. If a patient is a Veteran, but is a Medicare Recipient, they may choose any Medicare approved hospice agency for their care. ~

ADDITIONAL HOSPICE CARE P	PROVIDERS	
Gunnison Valley Health Home Medical Services	970-641-4254	GN
Touch of Care Hospice	970-249-6080	MN

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INDEPENDENT / RETIREMENT COMMUNITIES



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Senior Housing Definitions

ACTIVE ADULT COMMUNITIES

are traditionally geared towards the physically active senior, these communities can be apartment style, cottage/patio home, or Condo/ Townhome style living. There are often community gatherings and many offer enhanced amenities like concierge, golf courses and recreation centers. They usually do not offer meal or meal option community dining (but may have a restaurant on site). May be a buy-in or a rental property.

AGE RESTRICTIONS – Some communities have a restriction on the youngest age they are allowed to accept. These restrictions vary by community.

ALZHEIMER'S / DEMENTIA ASSISTED LIVING COMMUNITY –

Licensed assisted living facility or skilled nursing facility that specialize in delivering care to victims of Alzheimer's and dementia. Communities are typically bedroom-style rental units with common areas for dining and activities. Many are locked for residents' safety.

ASSISTED LIVING COMMUNITY

- Typically apartment-style with kitchenettes and private baths. Some offer companion accommodations. Personal assistance with Activities of Daily Living (ADLs)

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bathing, grooming, dressing, toileting, eating and ambulation.

DAY CARE – Any provider can elect to provide day/night services on a short or long term basis. Rates typically include a place to rest, one or two meals and snacks and activities for the day. Licensed communities are prohibited by law to promote these services without a specific

DEPARTMENT OF HOUSING & URBAN DEVELOPMENT - (HUD)

helps apartment owners offer reduced rents to low-income tenants.

INDEPENDENT HOUSING – Apartments and communities for adults 55+ with little or no senior support services (e.g. no meals, etc...)

INDEPENDENT LIVING is usually apartment style communities for adults 55+ with little or no senior support services. Many but not all are wheelchair accessible.

INTERMEDIATE CARE – 24 hour inpatient care residents who need licensed nursing supervision and supportive care, but do not require continuous nursing care. Residents may receive full assistance with ADL's and transfers. Residents receive meds from a nurse following a doctor's orders and may receive Continued on page 131 >

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Eagle County Housing Authority 500 Broadway St, Eagle 81631 970-328-8770

Garfield County Housing Dept - Main Office

1430 Railroad Ave, Unit F, Rifle 81650 970-625-3589

Grand Junction Housing Authority 8 Foresight Cir, Grand Junction 81505 970-245-0388

Gunnison Housing Authority

202 E Georgia Ave, Ste A, Gunnison 81230 970-641-7900

Housing Resources of West CO

524 30 Rd, Ste 3, Grand Junction 81504 970-241-2871 x101

HUD - FHA Resource Center 800-225-5342

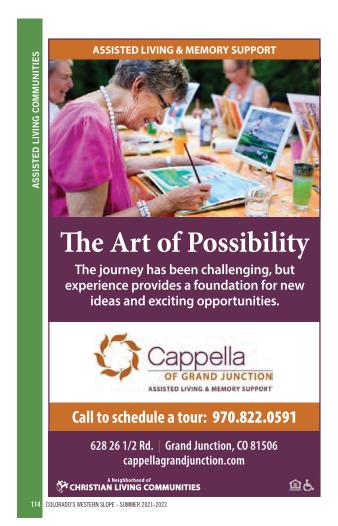
Montrose Housing Authority 222 Hap Ct. Olathe 81425 970-323-5445

Rifle Housing Authority 250 Ute Ave, Rifle 81650 970-625-3974

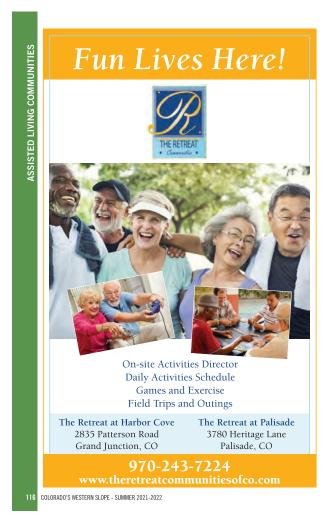
ore information on these communities available at www.Senio Click on "Senior Housing."	rsBlueBook.com
Anciano Towers, 227 N Ute Ave, Montrose 81401	970-249-8844
Cedar Square Apts, 150 S Grand Mesa Dr, Cedaredge 81413	970-856-3173
Creek Vista Senior Apts, 446 Vista Dr, Paonia 81428	970-527-8437
Crossroads at Delta, 1380 Aspen Wy, Delta 81416	970-874-1421
Crystal Meadows, 1250 Hendrick Dr, Carbondale 81623	970-963-9326
Delta Village Apts, 289 Stafford Ln, Delta 81416	970-874-3333
Glenwood Manor, 721 Blake, Glenwood Springs 81601	970-945-9326
Glenwood Manor II, 661 Bennett, Glenwood Springs 81601	970-945-8322
Homestead Estates Sr Apts, 215 NW 9th St, Cedaredge 81413 Independence Village, 225 N Coulson St, Fruita 81521	970-856-7591 970-858-2174
Montage Creek, 1968 Sunrise Dr. Montrose 81401	970-296-5680
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Nellie Bechtel Gardens, 3032 N 15th St, Grand Junction 81506 Olathe Meadows Sr Housing, 227 Rebekah Dr, Olathe 81425	970-245-1712
San Juan Elderly Apts, 1650 Church St, Montrose 81401	970-249-1823
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295 Rio Grande Ave, Carbondale 81623	970-440-2301
Spring Creek Chalet, 2710 Sunnyside Rd, Montrose 81401	970-249-2438
Sunnyside Retirement Ctr, 601 21st St, Ste 106, Glenwood Springs 81601	970-945-9234
The Cottages of Hilltop, 625 27½ Rd, Grand Junction 81506	970-434-2111
Thompson Manor, 511 E 10th St, Delta 81416	970-874-7266
Valley Senior Housing, 500 N Parachute Ave, Parachute 81635	970-625-3589
VOA – Centennial Towers Apts, 430 S 12th St, Montrose 81401	970-240-0110
VOA – Cimarron Village Apts, 1811 Pavilion Dr, Montrose 81401	970-249-2010
VOA – Grand View Apts, 1501 N 1st St, Grand Junction 81501	970-256-9904
VOA – Heaven's View Apts, 1445 Porter Ct, Delta 81416	970-874-5021
VOA – Horizons Country Manor Apts 11411 Hwy 65, Eckert 81418	970-835-2600
VOA – Meadowlark Court, 2378 Robins Wy, Montrose 81401	970-252-8272
VOA – Pavilion Garden Apts – Family & Senior Housing 2366 Robins Wy, Montrose 81401	970-249-1200
Walnut Park Apts, 2236 N 17th St, Grand Junction 81501	970-245-5034

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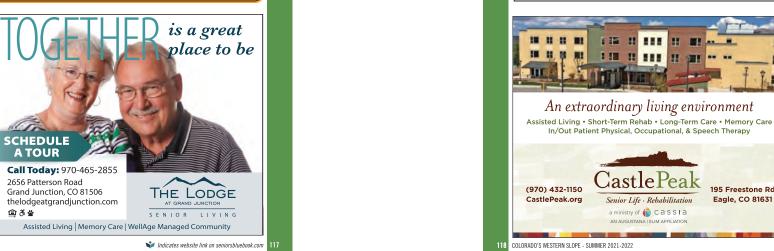




Delta Health Community Health Needs Assessment and Implementation Plan Community Hospital Consulting







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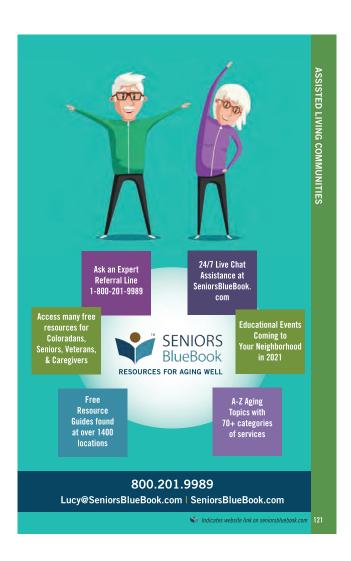
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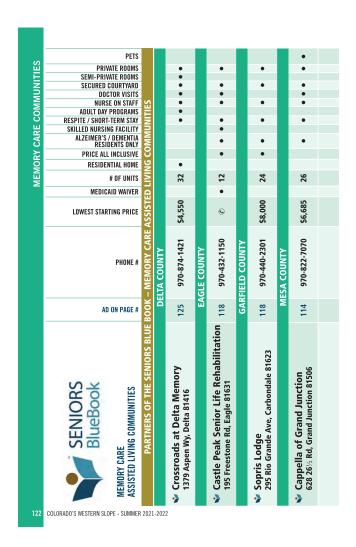
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Independent Living | Assisted Living | Memory Care | WellAge Managed Community



More information on these communities available at www.Senior Click on "Senior Housing."	sBlueBook.co
Aspen Glen AL, 448 Bookcliff Dr, GJ 81501	970-254-8403
BeeHive Homes of Grand Junction, 2395 H Rd, GJ 81505	970-549-655
Blossom View AL, 3456 F Rd, Clifton 81520	970-434-6707
Bookcliff Manor AL, 2897 Orchard Ave, GJ 81501	970-245-0788
Cappella of Grand Junction, 628 26½ Rd, GJ 81506	920-822-059
Castle Peak Senior Life & Rehab, 195 Freestone Rd, Eagle 81631	970-432-115
Chateau at Rifle, 375 W 24th St, Rifle 81650	970-625-4343
Comfort Care AL & MC, 445 Sandia Dr, GJ 81507	970-243-4682
Crossroads at Delta, 1380 Aspen Wy, Delta 81416	970-874-142
Delta House, 233 Main St, Delta 81416	970-874-1117
Grand Villa, 2680 N 15th St, GJ 81506	970-241-9706
Grandview Care Lodge, 815 26½ Rd, GJ 81506	970-241-8896
Gunnison Valley Health AL, 300 N 3rd, Gunnison 81230	970-641-3033
Hacienda AL, 4199 Hwy 50, Whitewater 81527	970-589-044
Heidi's Chateau, 2720 Sunnyside Rd, Montrose 81401	970-252-822
Heritage Park AL, 1250 Village Rd, Carbondale 81623	970-963-150
Mesa Vista AL, 72 Sipprelle Dr, Parachute 81635	970-285-184
Montage Creek, 1968 Sunrise Dr, Montrose 81401	970-296-568
Pilgrim House, 405 W Mayfield Dr, GJ 81507	970-255-8345
Renew Roaring Fork AL & MC 2800 Midland Ave, Glenwood Springs 81601	970-945-112
Sopris Lodge, 295 Rio Grande Ave, Carbondale 81623	970-440-230
The Commons of Hilltop, 625 27½ Rd, GJ 81506	970-243-333
The Fountains of Hilltop, 3203 N 15th St, GJ 81506	970-243-880
The Lodge at Grand Junction, 2656 Patterson Blvd, GJ 81506	970-465-285
The Residence at Grand Mesa, 565 281/4 Rd, GJ 81501	970-241-8899
The Retreat at Harbor Cove, 2835 Patterson Rd, GJ 81506	970-243-722
The Retreat at Palisade, 3780 Heritage Ln, Palisade 81526	970-234-722
VOA – The Homestead at Montrose 1819 Pavilion Dr, Montrose 81401	970-964-340
Western Slope Memory Care AL, 2594 Patterson Rd, GJ 81505	970-462-969
Whitcomb Terrace AL, 275 Castle Creek Rd, Aspen 81611	970-544-1530





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Dedicated to Compassionate Care

Western Slope Memory Care provides a safe and secure environment while allowing residents with Alzheimer's or dementia to live their best life.

- 24 Hour Professional Care Staff
- On-Site Community Activities
- 3 + 3 Compassionate Cuisine Dining Program



More information on these communities available at www.Senior Click on "Senior Housing."	rsBlueBook.cor
Aspen Ridge Alz Special Care Ctr, 622 28¼ Rd, GJ 81506	970-254-1233
Cappella of Grand Junction, 628 26½ Rd, GJ 81506	970-822-707
Castle Peak Senior Life & Rehab, 195 Freestone Rd, Eagle 81631	970-432-115
Comfort Care, 807 Tahiti, GJ 81506	970-243-4682
Crest Ridge Memory Care, 972 Walnut Ave, GJ 81501	970-985-4122
Crossroads at Delta Memory, 1379 Aspen Wy, Delta 81416	970-874-142
La Villa Grande Care Center, 2501 Little Bookcliff Dr, GJ 81501	970-245-121
Montage Creek, 1968 Sunrise Dr, Montrose 81401	970-296-568
Renew Roaring Fork AL & MC, 2800 Midland Ave Glenwood Springs 81601	970-945-1121
Sopris Lodge, 295 Rio Grande Ave, Carbondale 81623	970-444-230
The Commons of Hilltop, 625 27½ Rd, GJ 81506	970-243-333
The Fountains of Hilltop, 3203 N 15th St, GJ 81506	970-243-880
The Lodge at Grand Junction, 2656 Patterson Blvd, GJ 81506	970-465-285
The Vineyards Memory Care, 1530 Walnut Ave, GJ 81501	970-623-7126 970-314-9057
The Willows at Family Health West 243 N Cherry St, Fruita 81521	970-858-2184
Western Slope Memory Care, 2594 Patterson Rd, GJ 81505	970-469-969

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- Rehabilitation to return home after hospitalization
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- Skilled nursing care 24/7
- Respite care & short-term stays
- Veterans benefits accepted



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LA VILLA GRANDE CARE CENTER

- Memory care:

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- Alzheimer's & Dementia

 Rehabilitation to return home
- Rehabilitation to return h
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- Physical, Occupation
 Speech Therapy
- Skilled nursing care 24/7
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After Hours: 970-361-1630

970-245-1211 | After Hours: 970-361-1630 2501 Little Bookcliff Drive, Grand Junction

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See our virtual tour and website: lavillagrandecarecenter.com

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HM LT MA MC O PI PP HM LT MA MC O PI PP SKILLED NURSING FACILITIES PAYMENT METHODS PRIVATE ROOMS SEMI-PRIVATE ROOMS RESPITE / SHORT-TERM STAY WANDERGUARD SECURED MEMORY CARE UNIT TRACH CARE LONG-TERM CARE SHORT-TERM CARE SKILLED CARE INTERMEDIATE CARE REHAB & THERAPY LOWEST DAILY RATE # OF BEDS 72 57 PHONE # DELTA (130 AD ON PAGE # Castle Peak Senior Life & Rehabilitation 195 Freestone Rd, Eagle 81631 **Grand River Health Care Center** 701 E 5th St, Rifle 81650 - Horizons Health Care SENIORS BlueBook Retirement Community 11411 Hwy 65, Eckert 81418 SKILLED NURSING AND REHABILITATION FACILITIES 128 COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

Heritage Park Care Center 1200 Village Rd, Carbondale 81623	115	115 970-963-1500 90		\$316 •	•	•	•	•	•		•	HM LT MA MC PI PP
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Mantey Heights Rehabilitation & Care Center – Five Star Senior Living 2825 Patterson Rd, Grand Junction 81506	56 127	970-242-7356 88		\$255 • • •	•	•	•		•	•	•	HM LT MA MC PI PP VA
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an award winning SKILLED NURSING FACILITIES SKILLED NURSING FACILITY . Short-Term & Long Term Care On-Site Physician · Physical, Occupational, Speech Therapy Respite Care Five Star Status hieved by the Centers for Medicare and Medicaid Services since 2014 grandriverhealth.org care cente **SKILLED NURSING AND REHABILITATION FACILITIES** More information on these communities available at www.SeniorsBlueBook.com. Click on "Senior Housing." Castle Peak Senior Life & Rehab, 195 Freestone Rd, Eagle 81631 970-432-1150 Center at Foresight, The, 606 E Foresight Cir, GJ 81505 Colorado Canyons Hospital & Medical Ctr, 300 W Ottley Ave, Fruita 81521 Colorado State Veterans Community Living Center at Rifle, 851 E 5th St, Rifle 81650 970-625-0842 Colorow Care Ctr, 885 S Hwy 50 Business Loop, Olathe 81425 Eagle Ridge of Grand Valley, 2425 Teller Ave, GJ 81501 970-243-3381 Genesis Mesa Manor Center, 2901 N 12th St. GJ 81506 970-243-7211 Glenwood Springs Health Care, 2305 Blake Ave, Glenwood Springs 81601 970-945-5476 Grand River Health Care Center, 701 E 5th St, Rifle 81650 970-625-1514 970-641-0704 ❖ Heritage Park Care Center, 1200 Village Rd, Carbondale 81623 970-963-1500 La Villa Grande Care Center, 2501 Little Bookcliff Dr, GJ 81501 970-245-1211 Larchwood Inns & The PARC Skilled Nursing, 2845 N 15th St, GJ 81506 970-245-0022 Mantey Heights Rehab & Care Ctr - Five Star Senior Living 970-242-7356 2825 Patterson Rd, GJ 81506 Palisades Living Ctr, 151 E 3rd, Palisade 81526 Paonia Care & Rehab Ctr, 1625 Meadowbrook Blvd, Paonia 81428 San Juan Living Center, 1043 Ridge St, Montrose 81401 VA Western Colorado Health Care System (WCHCS) / CLC, 2121 North Ave, GJ 81501 970-242-0731 130 COLORADO'S WESTERN SLOPE - SUMMER 2021-2022

FACILITIES

outpatient rehab services. Facilities may use a nurse as a their consultant and the residents receive periodic assessments from a licensed practitioner.

LONG-TERM CARE – Chronic, custodial care provided on an on-going basis

MEDICAID WAIVER – An assisted living waiver may be used to transition individuals out of nursing facilities or to provide persons at risk of institutionalization with options for remaining in their communities. Assisted living waivers are designed to provide an alternative to more costly nursing home care.

PRICE DEPENDENT ON LEVELS
OF CARE – Flexible levels of service
geared to accommodate different
needs over time. Rates may vary
depending on the changing levels of
care while one maintains the same

PUBLIC HOUSING (PH) – Affordable apartments for low-income families, the elderly and persons with disabilities

physical residence.

REHABILITATION AND THERAPY —
Many skilled nursing facilities offer restorative and rehabilitative physical and occupational therapy, and speech-language pathology services. Short-term rehabilitation services may be provided to individuals with

diagnoses such as joint replacements, stroke, etc. Long-term rehab may also be provided for permanent residents of the facility who have chronic or progressive illnesses. Occupational therapy services in this setting are generally reimbursed by Medicare Part A for short-term, acute care clients; Medicare Part B for long-term residents who require skilled services and have medically necessary need for rehab; and often by private insurance, Medicaid, or private pay for younger clients.

RESIDENTIAL HOME – Assisted living homes are private residential homes that typically have a small number of residents who live together and receive care from live-in caretakers. Adult family homes offer room and board for seniors who want a more private. home-like community. Assistance with activities of daily living such as bathing and dressing are provided. Amenities and nursing services vary greatly between homes. Ask about their services when you tour. They are also referred to as personal board and care homes. Most accept private pay; Medicaid in some instances.

RESPITE CARE / SHORT-TERM

STAY – Otherwise known as a short-term stay. Any provider of IL, AL, ALZ or SNF care can elect to provide fully furnished accommoda-Continued on next page >

Indicates website link on seniorsbluebook.com 131

Se

Senior Housing Definitions continued

tions to a person for a short period of time. Rates usually quoted on a daily basis and are typically inclusive of all services and amenities.

RETIREMENT COMMUNITY -

Housing designed specifically for mature adults. Typically Studio, 1 BR or 2 BR rental apartments with full kitchens, and private baths are available. Services include meal plans, transportation, housekeeping, laundry and maintenance. Amenities are usually abundant; formal libraries, computer stations, swimming pools, gardens, and other social gathering spaces. Rates are monthly, and are typically based on size/ location of apartment.

SECURED UNIT – A secured unit dedicated to Alzheimer's/Dementia residents to prevent wandering outside the community without supervision.

SHORT-TERM CARE – Acute care provided on a short term basis.

SKILLED CARE – 24 hour licensed nursing services, eight hours of which are RN covered. Patient may receive rehab services either inpatient or outpatient and may be fully dependent for ADL's. Patients receive medications by an RN according to a licensed physicians orders.

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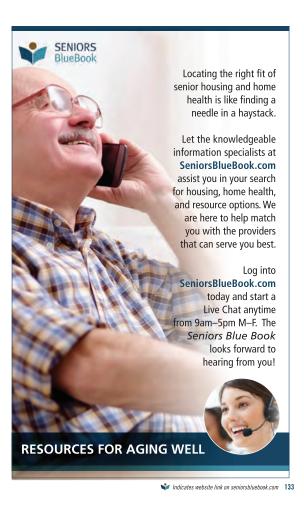
SKILLED NURSING FACILITY -

Facilities provide 24/7 care for residents and offer full assistance with ADL's. Daily rates typically include a furnished bedroom and a private or shared bath, meals, activities, transportation, phone service, cable television and all personal/nursing care. Payor sources usually accepted are Medicare, Medicaid, VA, some insurance plans and private sources.

TRACH CARE – Refers to care administered to patients who have undergone a tracheotomy. A tracheotomy is a surgical procedure in which a cut or opening is made in the windpipe (trachea). The surgeon inserts a tube into the opening to bypass an obstruction, allow air to get to the lungs, or remove secretions.

VENTILATOR - Moves breatheable air into and out of the lungs, to provide the mechanism of breathing for a patient who is physically unable to breathe, or is breathing insufficiently.

WANDERGUARD - Offered at some facilities. A resident with memory loss or confusion wears a small discrete pendant. Each external door in the care home is fitted with a radio detector which detects when a pendant moves near an exit. The WanderGuard will sound an audible alarm, alerting the staff of a patient wandering,~





RESOURCES FOR AGING WELL SeniorsBlueBook.com

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Inside Back Cover	Homestead at Montrose, The	Inside Back Cover	Senior CommUnity Meals	SEK INDEX
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Inside Back Cover	Horizons Care Center	109	Solstice Senior Living at Grand Valley	
49	Humana Market Point	109	Solstice Senior Living at Mesa View	
33	Hunger Free Colorado	118	Sopris Lodge Senior Living	
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AMERICA

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VOLUNTEERS

Benefits Checkup - Knowing What's Available Can What is a benefit checkup? Improve a Life

It's a no cost way to find out what assistance programs you may be eligible for.

At the AdvantAge Health Resource Centers, an experienced care navigator can perform a benefits checkup to match you with assistance programs. There, you may find out you are qualified for assistance through state or federal programs that can save you money on supportive in-home and community-based services.

Assistance programs are often is accompanied by complicated forms and regulations. The AdvantAge Health Resource Center care navigator can help explain the form language, help you complete the forms and guide you to creating a plan for successful living.

There can be numerous challenges to finding supportive services. Many older adults often do not know where to turn when they experience a change to their normal routine like food insecurity, loss of physical mobility or ability to perform daily tasks of living, or suddenly needing to budget on a tight social security benefit.

Volunteers of America established a toll-free help line in an effort to provide quick answers and become a trusted source for a variety of needs for our area's older adults. Our toll free number, 1-844-VOA-4YOU (1-844-862-4968) is answered by the AdvantAge care navigators - one in

Montrose County and one in Delta County plus a Spanish speaking care navigator helping in both counties.

Callers can ask questions about health care including: where to go for rehab, home health, adult day care, memory care, assisted living or long-term care. The caller can also inquire about sources for help with housekeeping, personal care, transportation, grocery and meals programs, durable medical equipment, caregiver respite or companion services. Care navigators also have connections to independent housing, family housing or veterans housing assistance.

Information and referrals to various programs are available to any age group. The AdvantAge long term goal is to serve the need of any age group by providing a connection to a local service that can fill the need.

Professionals in the Montrose and Delta County area can make referrals for their clients as well by visiting our web site at voa4you.org and clicking on the referral tab. ~

Editor's Note: This article was submitted by Erin Berge, Regional Marketing Coordinator with Volunteers of America and can be reached at eberge@voa.org. See ad on Inside Back Cover.

COLORADO'S WESTERN SLOPE - SUMMER 2021-2022





INFORMATION GAPS



Information Gaps

- While the following information gaps exist in the health data section of this report, please note that every effort was made to compensate for these gaps in the interviews conducted by Community Hospital Consulting.
 - This assessment seeks to address the community's health needs by evaluating the most current data available. However, published data inevitably lags behind due to publication and analysis logistics.
 - Due to smaller population numbers and the general rural nature of Delta and Montrose Counties, 1-year estimates for the majority of data indicators are statistically unreliable. Therefore, sets of years were combined to increase the reliability of the data while maintaining the combined county-level perspective.

ABOUT COMMUNITY HOSPITAL CONSULTING



About CHC

- Community Hospital Corporation owns, manages and consults with hospitals through three distinct organizations – CHC Hospitals, CHC Consulting and CHC ContinueCare, which share a common purpose of preserving and protecting community hospitals.
- Based in Plano, Texas, CHC provides the resources and experience community hospitals need to improve quality outcomes, patient satisfaction and financial performance. For more information about CHC, please visit the website at: www.communityhospitalcorp.com

APPENDIX

- SUMMARY OF DATA SOURCES
- DATA REFERENCES
- MUA/P AND HPSA INFORMATION
- INTERVIEWEE INFORMATION
- PRIORITY BALLOTS



SUMMARY OF DATA SOURCES



Summary of Data Sources

Demographics

- This study utilized demographic data from **Stratasan**.
- The United States Census Bureau, provides foreign-born population statistics by county and state;
 https://data.census.gov/cedsci/table?q=foreign%20born&tid=ACSDP1Y2019.DP02.
- This study utilizes data from the Economic Innovation Group, which provides distressed community index scores by county and state: https://eig.org/dci/interactive-map?path=state/.
- Data USA provides access to industry workforce categories at the county and state level: https://datausa.io/.
- Food insecurity information is pulled from Feeding America's Map the Meal Gap, which provides food insecurity data by county, congressional district and state: http://map.feedingamerica.org/.
- This study also used health data collected by the **SparkMap**, a national platform that provides public and custom tools produced by the Center for Applied Research and Engagement Systems (CARES) at the University of Missouri. Data can be accessed at https://engagementnetwork.org/.
- The United States Bureau of Labor Statistics, Local Area Unemployment Statistics provides unemployment statistics by county and state; http://www.bls.gov/lau/#tables.
- The Colorado Association of Realtors provides housing data by county: https://www.coloradorealtors.com/market-trends/regional-and-statewide-statistics/.
- The United States Census Bureau provides access to transportation data at the county and state level: https://censusreporter.org/search/.
- The study also uses the United States Census Bureau for vacant housing data by county, state and the nation:
 https://data.census.gov/cedsci/table?g=0100000US_0400000US08_0500000US08029,08085&d=DEC%20Redistricting%20Data%20%28PL%2094-171%29&tid=DECENNIALPL2020.H1.
- This study also used data collected by the **Small Area Income and Poverty Estimates (SAIPE)**, that provides Supplemental Nutrition Assistance Program (SNAP) Benefits by county and state: https://www.census.gov/data/datasets/time-series/demo/saipe/model-tables.html.
- The Annie E. Casey Foundation is a private charitable organization, dedicated to helping build better futures for disadvantaged children in the United States. One of their initiatives is the Kids Count Data Center, which provides access to hundreds of measures of child well-being by county and state; http://datacenter.kidscount.org/.
- This study used data collected by the West Central Public Health Partnership for their Montrose County Health Assessment; information received on August 31, 2022.

Health Data

The **County Health Rankings** are made available by the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute. The Rankings measure the health of nearly all counties in the nation and rank them within states. The Rankings are compiled using county-level measures from a variety of national and state data sources. These measures are standardized and combined using scientifically-informed weights. The Rankings are based on a model of population health that emphasizes the many factors that, if improved, can help make communities healthier places to live, learn, work and play. Building on the work of America's Health Rankings, the University of Wisconsin Population Health Institute has used this model to rank the health of Wisconsin's counties every year since 2003; http://www.countyhealthrankings.org/.



Summary of Data Sources

Health Data (continued)

- **The Centers for Disease Control and Prevention National Center** for Health Statistics WONDER Tool provides access to public health statistics and community health data including, but not limited to, mortality, chronic conditions, and communicable diseases; http://wonder.cdc.gov/ucd-icd10.html.
- This study utilizes county level data from the **Behavioral Risk Factor Surveillance System (BRFSS)**, provided by the Colorado Department of Public Health & Environment; display_count=no&,:showVizHome=no.
- This study also used health data collected by the **SparkMap**, a national platform that provides public and custom tools produced by the Center for Applied Research and Engagement Systems (CARES) at the University of Missouri. Data can be accessed at https://engagementnetwork.org/.
- The **U.S. Census Bureau's Small Area Health Insurance Estimates** program produces the only source of data for single-year estimates of health insurance coverage status for all counties in the U.S. by selected economic and demographic characteristics. Data can be accessed at https://www.census.gov/data-tools/demo/sahie/index.html.
- The **U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA)** provides Medically Underserved Area / Population and Health Professional Shortage Area scores, and can be accessed at: https://datawarehouse.hrsa.gov/tools/analyzers.aspx.
- The Colorado Department of Public Health & Environment provides COVID-19 data at https://covid19.colorado.gov/data.
- The Colorado Department of Public Health & Environment provides HIV/STD surveillance for year by year estimates. Data can be accessed at: https://cdphe.colorado.gov/sti-and-hivaids-epidemiology-reports.
- The **Colorado Department of Public Health & Environment** provides cancer incidence and mortality data at <a href="https://cohealthviz.dphe.state.co.us/t/HealthInformaticsPublic/views/CoHIDLandingPage/LandingPage?iframeSizedToWindow=true&,:embed=y&,:showAppBanner=false&,: display count=no&,:showVizHome=no.
- The **Colorado Department of Public Health & Environment** provides maternal and child data by county and state. Data can be accessed at: https://cdphe.colorado.gov/center-for-health-and-environmental-data/registries-and-vital-statistics-program.
- The Centers for Medicare & Medicaid Services, Office of Minority Health provides public tools to better understand disparities in chronic diseases. Data can be accessed at: https://data.cms.gov/mapping-medicare-disparities.
- Suicide data for Montrose County was provided by Montrose County Department of Health and Human Services.

Phone Interviews

- CHC conducted interviews on behalf of MRH & DH from May 13, 2022 June 6, 2022.
- Interviews were conducted and summarized by Alex Campbell, Planning Analyst.



DATA REFERENCES



Distressed Communities Index

The seven components of the index are:



No High School Diploma

Percent of the 25-year-old+ population without a high school diploma or equivalent



Housing Vacancy Rate

Percent of habitable housing that is unoccupied, excluding properties that are for seasonal, recreational, or occasional use



Adults Not Working

Percent of the prime-age (25-54) population not currently employed



Poverty Rate

Percent of the population living under the poverty line



Median Income Ratio

Median household income as a percent of metro area median household income (or state, for non-metro areas)



Change in Employment

Percent change in the number of jobs from 2014 to 2018



Change in Establishments

Percent change in the number of business establishments from 2014 to 2018



2022 Poverty Guidelines

2022 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA

Persons in family/household	Poverty guideline
1	\$13,590
2	\$18,310
3	\$23,030
4	\$27,750
5	\$32,470
ÿ.	\$37,190
	\$41,910
3	\$46,630

For families/households with more than 8 persons, add \$4,720 for each additional person.



HPSA AND MUA/P INFORMATION



Medically Underserved Areas/Populations

Background

- Medically Underserved Areas (MUAs) and Medically Underserved Populations (MUPs) are areas or populations designated by HRSA as having too few primary care providers, high infant mortality, high poverty or a high elderly population.
- MUAs have a shortage of primary care services for residents within a geographic area such as:
 - A whole county
 - A group of neighboring counties
 - A group or urban census tracts
 - A group of county or civil divisions
- MUPs are specific sub-groups of people living in a defined geographic area with a shortage of primary care services. These groups may face economic, cultural, or linguistic barriers to health care. Examples include, but are not limited to:
 - Homeless
 - Low income
 - Medicaid eligible
 - Native American
 - Migrant farmworkers



Medically Underserved Areas/Populations

Background (continued)

- The Index of Medical Underservice (IMU) is applied to data on a service area to obtain a score for the area. IMU is calculated based on four criteria:
 - 1. Population to provider ratio
 - 2. Percent of the population below the federal poverty level
 - 3. Percent of the population over age 65
 - 4. Infant mortality rate
- The IMU scale is from 1 to 100, where 0 represents 'completely underserved' and 100 represents 'best served' or 'least underserved.'
- Each service area or population group found to have an IMU of 62.0 or less qualifies for designation as a Medically Underserved Area or Medically Underserved Population.



data.HRSA.gov

D	scipline	MUA/P ID	Servi	ce Area Name	Desigr	7.	Primary State Na		Ţ	Index of Medical Underservice Score	Status	Rural Status	Designation Date	Update Date
Pr	imary Care	00416	Delta (County	Medical	ly Underserved Area	Colorado		Delta County,	60	.7 Designated	Rural	10/18/1990	10/18/1990
	Compon	ent State Nar	ne	Component County	Name	Component Name		Com	ponent Type		Component GE	OID	Component R	ural Status
	Colorado			Delta		Delta		Single	e County		08029		Rural	

Health Professional Shortage Areas

Background

- Health Professional Shortage Areas (HPSAs) are designations that indicate health care provider shortages in:
 - Primary care
 - Dental health
 - Mental health
- These shortages may be geographic-, population-, or facility-based:
 - Geographic Area: A shortage of providers for the entire population within a defined geographic area.
 - Population Groups: A shortage of providers for a specific population group(s) within a defined geographic area (e.g., low income, migrant farmworkers, and other groups)
 - <u>Facilities</u>:
 - Other Facility (OFAC)
 - Correctional Facility
 - State Mental Hospitals
 - Automatic Facility HPSAs (FQHCs, FQHC Look-A-Likes, Indian Health Facilities, HIS and Tribal Hospitals, Dual-funded Community Health Centers/Tribal Clinics, CMS-Certified Rural Health Clinics (RHCs) that meet National Health Service Corps (NHSC) site requirements)



Health Professional Shortage Areas

Background (continued)

- HRSA reviews these applications to determine if they meet the eligibility criteria for designation. The main eligibility criterion is that the proposed designation meets a threshold ratio for population to providers.
- Once designated, HRSA scores HPSAs on a scale of 0-25 for primary care and mental health, and 0-26 for dental health, with higher scores indicating greater need.



data.HRSA.gov

Discipline	HPSA ID	HPS	A Name	Desi	gnation Type	Prima State	ry Name	County Name	HPSA FTE Short	HPSA Score	Status	Rural Statu		Designati on Date	Update Date
Dental Health	6081448795	LI - D	elta County	Low Ir	ncome Population HPSA	Colora	do	Delta County,	2.233	18	Designated	Rural		09/13/2005	09/09/2021
Compor	nent State Na	me	Component County	lame	Component Name		Comp	onent Type		Compon	ent GEOID		Com	ponent Ru	ral Status
Colorado			Delta		Delta		Single (County		08029	_	_	Rural	<u> </u>	
Mental Health	7088082327		estern Colorado Mental h Catchment Area	Geogi	raphic HPSA	Colora	do	Delta County, CO Gunnison County, CO Hinsdale County, CO Montrose County, CO Ouray County, CO San Miguel County, CO		19	Designated	Rural		12/02/2005	09/10/202
Compor	nent State Na	me	Component County N	lame	Component Name		Comp	onent Type		Compon	ent GEOID		Com	ponent Ru	ral Status
Colorado			Delta		Delta		Single (County		08029			Rural		
Colorado			Gunnison		Gunnison		Single (County		08051			Rural		
Colorado			Hinsdale		Hinsdale		Single (County		08053			Rural		
Colorado			Montrose		Montrose		Single (County		08085			Rural		
Colorado			Ouray		Ouray		Single (County		08091			Rural		
Colorado			San Miguel		San Miguel		Single (-		08113			Rural		
Primary Care		Olath	e Community Clinic, Inc.	Feder Cente	ally Qualified Health	Colora		Montrose County, CO		18	Designated	Rural			09/12/2021

Discipline	HPSA ID	HPSA Name	Designation Type		Primary State Name	Cou	•	HPSA FTE Short	HPSA Score	Status	Rural Status	Designati on Date	Update Date
Site Nan	ne	Site Address	Site City	Site	State		Site ZIP	Code	(County		Rural Status	6
Olathe Co	ommunity Clinic,	308 Main St	Olathe	со			81425-50	66	N	Montrose		Rural	
River Fan Center of	-	n 107 W 11th St	Delta	со			81416-18	11	[Delta		Rural	
	ey Convenient ic of Delta	155 Stafford Ln	Delta	со			81416-22	29	[Delta		Rural	
	ey Family Health Montrose	1010 S Rio Grande Ave	Montrose	со		_	81401-48	31		Montrose		Rural	
lental Health	708999084W	Olathe Community Clinic, Inc.	Federally Qualified Healt Center	h	Colorado	Mont Cour	rose nty, CO		20	Designated	Rural	06/01/2012	09/12/202
Site Nan	ne	Site Address	Site City	Site	State		Site ZIP	Code	(County		Rural Status	5
Olathe Co	ommunity Clinic,	308 Main St	Olathe	со			81425-50	66	N	Montrose		Rural	
River Fan Center of	nily Family Healtl Delta	107 W 11th St	Delta	со			81416-18	11	[Delta		Rural	
	ey Convenient ic of Delta	155 Stafford Ln	Delta	со			81416-22	29	[Delta		Rural	
River Vall Center of	-	1010 S Rio Grande Ave	Montrose	СО			81401-48	31		Montrose		Rural	
ental Health	608999087H	Olathe Community Clinic, Inc.	Federally Qualified Healt Center	h	Colorado	Mont Cour	trose nty, CO		14	Designated Rural		06/01/2012	09/12/2021

Discipline	HPSA ID	HPS	A Name	Desi	gnation Type		Primary State N		Coui		HPSA FTE Short	HPSA Score		Rural Status	5		Update Date
Site Nar	me	Sit	e Address	Site Cit	ty	Site	State			Site ZIP	Code		County		ı	Rural Status	3
Olathe Co	ommunity Clinic,	308	3 Main St	Olathe		со				81425-50	66		Montrose			Rural	
River Far Center of	mily Family Heal	th 107	W 11th St	Delta	lta CO 81416-1811 Delta			ļ	Rural								
	lley Convenient nic of Delta	155	5 Stafford Ln	Delta		со				81416-22	29		Delta			Rural	
	lley Family Healt f Montrose	h 101	0 S Rio Grande Ave	Montros	e	со				81401-48	31		Montrose			Rural	
Primary Care	1087513467	LI- D	elta County	Low I	ncome Population F	HPSA	Colorado		Delta CO	County,	3.008	17	Designated	Rural		02/04/2022	02/04/2022
Compoi	nent State Nai	ne	Component County	Name	Component Na	me	(Compo	nent	Туре	(Compo	nent GEOID		Com	nponent Rur	al Status
Colorado	1		Delta		Delta		5	Single C	County			08029			Rura	I	

INTERVIEWEE INFORMATION



Monrose Regional Health & Delta Health Community Health Needs Assessment Interviewee Information

			Interview	County		IRS	Cate	gory	
Name	Title	Organization	Date	Served	Interviewer	Α	В	С	Population Served
Josie Anders-Mize	Director of Regional Services	Hilltop Family Resource Center	5/23/2022	Montrose County	Alex Campbell		х		General Public
Jim Austin	Public Health Director	Montrose County Department of Health and Human Services	5/16/2022	Montrose County	Alex Campbell	х			General Public
Lynn Borup	Executive Director	Tri County Health Network	5/26/2022	Multi-county area, including Montrose County	Alex Campbell		x		General Public, Underserved
Mike Brezinsky, MD	Internal Medicine Board Member	Montrose Regional Health	5/27/2022	Multi-county area, including Montrose County	Alex Campbell		х		General Public
Barbara Bynum	City Councilor	City of Montrose	5/17/2022	Montrose County	Alex Campbell			х	General Public
Jean Ceriani	Board Member	Delta Health	5/31/2022	Multi-county area, including Delta County	Alex Campbell		х		General Public
Kurt Clay	Assistant Superintendent of School	Delta County School District 50J	5/27/2022	Delta County	Alex Campbell		Х		Youth
Kjersten Davis	Board Chair	Montrose Regional Health	5/19/2022	Multi-county area, including Montrose County	Alex Campbell		x		General Public
Holly Duensing	Clinical Manager	HopeWest Hospice	5/17/2022	Montrose County	Alex Campbell		х		Seniors, Elderly, Medically Complex
Rebecca Ela, LCSW	Behavioral Health Director	Delta Health	5/23/2022	Multi-county area, including Montrose and Delta Counties	Alex Campbell		х		General Public
Caryn Gibson	Superintendent	Delta County School District 50J	6/2/2022	Delta County	Alex Campbell		Х		Youth
Sue Hansen	County Commissioner	Montrose County	6/6/2022	Montrose County	Alex Campbell			Х	General Public
Michelle Haynes	Executive Director	Colorado Region 10	5/23/2022	Multi-county area, including Montrose and Delta Counties	Alex Campbell	х			General Public
Cara Helmick	Delta County Director	VOANS Senior Community Care	6/1/2022	Delta County	Alex Campbell		х		Seniors, Elderly
Matt Heyn	Chief Executive Officer	Delta Health	5/26/2022	Multi-county area, including Delta County	Alex Campbell		х		General Public
Kaye Hotsenpiller	Chief Executive Officer	River Valley Health Center	5/17/2022	Montrose County	Alex Campbell		х		Low Income, Un/underinsured
Wendell Koontz	County Commisioner	Delta County	5/24/2022	Delta County	Alex Campbell			Х	General Public

Monrose Regional Health & Delta Health Community Health Needs Assessment Interviewee Information

		·	Interview	County			Cate		
Name	Title	Organization	Date	Served	Interviewer	Α	В	С	Population Served
Laura Lenihan	Registered Nurse	Montrose County Department of Health and Human Services	5/16/2022	Montrose County	Alex Campbell	х			General Public
Robbie LeValley	County Administrator	Delta County	5/24/2022	Delta County	Alex Campbell			Х	General Public
Gary Martinez	President	The Sheperd's Hand	5/27/2022	Montrose County	Alex Campbell		х		General Public, Low Income, Un/underinsured
Angel Mendez	Representive	Western Colorado Migrant and Rural Coalition	5/18/2022	Multi-county area, including Montrose and Delta Counties	Alex Campbell		х		General Public, Low Income, Un/underinsured
Jeff Mengenhausen	Chief Executive Officer	Montrose Regional Health	5/24/2022	Multi-county area, including Montrose County	Alex Campbell		х		General Public
Karen O'Brien	Director	Delta County Health Department	5/18/2022	Delta County	Alex Campbell	Х			General Public
Sally O'Connor	Case Management Director	Montrose Regional Health	5/13/2022	Multi-county area, including Montrose County	Alex Campbell		х		General Public
Cheryl Oeltjenbruns	Executive Director	The Abraham Connection	5/24/2022	Delta County	Alex Campbell		Х		Homeless
Dorothy Pew	Delta Program Director	HopeWest Hospice	5/19/2022	Delta County	Alex Campbell		х		Seniors, Elderly, Medically Complex
Corey Phillips	Chief Executive Officer	Cedar Point Health	5/16/2022	Montrose County	Alex Campbell		х		General Public
Greg Rajnowski	Director of Environmental Health	Delta County Health Department	5/20/2022	Delta County	Alex Campbell	Х			General Public
Pat Riddell	Individual Practice Association/Physician Hospital Organization Director	Western Colorado Individual Practice Association	5/23/2022	Montrose County	Alex Campbell		х		General Public
Tad Rowan	Chief	Montrose Fire Department	5/25/2022	Montrose County	Alex Campbell			х	General Public
Katherine Smith	Readiness & Response Coordinator	West Region Healthcare Coalition	5/20/2022	Multi-county area, including Montrose and Delta Counties	Alex Campbell		х		General Public
Carrie Stephenson, PhD	Superintendent	Montrose County School District	5/24/2022	Montrose County	Alex Campbell		х		Youth, Teenagers/Adolescents
Jennifer Suchon	Nurse Practitioner	Northside Child Health Center	5/25/2022	Montrose County	Alex Campbell		х		Youth
Greg Suchon, MD	Pediatrician	The Pediatric Associates	5/24/2022	Montrose County	Alex Campbell		х		Youth
Mark Taylor	Sheriff	Delta County	5/23/2022	Delta County	Alex Campbell			Х	General Public

Monrose Regional Health & Delta Health Community Health Needs Assessment Interviewee Information

Name	Title	Organization	Interview Date	County Served	Interviewer	IRS Category		gory	
						Α	В	С	Population Served
Kelly Thompson	Director	HopeWest Hospice	5/17/2022	Multi-county area, including Montrose County	Alex Campbell		X		Seniors, Elderly, Medically Complex
Mary Vader, MD	Pediatrician Board Member	Montrose Regional Health	5/20/2022	Multi-county area, including Montrose County	Alex Campbell		x		General Public
Eva Veitch	Area Agency on Aging Director	Colorado Region 10	5/20/2022	Multi-county area, including Montrose and Delta Counties	Alex Campbell	х			Seniors, Elderly, Underserved, Low Income
Sandy Walker	Ombudsman	Colorado Region 10	5/25/2022	Multi-county area, including Montrose and Delta Counties	Alex Campbell	х			General Public

A: Work for a State, local, tribal, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community

Source: Montrose Regional Health & Delta Health Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; May 13, 2022 – June 6, 2022.

B: Member of a medically underserved, low-income, and minority populations in the community, or individuals or organizations serving or representing the interests of such populations

C: Community Leaders

PRIORITY BALLOT



Delta Health 2022 Community Health Needs Assessment

Prioritization Ballot

Upon reviewing the comprehensive preliminary findings report for the 2022 Delta Health Community Health Needs Assessment (CHNA), we have identified the following needs for the Delta Health CHNA Team to prioritize *in order of importance*.

Please review the following criteria (Size and Prevalence of the Issue, Effectiveness of Interventions and Delta Health Capacity) that we would like for you to use when identifying the top community health priorities for Delta Health, then cast 3 votes for each priority.

1. Size and Prevalence of the Issue

In thinking about the "Size and Prevalence" of the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).

- a. How many people does this affect?
- b. How does the prevalence of this issue in our communities compare with its prevalence in other counties or the state?
- c. How serious are the consequences? (urgency; severity; economic loss)

2. Effectiveness of Interventions

In thinking about the "Effectiveness of Interventions" of the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).

- a. How likely is it that actions taken by Delta Health will make a difference?
- b. How likely is it that actions taken by Delta Health will improve quality of life?
- c. How likely is it that progress can be made in both the short term and the long term?
- d. How likely is it that the community will experience reduction of long-term health cost?

3. Delta Health Capacity

In thinking about the Capacity of Delta Health to address the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).

- a. Are people at Delta Health likely to support actions around this issue? (ready)
- b. Will it be necessary to change behaviors and attitudes in relation to this issue? (willing)
- c. Are the necessary resources and leadership available to us now? (able)
- *Please note that the identified health needs below are in alphabetical order for now, and will be shifted in order of importance once they are ranked by the CHNA Team.

* 1. Access to Affordable Care and Reducing Health Disparities Among Specific Populations										
	1 (Least Important)	2	3	4	5 (Most Important)					
Size and Prevalence of the Issue										
Effectiveness of Interventions		\bigcirc	\bigcirc							
Delta Health Capacity				\bigcirc						
* 2. Access to Mental and Behavioral Health Care Services and Providers										
	1 (Least Important)	2	3	4	5 (Most Important)					
Size and Prevalence of the Issue			0		\circ					
Effectiveness of Interventions				\bigcirc						
Delta Health Capacity		\bigcirc			\bigcirc					
3. Access to Prima	ry & Specialty	Care Services	s and Providers							
	1 (Least Important)	2	3	4	5 (Most Important)					
Size and Prevalence of the Issue		\bigcirc								
Effectiveness of Interventions	\bigcirc	\bigcirc	\bigcirc		\bigcirc					
Delta Health Capacity		\bigcirc								
4. Continued Focu	s on the Aging	Population &	Services							
	1 (Least Important)	2	3	4	5 (Most Important)					
Size and Prevalence of the Issue					\bigcirc					
Effectiveness of Interventions	\bigcirc	\bigcirc	\circ	\bigcirc	\bigcirc					
Delta Health Capacity		\bigcirc	\circ	\bigcirc	\circ					

* 5. Need for Increased Emphasis on Housing & Transportation									
	1 (Least Important)	2	3	4	5 (Most Important)				
Size and Prevalence of the Issue									
Effectiveness of Interventions	\bigcirc			\bigcirc	\bigcirc				
Delta Health Capacity	\bigcirc	\bigcirc	\circ		\bigcirc				
6 Prevention Edu	ication and Som	vices to Addre	ss High Mortal	itsz					
6. Prevention, Edu Rates, Chronic Dise Lifestyles			_	-	5 (Most				
Rates, Chronic Dise	eases, Preventak		_	-	5 (Most Important)				
Rates, Chronic Dise	eases, Preventab 1 (Least	ole Conditions	and Unhealthy		,				
Rates, Chronic Dise Lifestyles Size and Prevalence	eases, Preventab 1 (Least	ole Conditions	and Unhealthy		,				
Rates, Chronic Dise Lifestyles Size and Prevalence of the Issue Effectiveness of	eases, Preventab 1 (Least	ole Conditions	and Unhealthy		,				

	Yes, we could/should work on this issue.	No, we cannot/should not work on this issue
Access to Affordable Care and Reducing Health Disparities Among Specific Populations		
access to Mental and Behavioral Health Care Services and Providers		
Access to Primary & Specialty Care Services and Providers		
Continued Focus on he Aging Population & Services		
Need for Increased Emphasis on Housing & Transportation		
Prevention, Education and Gervices to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles		

Section 2: Implementation Plan 2023-2025

Delta Health FY 2023 - FY 2025 Implementation Plan

A comprehensive, six-step community health needs assessment ("CHNA") was conducted for Montrose Regional Health (MRH) and Delta Health (DH) by Community Hospital Consulting (CHC Consulting). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Montrose and Delta Counties, Colorado.

The CHNA Team, consisting of leadership from MRH and DH, met with staff from CHC Consulting on August 5, 2022 to review the research findings and prioritize the community health needs. Six significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input. The CHNA Team participated in a prioritization process using a structured matrix to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and their capacity to address the need. Once this prioritization process was complete, leadership voted on what needs to address and decided to address five of the six prioritized needs in various capacities through a hospital specific implementation plan.

The six most significant needs, as discussed during the August 5th prioritization meeting, are listed below:

- 1.) Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2.) Continued Focus on the Aging Population & Services
- 3.) Access to Primary & Specialty Care Services and Providers
- 4.) Access to Mental and Behavioral Health Care Services and Providers
- 5.) Access to Affordable Care and Reducing Health Disparities Among Specific Populations
- 6.) Need for Increased Emphasis on Housing & Transportation

While DH acknowledges that this is a significant need in the community, "Need for Increased Emphasis on Housing & Transportation" is not addressed largely due to the fact that it is not a core business function of the facility and the limited capacity of the hospital to address this need. DH will continue to support local organizations and efforts to address this need in the community.

DH leadership has developed the following implementation plan to identify specific activities and services which directly address the remaining identified priorities. The objectives were identified by studying the prioritized health needs, within the context of the hospital's overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, annual status and progress updates (as appropriate).

The DH Board reviewed and adopted the 2022 Community Health Needs Assessment and Implementation Plan on November 21, 2022.

Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Rationale:

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrant a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Montrose and Delta Counties and the state. Montrose and Delta Counties have higher mortality rates than Colorado for the following causes of death: heart disease; cancer; accidents (unintentional injuries); intentional self-harm (suicide); chronic liver disease and cirrhosis; influenza and pneumonia; lung and bronchus cancer, female breast cancer; and prostate cancer. Delta County has a higher rate of chronic lower respiratory diseases; cerebrovascular diseases; diabetes mellitus; and colon and rectum cancer mortality than the state.

Both Montrose and Delta Counties have higher prevalence rates of chronic conditions, such as adult diabetes, arthritis, adult asthma, and fair or poor health than the state. Delta County has higher prevalence rates of obesity than the state. Both counties have higher prevalence rates of obesity than the state. Both counties have higher prevalence rates of obesity than the state. Both counties have higher prevalence rates of obesity than the state. With regards to maternal and child health, Montrose and Delta Counties have higher low birth weight births, higher teen (age 0-19 years) birth rates, and higher rates of women who reported they received inadequate prenatal care than the state.

Data suggests that Montrose and Delta County residents are not appropriately seeking preventive care services, such as timely prostate screenings. Montrose County has higher percentages of residents not appropriately seeking preventive care services like mammography and pap tests. Additionally, Delta County has a lower rate of dentists per 100,000 than the state. Both Montrose and Delta Counties have a lower percentage of its population vaccinated with the first dose and second dose than the state (information as of August 2, 2022).

For Montrose and Delta Counties, interviewees noted conflicting statements on knowledge of healthy lifestyle programs in the community. Additionally, interviewees in both counties discussed the need for additional education on healthy behavior choices, particularly for the youth. One Montrose County interviewee stated: "There's not enough access to healthy lifestyle programs or counseling. It's not easy for a low income family to access healthy lifestyle classes." One Delta County interviewee stated: "At the 10,000 foot level we are not [doing too well nutrition wise]. You still see children utilizing the quick stop for their nutrition."

Several interviewees noted limited access to healthy lifestyle resources in the community due to potential geographical barriers for some groups in accessing healthy lifestyle resources; perceived requirements/limited hours for food banks leading to barriers for certain groups accessing food, particularly the Latin and Asian population; as well as limited access to healthy lifestyle classes, in Montrose County, particularly for the low income. One Delta County interviewee stated: "There's a recreation center and we are expanding our parks. But they aren't in the low income areas. There are no parks in the mobile home areas." Another Delta County interviewee stated: "We have meals on wheels. We have a couple of food banks. However, it's not very accessible for agricultural workers in the Latin and Asian communities. It's not very accessible because of the hours they are open and most of them require a Colorado ID to get food." In Delta County, a couple of interviewees discussed the higher rate of diabetes in the Spanish-speaking population. One interviewee stated: "The Latin community has higher numbers of pre-diabetes. We have a dietician but we can't help everyone because we don't have the capacity."

Objective:

Implement programs and provide educational opportunities that seek to address unhealthy lifestyles and behaviors in the community

And Annual Angles of Angles (Angles Angles (Angles Angles Angles (Angles Angles	B	Current Examples	FY	2023	FY	2024	FY	2025
Implementation Activity	Responsible Leader(s)	(if applicable)	Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
1.A. Delta Health hosts a Food Drive every Christmas for all the food banks in Delta County. Additionally, Delta Health employees and families will continue to adopt local families for Christmas to provide gifts, clothing, etc. as opportunities arise.	Marketing Director	Angel Tree						
B. Delta Health continues to develop articles for the local newspaper with education and information on healthcare and national issues.	Marketing Director							
C. Delta Health will continue to provide educational material on head injury prevention to local high schools and school coaches.	Trauma Coordinator							
D. Delta Health offers a shadowing program for professional students with a week long training and shadowing in a profession of their choice. Delta Health will continue to participate in local student career fairs and work with highschool students in our community as opportunities arise.	Education Director & Executive Director of Human Resource							
E. Delta Health's Foundation continues to offer scholarships to current employees to help cover continuing education in healthcare.	Foundation Director							
1.F. A part of the regional/national Stop the Bleed program, Delta Heath's trauma coordinator partners with communities about educating staff and the community on how to stop the bleeding in a severely injured person.	Trauma Coordinator							
1.G. Delta Health continues to screen for social determinants of health (SDOH) in all hospital clinics. Patients are provided with a resources list to match their needs and help identify patients who may qualify for care coordination through Medicaid.	Executive Director of Clinics							
H. Delta Health continues to offer internal free prenatal and lactation classes, including a lactation specialist involvement.	L&D Director							
Delta Health will continue to host annual health fairs held in various locations in Delta County. Services available at the health fair includes but are not limited to: health screenings/blood work including BMI, blood pressure, etc.	Marketing Director							
1.J. Delta Health supports either through sponsorship and/or with clinician support of different departments, community and wellness programs.	Marketing Director	Youth sports leagues, CPR, BLS classes, pediatric first aid classes, joint replacement pre-op classes and diabetes support group						
1.K. Delta Health offers discounted sports physicals for local student athletes.	Executive Director of Clinics							
1.L. Delta Health continues to offer flu clinics with extended hours at primary care offices.	Executive Director of Clinics							
1.M. To increase access to mammograms, Delta Health continues to open up early morning mammogram appointments outside of normal business hours.	Radiology							
N. Delta Health is evaluating providing asthma education in the school system. The education will be conducted by a team including a provider and a respiratory therapist.	Cardio Pulm							

Landa and Art M	B	Current Examples	FY	2023	FY	2024	FY:	2025
Implementation Activity	Responsible Leader(s)	(if applicable)	Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
O. Delta Health will continue to offer their facility for organizations in the community to provide educational classes, seminars, etc. to staff and community members as opportunities arise.	Marketing Director & Education Director	Alzheimer's support group, Behavioral Health support group, diabetes education & management, balance program, education on human trafficking; seminars on Medicare, Ship Counselors						
1.P. Delta Health's rehab department offers ongoing classes for youth to avoid injury in sports.	Rehab Director							
1.Q. Delta Health's trauma department participates in the Sober Teen program every year around prom that has a "mock crash/DUI" to show students the risks and potential consequences of drunk driving.	Trauma Coordinator							
1.R. Per the Hospital Transformation Program (HTP), Delta Health is focusing on an opioid stewardship in the emergency room. Delta Health will continue to educate patients through the emergency department by providing education on safety and the use of ALTOs/opiods. Delta Health continues to offer Narcan through the state program.	Emergency Department Director & Quality Director							

Priority #2: Continued Focus on the Aging Population & Services

Rationale:

Montrose and Delta Counties have a larger age 65 and older population than the state. Additionally, Montrose and Delta Counties have lower percentages of those ages 65+ who received their flu vaccine in the past 12 months as well as those ages 65+ who received their pneumonia vaccine in the past 12 months than the state.

For both Montrose and Delta Counties, interviewees discussed a perceived lack of home health, nursing homes and long term care facilities due to staffing and insurance barriers. For Delta County specifically, interviewees discussed the lack of geriatric mental health services which is leading to outmigration. This Delta County interviewee stated: "I can rarely get someone placed in a long term [facility] here. If they need geriatric psych, they have to go out of the area." It was mentioned that there is a perceived need for affordable dental care as well as potential barriers to accessing health services due to insurance, specifically for those with Medicare insurance. A Delta County interviewee stated: "The quality of care for the [elderly] is very hard. Because they are on Medicare, they don't have insurance to cover other services like dentists." One Montrose County interviewee stated: "There's only one assisted living facility that'll take Medicarid [patients]." A few interviewees brought up the need for more education on insurance coverage and benefits and interviewee stated: "People don't understand Medicare benefits. People are banking on that their medical benefits will place them in a nursing home." One Delta County interviewee stated: "Affordability is difficult. We have quite a large percentage of the population over 65 that don't qualify for Medicare but struggle to meet their monthly financial needs. They can't afford health services on their own."

Furthermore, a few interviewees discussed the lack of affordable housing options resulting in increased homelessness among seniors. One Delta County interviewee stated: "We have seen a larger number of seniors fall into the homeless category. Rentals are high. There isn't enough affordable housing for seniors." There is a need for senior services in the community to better meet the needs of the elderly and one Montrose County interviewee specifically stated: "We're starting to turn into a retirement community. Really focusing on the [elderly], the services and access to them [is a need]." Lastly, a couple of interviewees expressed a desire for increased use of telemedicine for seniors for their healthcare needs. One Montrose County interviewee stated: "There's a lack of resources for the elderly. It would be awesome if telemedicine was done more with the elderly. They would have a better quality of life."

Objective:

Place increased focus and emphasis on the needs of the aging population within the community

I lace increased locas and emphasis on the needs of the aging population within the community	Responsible Leader(s)	Current Examples (if applicable)	FY	2023	FY	2024	FY	2025
Implementation Activity	Responsible Leader(s)		Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
2.A. Delta Health continues to review their inpatient unit falls in the elderly population. With this data, Delta Health looks at the patient's medications that increase the risk of falls to create distinctive plans to reduce the risk of a fall in their elderly patients.	Med Surg Director							
2.B. Delta Health's discharge planners will continue to make follow up appointments for patients to ensure proper follow up care. Additionally, Delta Health uses the EMR to create discharge plans that are then accessible to the primary care provider through the Quality Health Network (QHN).	Quality Director							
2.C. Delta Health owns their own home health agency. Home health provides the continuum of care and keeps the patient in their home as an alternative to inpatient rehab. Additionally, Delta Health's case managers collaborate routinely with local long term care facilities to address any potential needs/resources.	Quality Director & Home Health Director							
2.D. Delta Health offers cardio-pulmonary rehab for their elderly patients.	Cardio-Pulm							

Priority #3: Access to Primary & Specialty Care Services and Providers

Rationale:

Montrose and Delta Counties have a lower rate of primary care providers per 100,000 than the state. Additionally, Montrose and Delta Counties have several Health Professional Shortage Areas and Medically Underserved Area/Population designations as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA).

Interviewees in both counties discussed the difficulty recruiting to the healthcare workforce due to the lack of affordable housing, the lack of clinical support staff, limited professional development programs and the lack of nearby schools to serve as a staffing pipeline (Delta County). One Montrose County interviewee stated: "We've run into barriers recently with recruiting for professional administration positions. There's a lack of affordable housing, lack of clinical support staff and not that many training programs that develop professionals." One Delta County interviewee stated: "Recruiting healthcare professionals is a need. Physicians, nurses, and therapists of all types and mental health providers. We closed the nursing school because of a lack of funding. It was affordable for local students and that was a pipeline for nurses." In Delta County, a few interviewees mentioned the lack of staffing at home health companies which are leading to difficulties in patients receiving care. A couple of interviewees noted the lack of healthcare workforce staff, particularly bilding provider turnover rates and frustration with inconsistency. One Delta County interviewees stated: "Inconsistency in providers lis a concern). There's a lot of turnover. You tell a doctor about what's coing on with vou and the next time

you go, it's a different provider so you have to tell your story all over again."

With regard to primary care access, interviewees had conflicting statements regarding the availability of primary care services in both counties. Interviewees in both counties also noted challenges in accessing primary care services due to long wait times, the limited number of providers and the limited schedules to accommodate provider work/life balance. One Delta County interviewee stated: "One clinic is not accepting any new patients. They are about a month out. It's not that they don't want to see people, they just don't have the capacity because there are not enough providers." One Montrose County interviewee stated: "We have a number of doctors who live here for the lifestyle. They don't necessarily work full time." Interviewees in both counties discussed the perceived patient preference in seeking a physician versus

In Montrose County, a few interviewees expressed a desire for additional urgent cares in the community to increase access. One interviewee stated: "It's very difficult for patients to get seen. I would like to see another urgent care here because they can't get in to see their doctor." A couple of interviewees noted the difficulty for certain groups to access primary care services, particularly those on Medicare/Medicaid. Lastly, challenges in using telemedicine for primary care were discussed by interviewees due to the lack of knowledge by certain groups in the community. One Montrose County interviewee stated: "There's a lot of people who don't know how to use telemedicine. Whether you are talking about seniors, low income, or areas that don't have broadband access."

In regards to specialty care, Montrose County residents had conflicting statements about the accessibility of specialty care services. One interviewee stated: "Access to specialty care is really tight. There are long wait items. Orthopedics is 3-4 months out to have a surgery. Cardiology has been out really far." Another interviewee stated: "[Specialty care] for adults is pretty easy. For pediatrics, like pediatric cardiology, it's accessible if the family can drive to Denver." For both Montrose and Delta Counties, interviewee discussed the limited access to local specialty care which is leading to long wait times, potential transportation barriers due to the rural nature of the community and outmigration to Grand Junction, Denver, and for rural Delta County residents specifically to Montrose. One Delta County interviewee stated: "A lot of patients that need specialists leave the community. They come to Montrose for dialysis. For rural parts of Delta County, that's very difficult." For Montrose County, a couple of interviewees mentioned the need to look at available resources in the community instead of referring out. Interviewees in Delta County had conflicting statements regarding the accessibility of OB/GYN services. One interviewee stated: "OB/GYN is a big need. Women's care could use some beefing up." Another interviewee stated: We have dissolved our OBGYN clinic but we have an OBGYN surgeon who comes in from Montrose."

Insurance barriers were discussed by both counties and how that is leading to certain groups lacking access to specialty care services, particularly those on Medicaid and the un/underinsured. One Montrose County interviewee stated: "There are some [providers] who take limited insurances or there are gaps on how many Medicaid patients they can take or how many people that are without insurance. Rheumatology, endocrinology and gastroenterology services are the three biggies that we don't see here or are not allowing Medicaid patients in." Specific specialties mentioned that are needed in both counties include Gastroenterology, Chrology, Endocrinology, Cardiology, General Surgery, Neurology/Spine, Dermatology and Internal Medicine. Specific specialties mentioned that are needed in Montrose County include Infectious Disease and for Delta County, specific specialties mentioned that are needed include OB/GYN, Dialysis, Pulmonology and Geri-psych.

Objective:

Provide access to primary and specialty care services in the community

seeing an advanced practice provider and the perceived difficulty in accessing pediatric primary care.

i Tovide access to primary and specialty care services in the community		Current Examples	FY	2023	FY	2024	FY 2025	
Implementation Activity	Responsible Leader(s)	(if applicable)	Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
3.A. Delta Health will continue to evaluate the need for additional primary and specialty care services and physician recruitments to increase accessibility in the area.	Administration	Pediatric Primary Care Clinic, Pain Clinic						
3.B. Delta Health offers an involved Wound Care program available to patients who have skin integrity issues to help them stay on top of their care. The goal of this program provides specialty care close to home.	Rehab Director							
3.C. Delta Health utilizes 3D breast imaging and high quality breast biopsy machines to provide high quality imaging to members of the community.	Radiology Director							
3.D. Delta Health will continue to use the DEXA machine (higher quality bones density scanner) to detect osteoporosis and osteopenia in patients.	Radiology Director							
3.E. In collaboration with Montrose Regional Health, Delta Health will continue to provide OB/GYN services to Delta and the surrounding communities. The Montrose Regional Health Alpine Women's Centre will serve gynecology patients.	Administration							
3.F. Delta Health is committed to educating patients on proper medication management. Delta Health's pharmacist meets with the patient prior to discharge to review their current medications.	Pharmacy Director							
3.G. Delta Health offers a safe medication disposal site in their clinics. Delta Health provides bags that neutralize a patient's medication. The patient can dispose of their medications at the clinics or they can take the bag home with them.	Executive Director of Clinics							
3.H. Delta Health has a patient advocacy council where the hospital works with their patients on how to improve services.	Quality/Administration /Marketing/Clinics							
3.1. Delta Health's case management collaborates with adult and child protective services to improve services for at risk populations.	Quality Director							

Priority #4: Access to Mental and Behavioral Health Care Services and Providers

Rationale:

Data suggests that residents in Montrose and Delta Counties do not have adequate access to mental and behavioral health care services and providers. Montrose County has higher rates of days of poor mental health per month than the state. Montrose and Delta Counties have a lower rate of mental health care providers per 100,000 than the state. Additionally, Montrose and Delta Counties have a Health Professional Shortage Area designation for mental health as defined by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA). Delta County has higher prevalence rates of adults with depression than the state.

Many interviewees mentioned the high turnover rates for mental health providers in both Montrose and Delta Counties. The youth were brought up by the interviewees as facing challenges in regard to mental health care, such as the impact of COVID-19, the lack of facilities to handle higher acuity cases, which is leading to outmigration and a lack of providers, particularly psychiatrists. One Montrose County interviewee stated: "Youth mental health has always been an issue. The behaviors and trends that we're seeing have been exacerbated since the pandemic. The youth that we are serving are really in need of a higher level of care." Another Montrose County interviewee stated: "There are not enough providers. We have kids who have really serious needs and there are no day treatment facilities that are equipped to handle kids with severe mental and behavioral challenges. We have to send them to Grand Junction or Denver. I am not aware of any inpatient facilities."

It was mentioned several times that the limited accessibility of mental and behavioral health services is leading to outmigration such as a lack of available rooms in the crisis stabilization unit, in Montrose County, due to staffing; local facilities/organizations at capacity in both counties; lack of any crisis system to deal with higher acuity cases in Delta County; limited availability of a local detox center for both counties; limited local inpatient facilities leading to outmigration to Colorado Springs and Denver; and limited hours of operation for local facilities. One Montrose County interviewee stated: "We have a crisis stabilization unit but honestly it's not accessible and it's not available. They don't have staffing so they transfer to Grand Junction." One Delta County interviewee stated: "Mental health is a huge issue when we get people into the emergency room and we have no place to send them. We simply don't have a crisis system."

Several interviewees expressed concern about the high suicide rates in both counties. One Montrose County interviewee stated: "[We have] extraordinarily high suicide rates per capita compared to other parts of the county. The lack of availability for psychiatry services and other mental [services] is always a tough referral for us." A Delta County interviewee stated: "Our suicide rate in Delta County is close to Mesa County, which is triple the national rate." Interviewees also discussed limitations in accessing care due to insurance coverage and comfort with telemedicine services.

A few interviewees discussed the challenges with the accessibility of services due to requirements to be admitted/seen, particularly patients with mental and behavioral health issues in both counties. One Montrose County interviewee stated: "The mental health resource center doesn't take anybody that has dementia or any kind of psychiatric need. If they need an inpatient facility or help with Dementia, Parkinson's, or a secondary diagnosis, they can't be seen here." One Delta County interviewee stated: "If you have someone who is dually diagnosed and has bipolar disorder or gets dementia, our local mental health service will not see them. A lot of the facilities won't take them or take them for only 5-6 days which is not really resolving any medication management issues."

A couple of interviewees discussed the need for geriatric psychiatric services. Lastly, interviewees discussed the greater difficulty in accessing care for minority populations due to the need for bilingual counselors and the insurance/cost of mental and behavioral health services. One Montrose County interviewee stated: "There are practically no counselors who speak Spanish." One Delta County interviewee stated: "They can get in but Mind Spring doesn't accept self-pay. The patient has to have Medicaid or insurance. Of course, the minority population does not have access to this [due to lack of insurance]."

Objective:

Provide a point of access for mental health services in the community

Implementation Activity		Responsible Leader(s) Current Examples		FY 2023		FY 2024		2025
implementation Activity	Responsible Leader(s)	(if applicable)	Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
4.A. Delta Health offers security service on site at the hospital 24/7/365.	Administration							
4.B. Delta Health provides internal hospital staff to act as sitters for behavioral health patients if needed.	Securtiy & Emergency Department Director							
4.C. Delta Health will evaluate offering behavioral health education.	Administration							
4.D. Per the Hospital Transformation Program (HTP), Delta Health's obstetric unit screens for postpartum								
depression after delivery. If the patient screens positive, the nursing staff and provider work together to refer the patient to appropriate follow-up care, often times with the behavioral health specialists at the Delta	Quality Director							
E. Delta Health will continue to provide and sustain integrated behavioral health in our primary care clinics and pain clinic.	Executive Director of Clinic							
4.F. Delta Health implements depression, anxiety, alcohol and substance use screenings at some primary care clinics.	Executive Director of Clinic	West Elk & Family Medicine clinics						
4.G. Delta Health provides Medications for Opioid Use Disorder (MOUD) for people with opioid use disorder at various locations.	Executive Director of Clinic	West Elk, Delta Family Clinic						
4.H. Delta Health continues to participate in a county-wide Opioid Task Force.	Executive Director of Clinic							
4.1. Delta Health is in discussions about providing security training to providers and staff on how to address patients presenting in crisis and perform de- escalation. Delta Health has employees complete a Question, Persuade, Refer (QPR) class that trains them on mental health and suicide prevention.	Education Director & Security							
4.J. Delta Health provides CME for providers, ED staff, and some other designated hospital staff to educate on opioid epidemic (ALTO provider training) as opportunities arise.	Education							
4.K. Delta Health utilized ALTO (alternative to prescribing opioids) in the Emergency Department.	Emergency Department Director							
4.L. Delta Health continues to participate in the alternative to opioids (ALTO), Medication- Assisted Treatment (MAT), and State Prescription Drug Monitoring (PDPM) programs to decrease addiction and cost of opioid prescriptions.	Executive Director of Clinic							
4.M. Delta Health will continue to sustain integration of behavioral health professionals to include the pain clinic.	XXX							
4.N. Delta Health will continue to refer patients to outside psychiatric services as needed.	Director of Behavioral Health							

		Current Examples		FY 2023		FY 2024		2025
Implementation Activity	Responsible Leader(s)	(if applicable)	Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
4.O. Delta Health partners with local law enforcement and continue to meet regularly to discuss community issues. Additionally, Delta Health meets monthly with mental health services, ED, and local law enforcement to collaborate on the needs of the community.	Administration							
4.P. Delta Health members meet monthly regarding the Rural Communities Opioid Response Program (RCORP). This program is a collaboration with St. Mary's residency program to address gaps in care.	Director of Behavioral Health							
4.Q. Delta Health continues to build the MOUD program with referrals to River Valley Health for more complex behavioral health patients.	Director of Behavioral Health							
4.R. Delta Health employees are able to raise money for the Delta Health Foundation which provides financial assistance to employees experiencing a crisis.	Foundation Director							
4.S. Delta Health continues to work with the crisis stabilization unit in Montrose and walk-in clinic for patients in the community.	Emergency Deptartment Director							
4.T. Delta Heath's Care Management, along with CPS and APS, conduct care management meetings to discuss specific patient risks and needs on a regular basis.	Quality Director							
4.U. Delta Health is looking into adding a social worker for inpatient and emergency services.	Administration							
4.V. Delta Health continues to promote mental and behavioral health education and resources during the national suicide and national mental health month. Additionally, Delta Health has a suicide prevention committee who focus on educating hospital staff. If a patient comes in with mental or behavioral health issues, Delta Health educates the patient on the national suicide prevention line - dial 988.	Marketing Director & Quality Director							
W. Delta Health continues to staff qualified Sexual Assault Nurse Examiner (SANE) nurses at the hospital. These SANE nurses make referrals to the Dolphin House.	Emergency Department Director							

Priority #5: Access to Affordable Care and Reducing Health Disparities Among Specific Populations

Rationale:

Data suggests that some residents in the study area face significant cost barriers when accessing the healthcare system. Montrose and Delta Counties have higher percentages of children eligible for free or reduced price school lunches, recipients who qualified for Supplemental Nutrition Assistance Program (SNAP) benefits, child food insecurity, and overall food insecurity than the state. Montrose and Delta Counties have lower educational attainment rates than the state and higher percentages of families and children living below poverty. Montrose County, specifically, has a higher average meal cost than the state.

Montrose and Delta Counties have higher rates of adults (age 18-64) who are uninsured as compared to the state, and Delta County has a higher percentage of residents that experienced a medical cost barrier to care within the past 12 months than the state. When analyzing economic status, Delta County is in more economic distress than Montrose County and other counties in the state. Delta County has a higher percentage of people who reported that they had no motor vehicle as compared to the state.

In both Montrose and Delta Counties, interviewees noted the potential overuse of the emergency room due to no upfront payment required, no personal doctor, generational knowledge of the emergency room and the lack of insurance/payment options. One Montrose County interviewee stated: "A lot of people rely on the emergency department for routine care whether or not they understand when to use it. It's all free to them since they are on Medicaid." One Delta County interviewee stated: "You have people who don't know the difference between the emergency room and their doctor because they were raised that way. Or that is the only way because they don't have insurance or payment options." Interviewees expressed concern surrounding the low income, underserved population regarding access to care in both counties.

For Delta County, a few interviewees discussed barriers in attracting providers to the area due to the community payer mix. One interviewee stated: "When we look across the county we are [majority] Medicare/Medicaid. The difference between Medicare/Medicaid vs. private insurance impacts our reimbursement rates not only for the hospital but for our physicians as well. When you have that disparity in the community, it's not easy to attract providers to the community to serve that many people." In both counties, interviewees noted the community payer mix of the community is resulting in the need for more private providers in the community, the acknowledgment that the payor mix is a barrier to keeping healthcare facilities running due to overhead costs and concern for rising health insurance costs and medications costs.

One Delta County interviewee stated: "Our payor mix is so heavily Medicaid/Medicare that we have trouble keeping all of the kinds of facilities and clinics available for people to utilize." One Montrose County interviewee stated: "The cost of drugs and the cost of the pharmacy [is an issue]. Not only for the patient first and foremost but also for the hospital."

In Montrose County, interviewees discussed potential barriers to accessing care due to changes in the public health department. One interviewee stated: "We use to have a health department that covered vaccines, women's health, and undocumented people. All that is basically gone." Transportation barriers were discussed in both counties and the resulting barriers were due to the patient's geographical location, long wait times and lack of a mass transportation system in the county. One Delta County interviewee stated: "There's a large percentage of the population who live 40-50 miles from the hospital. There are no mass public transportation options." In Delta County, interviewees noted the limited affordable housing for certain populations, particularly the elderly and believe and the county. One interviewee stated: "There are some areas where there's no internet access or cellular access. That's challenging for some people. The cost of internet access another [issue]."

Several interviewees in both counties mentioned the need for greater community collaboration towards addressing the unmet needs of vulnerable populations. One Delta County interviewee stated: "A \$600 medical bill is not affordable for people around here. We have undocumented children who don't have health care insurance. How are families going to afford healthcare if they are making \$12.50 an hour? We need to open the conversation about how we are taking care of the population." Lastly, interviewees in both counties acknowledged the growth of drug related use/abuse in the community and in child welfare cases. One Montrose County interviewee stated: "Drug addiction is a growing problem. Alcoholism is always a big issue but particularly here we have a meth problem and that punches into a growing fentanyl problem. Meth has always sort of been a big issue and we see it in our child welfare cases – children with drug addiction." One Delta County interviewee stated: "Alcohol is a big thing where we live but recreational drugs as well. There's really poor alcohol treatment and limited resources. There was a detox facility in the county but it closed due to staffing shortages and lack of trained staff."

When asked about which specific groups are at risk for inadequate care, interviewees spoke about the elderly, pediatrics, teenagers/adolescents, homeless, low income/working poor, racial/ethnic, and veterans. With regards to the elderly population, interviewees discussed an increasing need for staffing of senior care facilities like nursing homes and assisted living facilities, food insecurity, the need for more transportation options and operational hours, education on telehealth services and benefits, access to internet services, access to affordable dental care, need for comprehensive home health, affordable housing options, mental and behavioral health services, affordability of care and for Delta County specifically, a need for equipment/resource needs, particularly oxygen tank refills. With regards to the pediatric population, interviewees discussed the limited availability of child day care and potential language barriers between parents and providers for Delta County. Teenagers/adolescent residents were discussed as being disproportionately challenged by limited transportation options, hesitancy to go to the doctor, need for mental health services, particularly psychologists, need for local providers with the ability to prescribe appropriate mental and behavioral health medications, substance and drug misuse/abuse, vaping, e-cigarette use, suicide rates, need for younger parent family planning/education/Planned Parenthood and limited local OB/GYN services.

The homeless residents were brought up as a subgroup of the population that may be disproportionately affected by limited operational hours for local shelters, the growing population of homeless individuals in both counties, mental and behavioral health concerns, substance misuse/abuse and a need for safe/affordable housing for Delta County. Low income and working poor residents were discussed as facing cost barriers to care, transportation barriers, limited internet access, a need for healthy lifestyle education and a need for affordable housing. Racial/ethnic groups were discussed as facing language barriers, insurance/affordability issues and hesitancy to seek care regarding potential documentation concerns for Montrose County and potential cultural mistrust for Delta County. Lastly, for the veterans, interviewees discussed the limited local VA services, limited access to mental and behavioral health services, affordable housing and access to dental

Objective:

Implement and offer programs that aim to reduce health disparities by targeting specific populations

implement and oner programs that aim to reduce health dispaniles by targeting specific populations	B	Current Examples	F'	Y 2023	FY	2024	FY 2025	
Implementation Activity	Responsible Leader(s)	(if applicable)	Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
5.A. Delta Health provides a financial assistance policy with charity care program and prompt pay discount for people paying cash. Delta Health also accepts CICP. Additionally, Delta Health has a financial counselor on staff to help patients sign up for Medicaid and financial aid for qualifying families.	Business Office Director							
5.B. Delta Health continues to sponsor local public transportation ("All Points Transit") specifically for medical appointments. This transportation is voluntary, optional for those 65+ and is discounted for patients otherwise.	Administration							
5.C. Delta Health provides outreach blood draw centers in Hotchkiss and Cedaredge to better reach communities farther from the hospital to decrease patient drive time.	Lab Director							
5.D. Delta Health OB providers continue to see health department undocumented patients for antenatal care.	Executive Director of Clinic							
5.E. Delta Health provides the opportunity for physicians to become a medical directors for local Community Paramedic Program and the local Mine to increase accessibility for other populations within Delta County.	Administration							
5.F. Delta Health will continue to offer rehabilitation clinics in Paonia, Cedaredge and Delta.	Rehab Director							
5.G. Delta Health is evaluating a new swing bed program (TPAC) which will enable patients requiring additional care to stay closer to home.	Administration							
5.H. Delta Health partners with Monument Health to increase the number of insured in Delta County by offering another option on and off the exchange.	Administration							
5.1. Delta Health dieticians/diabetes educators offer a fixed \$25 clinic fee to increase access to care for Medicaid patients.	Dietician Director (Diabetes Education)							
5.J. Delta Health continues to offer telemedicine options to increase provider virtual visits access in local clinics.	Executive Director of Clinic							

		Current Examples	FY	2023	FY	2024	FY	2025
Implementation Activity	Responsible Leader(s)	(if applicable)	Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
5.K. The infusion center at Delta Health provides chemotherapy/immunotherapy infusions, injections, blood products, supportive care, private infusion rooms and onsite pharmacy as opportunities arise.	Director of Infusion							
5.L. Delta Health continues to provide transparency of charges for patients seeking health care related services.	Business Office Director							
5.M. Delta Health continues to employ oncology patient navigators to help coordinate care across all areas including scheduling appointments and treatments, planning out care, researching alternative medicines and treatments, and arranging transportation.	Director of Oncology							
5.N. Per the Hospital Transformation Program (HTP), Delta Health will continue to focus on patients who are admitted as an inpatient to ensure there is a follow up appointment made within 30 days of discharge in addition to other interventions within the program.	Quality Director							
5.O. Delta Health is working with Community Resource Network (CRN). This network will help connect all providers and resources that the patient sees to improve access and continuity of care. Additionally, Delta Health will continue to screen for social determinants of health (SDOH) to help provider resources specifically needed by the individual.	Administration & Quality Director							

Section 3:

Feedback, Comments and Paper Copies

INPUT REGARDING THE HOSPITAL'S CURRENT CHNA



CHNA Feedback Invitation

- IRS Final Regulations require a hospital facility to consider written comments received on the hospital facility's most recently conducted CHNA and most recently adopted Implementation Strategy in the CHNA process.
- DH invites all community members to provide feedback on its existing CHNA and Implementation Plan.
- To provide input on this CHNA please see details at the end of this report or respond via direct mail or email to the hospital. The physical address and email address can be found directly on the hospital's website at the site of this download.



Feedback, Questions or Comments?

Please address any written comments on the CHNA and Implementation Plan and/or requests for a copy of the CHNA and Implementation Plan to:

Delta Health

ATTN: Administration

1501 E. 3rd Street

Delta, Colorado 81416

Phone: 970-874-7681

Email: info@deltahospital.org

Please find the most up to date contact information on the Delta Health website under "Community - Community Health Needs Assessment":

https://www.deltahealthco.org/community-health-needs-assessment/



Thank you!

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